



The GreenWay launch event was well attended by the community

Operational Plan Quarterly Report October — December 2025



Introduction

This report provides a progress update on Council's Operational Plan 2025/26.

It has three sections:

Message from the General Manager – This section contains highlights from the quarter.

Executive Summary – This section contains an overview of progress against the actions and measures in the Operational Plan 2025/26.

Strategic Directions in detail – This section details progress against each of the actions and achievement against annual performance targets, ordered by the five strategic directions of the Inner West Community Strategic Plan – Our Inner West.

- Strategic Direction 1 – An ecologically sustainable Inner West
- Strategic Direction 2 – Liveable, connected neighbourhoods and transport
- Strategic Direction 3 – Creative communities and a strong economy
- Strategic Direction 4 – Healthy, resilient and caring communities
- Strategic Direction 5 – Progressive, responsive and effective civic leadership

Message from the General Manager



As of 31 December 2025, 93% of Operational Plan actions were completed or on track and 80% of measures were on target or within 10% tolerance of the target.

On 14 December, the Inner West GreenWay officially opened to the community, marking a major milestone for one of Council's most significant and long-

standing infrastructure and public space projects. About five thousand residents explored the new shared path, enjoyed community activities and celebrated the transformation of the corridor into a safe, accessible and vibrant space for walking, cycling and connection to nature.

The GreenWay will play a key role in improving active transport connections across the Inner West, enhancing local biodiversity and creating a continuous green corridor that brings communities together. The project reflects years of collaboration between Council teams, government partners, contractors and the local community.

Council also delivered some of its largest street festivals this quarter, drawing tens of thousands of people from across the Inner West. Almost 180,000 people attended the iconic Norton Street Festa, while 20,000 music lovers celebrated local talent

at the Marrickville Music Festival. The inaugural Festival of Balmain also attracted 20,000 attendees, and the Stanmore Music Festival was a major success, featuring more than 65 performances across multiple stages.

Ashfield Aquatic Centre was bursting with energy, excitement, and community spirit on Sunday 12 October as it celebrated its 5th birthday with a Family Splash Day to remember! Over 3,000 patrons attended a fun day including a giant floating obstacle course and glitter bar to kids Zumba, Muay Thai, Aqua classes, scavenger hunts, and a sizzling free BBQ.

This quarter also marks two years since Inner West Council rolled out Food Organics and Garden Organics (FOGO). Since October 2023, the community has helped recover 31,000 tonnes of FOGO material that otherwise have gone to landfill. This is equivalent to avoiding 47,433 tonnes of CO₂-e emissions – or more than 10 Olympic-sized swimming pools full of waste materials. These numbers show how great is the commitment of the Inner West community to reducing waste.

A great achievement for the second quarter for Council and our hard-working teams.

A handwritten signature in black ink, appearing to read 'Peter Gainsford'.

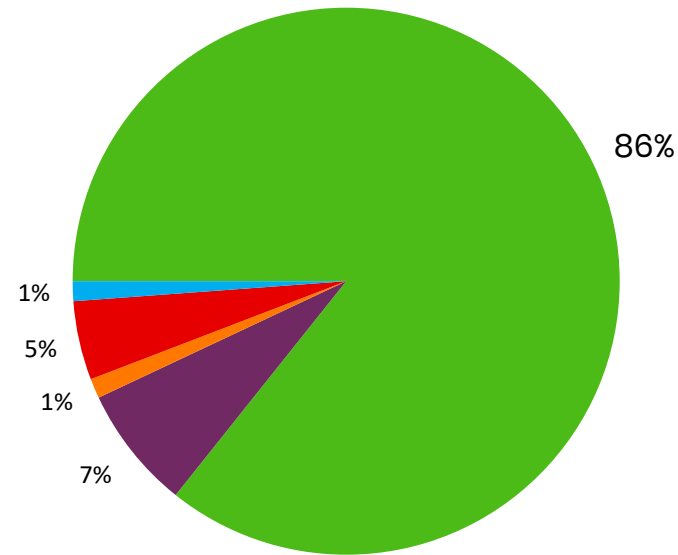
Peter Gainsford – General Manager

Executive Summary

The quarterly progress report outlines progress against the 172 actions in the 2025/26 Operational Plan.

As of 31 December 2025:

- 93% (161) of actions are 'Completed' or 'On Track'
- 7% (11) of actions are 'Behind Schedule', 'On Hold' or 'Rescheduled'



All action status

Action legend:

KPI legend:

*Council priority



On Track



Completed



Behind Schedule



On Hold



Rescheduled



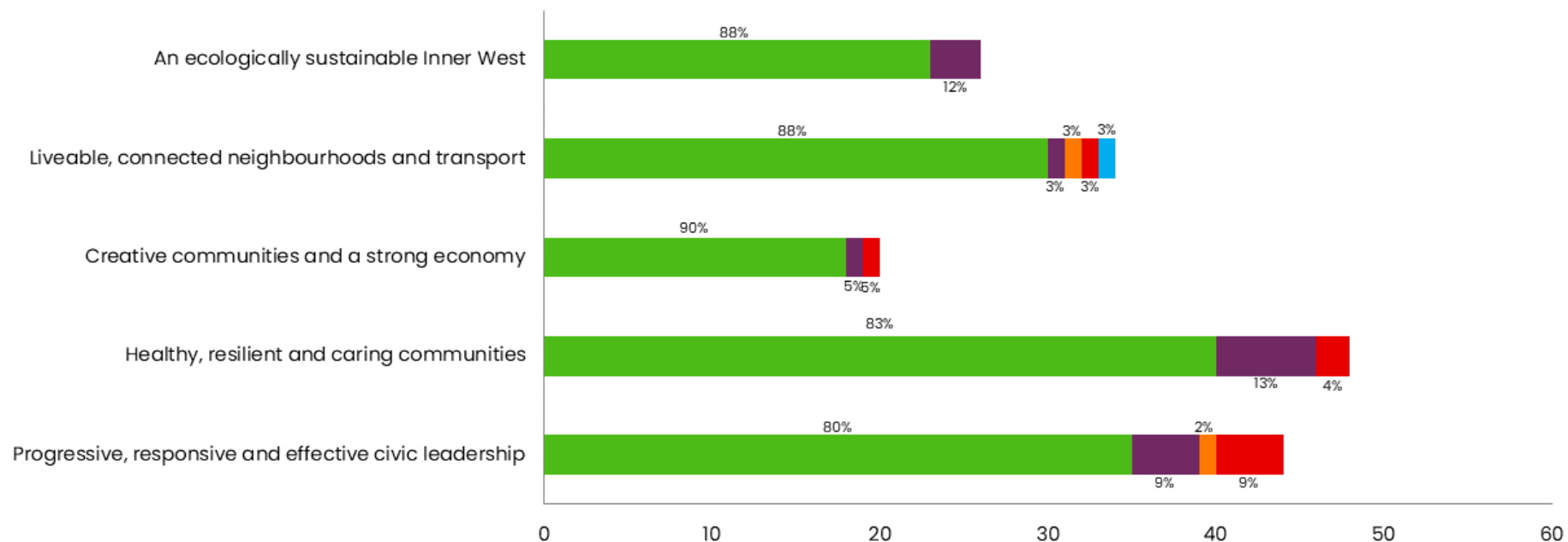
On Target



Within Tolerance



Below Target



Action status by strategic direction

Action legend:

● On Track

★ Completed

■ Behind Schedule

▲ On Hold

◆ Rescheduled

KPI legend:

✓ On Target

◎ Within Tolerance

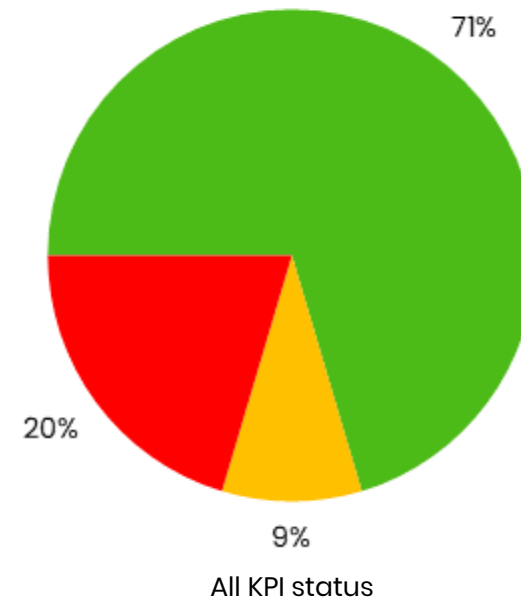
⊗ Below Target

*Council priority

Measures

As of 31 December 2025:

- 80% (43) of measures are 'On Target' or 'Within Tolerance'
- 20% (11) of measures are 'Below Target'



Action legend:

KPI legend:

*Council priority



On Track



Completed



Behind Schedule



On Hold



Rescheduled



On Target



Within Tolerance



Below Target

Strategic Direction 1 – An ecologically sustainable Inner West

Outcome 1.1 Sustainable Leadership

Strategy 1.1.1 Connect and share information, knowledge and tools to live sustainably

ID	Action	Responsible	Comment	Status
1.1.1.1	Deliver Council's sustainability program at the Inner West Sustainability Hub	Urban Sustainability	Council delivered 31 sustainability workshops at the Inner West Sustainability Hub, with 453 people participating.	
1.1.1.2	Deliver Community Environment Grants	Urban Sustainability	Environment Grants have been awarded by Council for 2025, with a new round opening in April 2026. Staff have been working to help successful applicants deliver grant projects throughout the year.	
1.1.1.3	Hold Council's Ecofestival	Urban Sustainability	Preparations are underway to relocate Council's Ecofestival to the Inner West Sustainability Hub in 2026, with Council resolving in September 2025 to consult with key stakeholders on the naming and scheduling of the new festival.	

Action legend:



On Track



Completed



Behind Schedule



On Hold



Rescheduled

KPI legend:



On Target



Within Tolerance



Below Target

*Council priority

Outcome 1.2 Resilient biodiversity

Strategy 1.2.1 Maintain, manage and improve vegetation and tree canopy

ID	Action	Responsible	Comment	Status
1.2.1.1	*Continue the public tree planting program	Parks and Streetscapes Operations	The public tree planning program continues during the quarter to ensure the 1000 tree commitment is achieved.	
1.2.1.2	Deliver the Urban Forest Policy and Strategic Action Plan	Urban Forest (Public)	The Urban Forest Policy and Strategic Action Plan has been delivered.	
1.2.1.3	Provide operational plans and City-Wide Maintenance Procedure for public tree management	Urban Forest (Public)	A City-Wide Maintenance Procedure for public tree management has been completed and is now in use. Operational Plans are now under review.	
1.2.1.4	Provide private tree assessments	Regulatory Services	Private tree assessments and referrals continued throughout the reporting period, with 63% of permit applications assessed within the 28-day timeframe, and 34% of referrals completed within 14 days.	

Action legend:



On Track



Completed



Behind Schedule



On Hold



Rescheduled

KPI legend:



On Target



Within Tolerance



Below Target

*Council priority

ID	Action	Responsible	Comment	Status
1.2.1.5	*Plan for new Microforests in the Inner West	Urban Ecology	Council's priority plan for a microforest in every ward has been progressed, with a site identified in O'Dea Reserve, Camperdown (Stanmore-Damun) and potential sites identified in Ashfield-Djarrawunang ward. Planting will commence in the 2026 planting season.	

ID	Key Performance Indicator	Responsible	Target	RESULTS				YTD
				Q1	Q2	Q3	Q4	
1.2.1b	Percentage of tree permit applications pruning or removal on private land assessed within 28 days	Regulatory Services	> 80	62	63			62.50 
1.2.1c	Input to development applications involving tree works provided within 14 days	Regulatory Services	> 70	27	34			30.50 

Action legend:



On Track



Completed



Behind Schedule



On Hold



Rescheduled

KPI legend:



On Target



Within Tolerance



Below Target

*Council priority

Strategy 1.2.2 Protect threatened species, connect and enhance natural areas, biodiversity corridors and sensitive habitats

ID	Action	Responsible	Comment	Status
1.2.2.1	Supply local native plants for Council's Natural Areas, priority biodiversity areas and to residents	Urban Ecology	In this quarter, the supply of plants from our community nurseries is limited due to seasonal conditions with the focus instead being on preparation for the 2026 planting season. Propagation has prioritised plant supply to the Natural Areas Program (557 plants this quarter) and the upcoming Gumbramorra Swamp Project. In addition, 100 plants have been provided in plant giveaways at the Volunteers End of Year celebration as well as the supply of plants to 26 new verge gardens.	
1.2.2.2	*Progress short term priority actions in the Biodiversity Strategy	Urban Ecology	A partnership with Macquarie University has commenced, which will develop Council's monitoring and management program. Staff continue ecology engagements at the Hub including Council's rainwater tank workshops. Threatened Species mapping and urban ecology website information has been updated and will go live in early 2026.	

Action legend:

KPI legend:

*Council priority



On Track



Completed



Behind Schedule



On Hold



Rescheduled



On Target



Within Tolerance



Below Target

Outcome 1.3 Healthy waterways

Strategy 1.3.1 Implement water-sensitive policies, plans and projects

ID	Action	Responsible	Comment	Status
1.3.1.1	Advance Council's Healthy Rivers program	Urban Ecology	Council continues to participate in water quality campaigns on the Cooks and Parramatta Rivers. The Development Application for Council's swim site at Callan Park was approved in December 2025. The initial steps for swimming at Mort Bay have commenced. Council hosts the Parramatta River Catchment Group and participates in the Cooks River Coastal Management Program (CMP). Council has been asked to respond to the grant application for the Parramatta River CMP, being led by Parramatta City Council.	
1.3.1.2	Deliver Gumbramorra Swamp recreation area at Mackey park	Urban Ecology	The detailed design has been approved for the next phase of this project. The preliminary project schedule seeks to commence works in February 2026 with completion expected in mid-2026.	
1.3.1.3	Restore wetlands adjacent to Blackmore Park	Urban Ecology	A revised funding arrangement for this project is being explored, including potential grant funding.	

Action legend:



On Track



Completed



Behind Schedule



On Hold



Rescheduled

KPI legend:



On Target



Within Tolerance



Below Target

*Council priority

ID	Action	Responsible	Comment	Status
1.3.1.4	Manage Council's infrastructure assets and provide engineering advice	Asset Planning (Engineering Services)	Planning and scoping is substantially completed for the 2026/27 Capital Program. Engineering advice to Planning is ongoing.	

Strategy 1.3.2 Expand river swimming sites

ID	Action	Responsible	Comment	Status
1.3.2.1	Continue to host the Parramatta River Catchment Group	Urban Ecology	Council continues to host the Parramatta River Catchment Group (PRCG) from its Petersham service centre, with an Inner West Councillor currently serving as Deputy Chair of the group. In the current reporting period, the group has hired a new Riverkeeper and released the Parramatta River Recreational Water Quality report.	
1.3.2.2	Investigate the feasibility of a swim site as part of the Mort Bay Plan of Management	Urban Ecology	The investigations and feasibility study were completed in Quarter 1, with water testing finalised and findings briefed to the Executive and subsequently to Council.	

Action legend:



On Track



Completed



Behind Schedule



On Hold



Rescheduled

KPI legend:



On Target



Within Tolerance



Below Target

*Council priority

Outcome 1.4 Zero emissions

Strategy 1.4.1 Implement strategies to reduce and mitigate greenhouse gas emissions

ID	Action	Responsible	Comment	Status
1.4.1.1	Develop and adopt the Climate Adaptation Plan	Urban Sustainability	Your Say Inner West online engagement drafted and ready to be launched in 2026. Council delivered a young person's Climate Workshop in October School Holidays; attended St George Housing Spring Wellness Fair, Magic Yellow Bus at Petersham Park, Tillman Park Early Learning Centre, and Children's Services 50 Year Anniversary Celebration to engage community.	

Strategy 1.4.2 Build local resilience and adapt to climate change

ID	Action	Responsible	Comment	Status
1.4.2.1	Deliver Council's low-income energy efficiency program	Urban Sustainability	Activities undertaken this quarter included: - Energy efficiency consultations at the Inner West Sustainability Hub on 25/10/25 and 6/12/25 - Stall at the Bill Help Hub at Marrickville Town Hall	

Action legend:



On Track



Completed



Behind Schedule



On Hold



Rescheduled

KPI legend:



On Target



Within Tolerance



Below Target

*Council priority

ID	Action	Responsible	Comment	Status
1.4.2.2	Adopt the revised Climate and Renewables Strategy	Urban Sustainability	Your Say Inner West page drafted ready for launch in 2026.	

ID	Key Performance Indicator	Responsible	Target	RESULTS				YTD
				Q1	Q2	Q3	Q4	
1.4.2b	Seminars and engagements on solar power, battery storage, home electrification and related topics	Urban Sustainability	> 1	10	351			180.50 

Action legend:

KPI legend:

*Council priority



On Track



Completed



Behind Schedule



On Hold



Rescheduled



On Target



Within Tolerance



Below Target

Outcome 1.5 Zero waste

Strategy 1.5.1 Reduce residential waste and increase recycling

ID	Action	Responsible	Comment	Status
1.5.1.1	Co-ordinate and deliver domestic and commercial waste collection services	Resource Recovery Operations	All services are continuing as usual.	
1.5.1.2	Implement education and contamination management strategies to maximise recycling rates	Resource Recovery Planning	Bin crews continue to manually inspect and reject contaminated recycling and FOGO, which is then followed up by the Resource Recovery Planning team. Council is part of a pilot state recycling contamination scheme with the NSW EPA, training AI on identifying contaminants through in-truck cameras.	

Action legend:

KPI legend:

*Council priority



On Track



Completed



Behind Schedule



On Hold



Rescheduled



On Target



Within Tolerance



Below Target

ID	Key Performance Indicator	Responsible	Target	RESULTS				YTD
				Q1	Q2	Q3	Q4	
1.5.1b	The number of booked clean ups through the Optimo booking system (Baseline 23/24= 72,154) Target= >10%	Resource Recovery Operations	> 79,369.40	14,961	16,413			31,374 
1.5.1d	Increase in material received at the Community Recycling Centres and Household Chemical Collection Events (Baseline 23/24 185.5 tonnes) Target= <5%	Resource Recovery Operations	> 194.77	49.26	56.97			106.23 
1.5.1f	Reduce the number of missed bins per year (Baseline 23/24 =32,589) Target= >0.5%	Resource Recovery Operations	< 30,960	4,960	6,160			11,120 

Action legend:

KPI legend:

*Council priority



On Track



Completed



Behind Schedule



On Hold



Rescheduled



On Target



Within Tolerance



Below Target

Strategy 1.5.2 Increase recovery of household organic material

ID	Action	Responsible	Comment	Status
1.5.2.1	Commence the grant-funded litter reduction initiative in collaboration with other areas of Council and community groups	Resource Recovery Planning	The EPA has approved Council's litter Roadmap and our approach to "Own it and Act". A working group of stakeholders within Council has been established and meets quarterly. Based on the audit data and community feedback, a project to reduce coffee cup litter in hotspot areas will be launched in 2026.	
1.5.2.2	Identify and implement two new reverse vending machines for return and earn (10c refund on eligible containers)	Resource Recovery Planning	Two new sites were secured in quarter 1, with a reverse vending machine installed at Marketplace and Norton Plaza in Leichhardt, and another site identified at Smidmore Street, Marrickville Bulk Depot. Council teams worked with TOMRA to confirm these opportunities.	
1.5.2.3	*Embed Council's food recycling service (FOGO) to increase participation and recovery	Resource Recovery Planning	FOGO in Schools and ELCs commenced in this quarter, with site visits, training materials and education resources delivered to 20 schools and Council-run ELCs. In addition, Council's FOGO in Parks program commenced in November 2025, offering increased opportunities for residents to recycle food in Pioneers and Enmore Parks. Contamination in household FOGO remains low (under 6%) and collection tonnages remain consistent.	

Action legend:



On Track



Completed



Behind Schedule



On Hold



Rescheduled

KPI legend:



On Target



Within Tolerance



Below Target

*Council priority

ID	Action	Responsible	Comment	Status
1.5.2.4	*Progress circular economy initiatives within the Inner West	Resource Recovery Planning	Council has launched the online Reuse and Repair map and database in November 2025. The second meeting of the Inner West Circular Economy network was held on the 2nd of December at Council's Sustainability Hub with approximately 30 Circular Economy partner organisations attending.	
1.5.2.5	*Trial FOGO and recycling in selected parks	Resource Recovery Operations	Council have installed FOGO bins at Pioneer Park and Enmore Park. Since commencing Council has increased the collection frequency to twice per week due to reports of odour and insects. Data relating to the trial is continuing to be collected.	

Action legend:

KPI legend:

*Council priority



On Track



Completed



Behind Schedule



On Hold



Rescheduled



On Target



Within Tolerance



Below Target

Strategic Direction 2 – Liveable, connected neighbourhoods and transport

Outcome 2.1 Housing for all

Strategy 2.1.1 Encourage greater housing diversity through development

ID	Action	Responsible	Comment	Status
2.1.1.1	Progress opportunities for delivery of affordable housing	Properties and Strategic Investments	Council continues to pursue the development of affordable housing initiatives with community housing providers at selected Council owned car parks including: Marrickville (Garners Avenue) Dulwich Hill (Loftus Street), Enmore (Edgeware Road) and Leichhardt (Hay Street) subject to site, design and legislative requirements, including potential funding considerations for the retention of public car parking spaces.	

Action legend:

KPI legend:

*Council priority



On Track



Completed



Behind Schedule



On Hold



Rescheduled



On Target



Within Tolerance



Below Target

Strategy 2.1.2 Increase social, community, affordable and liveable housing

ID	Action	Responsible	Comment	Status
2.1.2.1	*Create planning controls that allow the capacity for at least 7,800 dwellings by 2029.	Strategic Planning	Our Fairer Future Plan was submitted to the Department of Planning, Housing and Infrastructure on 7 November 2025 to create a planning instrument that will provide 27,000 new dwellings over the next 15 years.	

Outcome 2.2 Sustainable development

Strategy 2.2.1 Integrate planning and urban design for public and private spaces

ID	Action	Responsible	Comment	Status
2.2.1.1	*Undertake a Council wide Local Environmental Plan (LEP)	Strategic Planning	Our Fairer Future Plan proposes LGA wide changes to the Inner West LEP to create more housing for future residents. This was submitted to the Department of Planning, Housing and Infrastructure for finalisation on 7 November 2025.	

Action legend:

KPI legend:

*Council priority



On Track



Completed



Behind Schedule



On Hold



Rescheduled



On Target



Within Tolerance



Below Target

ID	Action	Responsible	Comment	Status
2.2.1.2	*Investigate additional entertainment precincts for the Inner West	Strategic Planning	Six Special Entertainment Precincts have recently commenced in Balmain, Rozelle, Leichhardt, Marrickville, Marrickville North and Dulwich Hill. Future SEPs are being worked on for King Street with the City of Sydney and Ashfield as part of the Our Fairer Future Plan.	

Action legend:

KPI legend:

*Council priority



On Track



Completed



Behind Schedule



On Hold



Rescheduled



On Target



Within Tolerance



Below Target

Strategy 2.2.2 Monitor local development for legislative compliance

ID	Action	Responsible	Comment	Status
2.2.2.1	Provide building certification services	Environmental Health and Building Regulation	45 Construction Certificates were issued in this quarter.	
2.2.2.2	Provide development assessments and related services	Development Assessment	The team is continuously improving in its responsiveness to processing applications and improving customer service.	

Action legend:

KPI legend:

*Council priority



On Track



Completed



Behind Schedule



On Hold



Rescheduled



On Target



Within Tolerance



Below Target

ID	Key Performance Indicator	Responsible	Target	RESULTS				YTD
				Q1	Q2	Q3	Q4	
2.2.2a	Maintain Principal Certifier Authority (PCA) mandatory building inspections undertaken within 24 hours	Environmental Health and Building Regulation	> 100	100	100			100 
2.2.2b	Outdoor dining application approval initial inspection is undertaken within 10 business days	Environmental Health and Building Regulation	> 90	100	100			100 
2.2.2d	Median number of days to determine development applications	Development Assessment	< 85	56	85			85 
2.2.2e	Median number of days to complete pre-lodgement advice from date of meeting	Development Assessment	< 10	12	7			9.50 
2.2.2f	Percentage of site visits undertaken within 21 days of the application being accepted	Development Assessment	> 75	80	84			82 

Action legend:



On Track



Completed



Behind Schedule



On Hold



Rescheduled

KPI legend:



On Target



Within Tolerance



Below Target

*Council priority

ID	Key Performance Indicator	Responsible	Target	RESULTS				YTD
				Q1	Q2	Q3	Q4	
2.2.2g	Percentage of development applications from NSW Planning Portal to Council's planning system within 10 days	Development Assessment	> 100	68	97			82.50 
2.2.2h	Percentage of neighbour notifications posted within 7 days following payment of all fees	Development Assessment	> 100	86	52			69 
2.2.2i	Percentage of internal referrals obtained within 14 days	Development Assessment	> 80	52	49			50.50 

Strategy 2.2.3 Retain heritage and character of local neighbourhoods

ID	Action	Responsible	Comment	Status
2.2.3.1	Provide heritage related advice and services for development applications	Development Assessment	The heritage team continues to provide specialist advice to assist the assessment of development applications. This will soon be under the leadership of the City Architect, who commences on 27 January 2026	

Action legend:



On Track



Completed



Behind Schedule



On Hold



Rescheduled

KPI legend:



On Target



Within Tolerance



Below Target

*Council priority

Outcome 2.3 Integrated transport

Strategy 2.3.1 Prioritise active transport and manage and/or deliver transport infrastructure

ID	Action	Responsible	Comment	Status
2.3.1.1	Implement Council's Bicycle Strategy and Action Plan	Traffic and Transport Planning	Council is implementing a number of cycling projects: Pyrmont Bridge Road cycleway, Cooks to Cove GreenWay (completed), St Peters to Sydenham station link (completed), Lilyfield Road cycleway (design in progress), Marrickville Road East cycleway (design in progress), Southwest Metro Active Transport Link (design in progress), and Iron Cove Creek Cycleway (masterplan complete with design in progress). A study is also underway for potential routes for Inclusion in Future Cycling Action Plans.	
2.3.1.2	Support safe walking around local schools	Traffic and Transport Planning	Council staff continue to support safe walking around schools through the development and implementation of strategies including the Pedestrian Access and Mobility Plan (PAMP) and ongoing series of Local Area Traffic Management (LATM) studies. Council is also initiating a LGA wide review of school safety for completion in early 2027.	

Action legend:

KPI legend:

*Council priority



On Track



Completed



Behind Schedule



On Hold



Rescheduled



On Target



Within Tolerance



Below Target

ID	Action	Responsible	Comment	Status
2.3.1.3	*Commence design of the Iron Cove walk/ cycleway	Traffic and Transport Planning	A design consultant has been appointed and is progressing the feasibility study to be completed in 2025/26. The consultant will then prepare a detailed design for Council controlled sections of the Iron Cove Creek corridor in 2026/2027.	
2.3.1.4	*Plan for the Great Inner West Walk	Traffic and Transport Planning	The Great Inner West Walk study is in progress. Initial engagement activities have been completed and a consultant is preparing the draft the study.	

Strategy 2.3.2 Improve public transport and related infrastructure

ID	Action	Responsible	Comment	Status
2.3.2.1	Develop and implement Public Transport Position statement	Traffic and Transport Planning	The "How We Move Why We Move" study has been completed, which will contribute to the ongoing development of the Public Transport Position Statement.	

Action legend:

KPI legend:

*Council priority



On Track



Completed



Behind Schedule



On Hold



Rescheduled



On Target



Within Tolerance



Below Target

ID	Action	Responsible	Comment	Status
2.3.2.2	Implement the Electric Vehicle Encouragement Plan	Traffic and Transport Planning	Council adopted the Electric Vehicle Encouragement Strategy in May 2023 and the implementation of actions is ongoing. Council was successful in obtaining grants for 150 charging ports in 2025 which were installed. Council was then successful in gaining a further grant to install 47 additional charging ports with installation to be scheduled in 2025/26. EV charging provision is being incorporated into the draft DCP. Council is also investigating a simplified approval pathway for EV charging on private property. Council's fleet continues to transition to Hybrid and Battery Electric Vehicles.	

Strategy 2.3.3 Manage road network

ID	Action	Responsible	Comment	Status
2.3.3.1	Upgrade Council's parking permit management system	Traffic and Transport Planning	The upgrade of Council's parking meters to digital meters is completed, along with the provision of a pay parking app. The upgrade of the parking permit management system is under development following preliminary investigation/trial.	

Action legend:



On Track



Completed



Behind Schedule



On Hold



Rescheduled

KPI legend:



On Target



Within Tolerance



Below Target

*Council priority

ID	Action	Responsible	Comment	Status
2.3.3.2	Implement Council's Parking Strategy	Traffic and Transport Planning	Council has endorsed the draft Parking Strategy and Public Domain Parking Policy for public exhibition which is due to commence in early 2026.	
2.3.3.3	Prepare Local Area Traffic Management (LATM) studies	Traffic and Transport Planning	Council is progressing a number of LATM studies, including the Annandale LATM (Final Report pending adoption at next Council meeting), Newtown-Enmore Parking Study (Study adopted), Balmain-Birchgrove LATM (draft study being finalised), Stanmore-Petersham-Enmore-Camperdown LATM (draft being prepared), Tempe-Sydenham LATM (draft being prepared), Ashfield North-Croydon (draft being prepared) and the Sydenham Road Strategy (public exhibition of concept design completed).	
2.3.3.4	*Implement Inner West @40	Traffic and Transport Planning	InnerWest@40 has been implemented in St Peters, Sydenham, Tempe and parts of Marrickville, Newtown and Enmore (Area 6 and 7). Roll out in the rest of the Inner West is programmed for 2025/26 with Area 5 and 8 submitted to TfNSW for approval. Approval packages are being finalised for the remaining areas.	

Action legend:

KPI legend:

*Council priority



On Track



Completed



Behind Schedule



On Hold



Rescheduled



On Target



Within Tolerance



Below Target

Outcome 2.4 Safe, clean and accessible public places

Strategy 2.4.1 Ensure private spaces and developments contribute positively to public spaces

ID	Action	Responsible	Comment	Status
2.4.1.1	Continue developing public domain master plans as per agreed program	Parks Planning	Public domain master plans are progressing for Sydenham Road and are responding to community engagement requirements with the master plans currently on exhibition. In addition, plans are also commencing for Lewisham Town Centre with engagement underway.	
2.4.1.2	Deliver the Main Streets Strategy	Parks Planning	The main streets strategy is currently progressing with additional works added to the portfolio of projects including the Princess Highway and Cystal Street Petersham.	
2.4.1.3	Complete the Greenway project	Capital Works	The Greenway was opened to the public on 14 December 2025.	
2.4.1.4	Deliver Urban Amenity Improvement Plan (Pymont Bridge Road Cycleway)	Civil Maintenance	Delivery arrangements for project under review between Inner West Council and TfNSW.	

Action legend:



On Track



Completed



Behind Schedule



On Hold



Rescheduled

KPI legend:



On Target



Within Tolerance



Below Target

*Council priority

ID	Action	Responsible	Comment	Status
2.4.1.5	Deliver Pedestrian Access and Mobility Plan (PAMP)	Civil Maintenance	Kerb Ramps – In progress Kerb extension and accessible parking space Darling St – Contractor engaged. Raised Pedestrian Crossing – Henson St- Construction scheduled for January 2026 Raised Pedestrian Crossing – Junction Rd – Construction scheduled for January 2026 Pedestrian Refuge – Cobar St – Complete Raised Pedestrian Crossing – Hardie Ave – Design Kerb Extension – Sloane St – Construction scheduled for January 2026 Raised Pedestrian Crossing – Shepherd St – Construction scheduled for January 2026 Kerb Extension – Emmerick St – Complete Kerb Extension – Holborrow St – Construction scheduled for January 2026 Raised Pedestrian Crossing – Elizabeth St – Design completed	

Action legend:

KPI legend:

*Council priority



On Track



Completed



Behind Schedule



On Hold



Rescheduled



On Target



Within Tolerance



Below Target

ID	Action	Responsible	Comment	Status
2.4.1.6	Deliver Local Area Traffic Management (LATM) program	Civil Maintenance	Elswick St treatments - Construction in January 2026 Wellington St and Terry St Pedestrian Crossings - Design completed Replace speed cushions Wellington St - Design completed Raised Pedestrian crossing on Evans St - Design in progress Raised Pedestrian crossing on Beattie St - Complete One lane slow point - Parsons St - Complete Brighton St at Petersham Park, West of Palace and East of Railway, Andreas St, Palace St - Design completed Fishers Reserve Footpath - Design in progress Terminus St - Raised Pedestrian crossing - design completed	
2.4.1.7	Deliver multi-year projects: Stage 1 of the Leichhardt Aquatic Centre; Leichhardt Oval improvements implemented	Capital Works	Stage 1 works scheduled for completion by mid February 2026. Stage 1 work primarily completed and splash pad open to pool users on 24 December 2025.	
2.4.1.8	Construct an inclusive playground at Yeo Park	Capital Works	Construction of the Yeo Park Inclusive Playground has commenced. Demolition works currently underway. Playground is scheduled for completion in early June 2026.	

Action legend:

KPI legend:

*Council priority



On Track



Completed



Behind Schedule



On Hold



Rescheduled



On Target



Within Tolerance



Below Target

ID	Key Performance Indicator	Responsible	Target	RESULTS				YTD
				Q1	Q2	Q3	Q4	
2.4.1a	Percentage of expenditure of town centre upgrade budget (25/26 Budget = \$9.176M) Target = /-10%)	Civil Maintenance	> 90	1	6			6 
2.4.1b	Percentage of LATM program budget delivered within budget expended (25/26=\$6.121M)	Civil Maintenance	> 90	2	16			16 
2.4.1c	Percentage of capital works program budget delivered (25/26 Budget \$119.244M)	Civil Maintenance	> 80	9	22			22 

Strategy 2.4.2 Improve air quality, water and noise pollution through education and regulation

ID	Action	Responsible	Comment	Status
2.4.2.1	Provide environmental health and building regulatory services	Environmental Health and Building Regulation	429 services were completed this quarter and the team is on track to complete the program.	

Action legend:



On Track



Completed



Behind Schedule



On Hold



Rescheduled

KPI legend:



On Target



Within Tolerance



Below Target

*Council priority

ID	Action	Responsible	Comment	Status
2.4.2.2	Conduct an annual education program targeting a specific business sector to improve environmental outcomes and best practice	Environmental Health and Building Regulation	This program will commence in 2026 as a staffing resource will be in place.	

Strategy 2.4.3 Manage public spaces and community safety

ID	Action	Responsible	Comment	Status
2.4.3.1	*Deliver the Public Toilet Strategy year one actions	Capital Works	Gladstone Park & Johnson Park – Completed Birchgrove amenities – Deferred (Council resolution June 2025) Mackey Park amenities – In construction Arlington Reserve & Mort Bay Park, McNeilly Park, Simpson Park, Tilman Park, Mallam Reserve, Kendrick Park, Weekly Park, Jarvie Park & Stele Park – In planning Hammond Park & Hoskins Park – In construction	
2.4.3.2	Undertake parking and ranger patrols	Regulatory Services	The Parking services team have undertaken 924 patrols of residential parking scheme areas, have conducted 172 school zone patrols and have responded to 90% of dangerous parking requests within 3 hours.	

Action legend:



On Track



Completed



Behind Schedule



On Hold



Rescheduled

KPI legend:



On Target



Within Tolerance



Below Target

*Council priority

ID	Action	Responsible	Comment	Status
2.4.3.3	Promote responsible pet ownership, including information stands, programs or campaigns including off leash areas	Regulatory Services	Companion Animal Services provided information stands in Lewisham West Dog Off-Leash Area and War Memorial Park this quarter. These two stands were attended by more than 30 people with 40% of microchip details found to be out of date. Officers assisted the community by updating microchip information on the NSW Pet Registry and providing responsible pet ownership education. Educational A-Frame signage was distributed across 9 parks within the LGA. These signs were displayed in various on-leash, off-leash, time-share and prohibited areas.	
2.4.3.4	Maintain open spaces, streetscapes, and parks	Parks and Streetscapes Operations	Council continues to maintain open spaces, streetscapes and parks during the quarter.	
2.4.3.5	Implement the Sustainable Fleet Transition Plan and the increase amount of EV equipment and vehicles across Council	Fleet	Charging infrastructure is being rolled out across Council buildings to support the transition to an all-electric fleet. St Peters Depot has recently had 15 charging stations commissioned. With the roll out of this infrastructure, an increase in EVs can now be accommodated.	
2.4.3.6	Develop and implement the Graffiti policy	Facilities Management	Re-scheduled pending a graffiti service review.	
2.4.3.7	Undertake regular inspections of town centres and respond to maintenance needs	Civil Maintenance	Regular inspections of town centres are being undertaken, with maintenance needs addressed as scheduled and on track.	

Action legend:



On Track



Completed



Behind Schedule



On Hold



Rescheduled

KPI legend:



On Target



Within Tolerance



Below Target

*Council priority

ID	Key Performance Indicator	Responsible	Target	RESULTS				YTD
				Q1	Q2	Q3	Q4	
2.4.3f	Average number of days to complete a 40-day Street sweeping cycle	Parks and Streetscapes Operations	< 40	40	40			40 
2.4.3g	Average number of working days to complete verge maintenance (mowing) from October to March	Parks and Streetscapes Operations	< 20	0	30			30 
2.4.3h	Average number of working days to complete verge maintenance (mowing) from April to September	Parks and Streetscapes Operations	< 40	50	0			0 
2.4.3i	Average number of days to complete high-pressure cleaning of each shopping centre every three months	Parks and Streetscapes Operations	< 60	30	60			45 
2.4.3l	The number of gross pollutant trap /nets cleaned	Civil Maintenance	> 37	37	37			37 
2.4.3m	The number of pits cleaned	Civil Maintenance	> 194	321	267			294 
2.4.3n	Percentage of potholes repaired within 48 hours (note - weather dependent)	Civil Maintenance	> 80	70	80			75 

Action legend:



On Track



Completed



Behind Schedule



On Hold



Rescheduled

KPI legend:



On Target



Within Tolerance



Below Target

*Council priority

Strategic Direction 3 – Creative communities and a strong economy

Outcome 3.1 A vibrant cultural and creative destination

Strategy 3.1.1 Provide opportunities to participate in arts and culture

ID	Action	Responsible	Comment	Status
3.1.1.1	*Deliver the program of Council produced events	Events (Creative Communities)	In this quarter, Council delivered some of our largest street festivals with Marrickville Music Festival and the newly created Festival of Balmain, which received significant positive feedback from the community and attracted approximately 20,000 people. The Greenway Opening event successfully opened the Greenway project with an estimated 5,000 attending. The Young Creatives film screening was delivered. Remembrance Day and Oxi Day were delivered to commemorate these significant days.	

Action legend:

KPI legend:

*Council priority



On Track



Completed



Behind Schedule



On Hold



Rescheduled



On Target



Within Tolerance



Below Target

ID	Action	Responsible	Comment	Status
3.1.1.2	*Partner with community and creative groups to deliver events, providing support and advice	Events (Creative Communities)	The Creative Communities team partnered with SXSW to deliver Fest by Inner West on 18 October, with over 4,000 people attending over seven venues around Enmore Road; the local Greek community for the Oxi Day commemorations in Marrickville on 24 October, the Balmain Rozelle RSL Sub-Branch for Remembrance Day on 11 November, the Leichhardt Collective (local business chambers) for Norton St Festa on 26 October, the local Stanmore community for the Stanmore Music Festival on 15 November which included over 1,000 performers, the Leichhardt Espresso group for Carols on Norton on 21 December and local community groups for the Community Festivities including carols in the Inner West.	
3.1.1.3	Review Cultural Strategy 2022-25 and implement remaining projects from Arts and Music Recovery Plan	Living Arts (Creative Communities)	All eight Greenway public artworks were completed by 3 December 2025 and opened to the public on 14 December 2025.	
3.1.1.4	Develop Creative Spaces framework to support local creatives to access Council-owned spaces	Living Arts (Creative Communities)	Creatives Uses of Town Hall concierge continues to draw significant enquiries and bookings. Since January 2025 the program has had over 520 enquiries. In the current quarter, 41 applicants were successfully granted a space with 100% fee waiver. A Council report has been developed for the proposed Town Hall Festivals program.	

Action legend:



On Track



Completed



Behind Schedule



On Hold



Rescheduled

KPI legend:



On Target



Within Tolerance



Below Target

*Council priority

ID	Key Performance Indicator	Responsible	Target	RESULTS				YTD
				Q1	Q2	Q3	Q4	
3.1.1a	Percentage of major events completed every 6 months	Events (Creative Communities)	> 90	0	100			100 
3.1.1b	Number of stakeholders (organisations including community and business) engaged through events program every 6 months	Events (Creative Communities)	> 500	0	1,726			1,726 
3.1.1c	Percentage of local stakeholder participation in events program every 6 months	Events (Creative Communities)	> 80	0	63			63 
3.1.1d	Culture Counts measures meet or exceed the national local government benchmark	Events (Creative Communities)	> 100	0	90			90 

Action legend:



On Track



Completed



Behind Schedule



On Hold



Rescheduled

KPI legend:



On Target



Within Tolerance



Below Target

*Council priority

Strategy 3.1.2 Celebrate and promote innovation for creative industries by providing local programs, including young and emerging talent

ID	Action	Responsible	Comment	Status
3.1.2.1	Support participation of Aboriginal creatives in delivering Council's arts programs	Living Arts (Creative Communities)	In this quarter, Cultural Connections included Brolga Dance Academy with over 50 young First Nations dancers participating. Elders awarded dancers a range of awards for leadership qualities. Artist Deslyn Marsh (Nyumbar Education) provided an artist talk, at the Heart Research Institute, about her mural banyar dulguh (Healthy Heart) incorporating First Nations plants of healing and symbolically incorporates the messaging of the partnering. Of 45 Arts grants, 18 identified as First Nations, Culturally Diverse or a Person of Colour, with four out of the final 10 selected. Artist and Gadigal man JESWRI (Jesse Wright) completed his Perfect Match mural in Stanmore.	

Action legend:

KPI legend:

*Council priority



On Track



Completed



Behind Schedule



On Hold



Rescheduled



On Target



Within Tolerance



Below Target

ID	Action	Responsible	Comment	Status
3.1.2.2	Support renewal of Creative Spaces program	Living Arts (Creative Communities)	The Creative Town Halls program received 129 enquiries in this quarter. Of those, 49 were eligible for 100% fee waiver and 41 were successfully booked. The top booked halls were Annandale Community Centre and Marrickville Town Hall. Our top three art forms related are Theatre, Music, and Film. Overall, since January, Council received a total of 522 program enquiries.	
3.1.2.3	Develop new Cultural Strategy	Living Arts (Creative Communities)	Work is in progress on renewing the Inner West Council Cultural Strategy in 2026. This includes the engagement of an external agency to map the Inner West creative sector.	
3.1.2.4	Deliver a cultural program in partnership with Biennale	Living Arts (Creative Communities)	Biennale delivery has moved into active production, with all commissions and curators confirmed and contracting complete. Our focus now shifts to development, site planning and technical scoping with Biennale of Sydney, alongside access planning, marketing content capture in January, and a coordinated program rollout leading into the February 2026 announcement.	
3.1.2.5	*Deliver the Perfect Match program	Living Arts (Creative Communities)	14 Perfect Match projects were delivered up to the end of 2025.	

Action legend:

KPI legend:

*Council priority



On Track



Completed



Behind Schedule



On Hold



Rescheduled



On Target



Within Tolerance



Below Target

Outcome 3.2 A diverse and strong economy

Strategy 3.2.1 Implement strategies to assist business growth, innovation and new enterprises

ID	Action	Responsible	Comment	Status
3.2.1.1	Finalise the Economic Development Strategy using the principles of community wealth building as key pillars	Economic Development	The Economic Development Strategy was on exhibition during the quarter, and consultation feedback is currently being assessed before being reported to Council.	
3.2.1.2	*Facilitate business engagement in place making	Economic Development	A series of stakeholder workshops is being held to examine town centre placemaking issues.	
3.2.1.3	*Provide business support for local small businesses in community languages	Economic Development	Council provides a simple to use web based translation service on all engagement pages in ten of the most common community languages. Further to this there is a page link indicating how additional translation services can be accessed. Annual business roundtable consultations for multilingual business owners continues to identify new opportunities to support small businesses.	

Action legend:

KPI legend:

*Council priority



On Track



Completed



Behind Schedule



On Hold



Rescheduled



On Target



Within Tolerance



Below Target

ID	Action	Responsible	Comment	Status
3.2.1.4	*Appoint a concierge for local businesses as part of the economic development team to support local businesses with council matters	Economic Development	An additional business concierge position to support small business is being considered as part of team restructure in the planning directorate.	
3.2.1.5	*Create a new Women's Business Chamber, for women working in local businesses across the Inner West	Economic Development	Inner West runs a women in business program and partners with Women with Altitude. This support continued while a new women in business chamber is being investigated.	
3.2.1.6	*Expand Perfect Match proactively targeted at vacant stores on main streets	Economic Development	A new program called the business facade improvement program is currently open for businesses to apply to improve their facades.	
3.2.1.7	*Expand Enmore trial to include laneway dining in adjoining bars and restaurants.	Economic Development	Work continued to expand the Enmore trial to laneways.	

Action legend:



On Track



Completed



Behind Schedule



On Hold



Rescheduled

KPI legend:



On Target



Within Tolerance



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*Council priority

ID	Action	Responsible	Comment	Status
3.2.1.8	*Continue to work towards a goal of zero vacancies in main street shop fronts, by bringing main street property owners, local businesses and chambers of commerce together with Council	Economic Development	The economic development team continued to work with main street property owners and chambers of commerce to ensure shop front vacancies are minimised.	
3.2.1.9	*Hosting annual information events for local multicultural businesses looking to do business with Council	Economic Development	Preparation is underway for the multicultural business event which will occur in 2026.	

Action legend:

KPI legend:

*Council priority



On Track



Completed



Behind Schedule



On Hold



Rescheduled



On Target



Within Tolerance



Below Target

Strategy 3.2.2 Manage and plan for future industrial and employment lands and activities

ID	Action	Responsible	Comment	Status
3.2.2.1	*Organise career fairs and industry tours to engage students and young professionals, partnering with local schools, TAFEs, and community organisations to provide relevant training and upskilling programs tailored to the needs of local industries	Economic Development	Preparation is underway for a career fair/industry tour for 2026.	
3.2.2.2	*Support local breweries and distilleries with a Tourism Strategy and initiatives to streamline regulations	Economic Development	Implementation of the Tourism Action plan is underway.	

Action legend:



On Track



Completed



Behind Schedule



On Hold



Rescheduled

KPI legend:



On Target



Within Tolerance



Below Target

*Council priority

Strategic Direction 4 – Healthy, resilient and caring communities

Outcome 4.1 Welcoming, connected and inclusive

Strategy 4.1.1 Celebrate, value and respect diversity

ID	Action	Responsible	Comment	Status
4.1.1.1	Update the Inner West Homelessness Protocol and Policy	Community Wellbeing	Council is actively reviewing its homelessness governance documents and continues to work closely with key stakeholders to ensure homelessness issues are addressed collaboratively. This approach remains consistent with the NSW Protocol for Homeless People in Public Places.	

Action legend:

KPI legend:

*Council priority



On Track



Completed



Behind Schedule



On Hold



Rescheduled



On Target



Within Tolerance



Below Target

ID	Action	Responsible	Comment	Status
4.1.1.2	Lead the implementation of the Anti-Racism Strategy	Community Wellbeing	Council has partnered with the University of Western Sydney to develop a customised Challenging Racism: Project Bystander Anti-Racism Training program. Workshops with the University have been undertaken to gather feedback on the course curriculum, which will be rolled out to Council staff in 2026. Community stakeholders will also be invited to participate in the training. The Multicultural Local Democracy Group (LDG) has been consulted on content and delivery, and scheduling is currently underway.	
4.1.1.3	Deliver Community Wellbeing projects and programs to meet the identified needs of the Inner West community	Community Wellbeing	Council has held a range of programs and projects to meet identified needs of the Inner West community. On 10 December 2025, Council marked 16 Days of Activism and hosted a conversation about issues of sexual entitlement, education, and the urgent need for cultural and systemic transformation at Balmain Town Hall. During Mental Health month (October 2025) Council collaborated with Sydney Local Health District for 'Heaps Made' to celebrate creativity and storytelling from those with lived experience of mental health in our community at Marrickville Pavilion.	
4.1.1.4	Celebrate culturally significant days with and on behalf of the community eg days of remembrance	Community Wellbeing	During Transgender Awareness Week (3-19 November), Council used social media and flag-raising to increase visibility of transgender, gender-diverse, and non-binary people, celebrate their resilience, and bring attention to the issues and discrimination the community faces.	

Action legend:



On Track



Completed



Behind Schedule



On Hold



Rescheduled

KPI legend:



On Target



Within Tolerance



Below Target

*Council priority

ID	Action	Responsible	Comment	Status
4.1.1.5	Develop a Wellbeing Strategy	Social and Cultural Planning	Engagement on the creation of a Resilience and Wellbeing Strategy is underway, following extensive research and discussion within Council, and NSW Government agencies including Sydney Local Health District and the NSW Reconstruction Authority.	
4.1.1.6	Lead the development and implementation of the Children and Youth Strategy	Social and Cultural Planning	Engagement is underway, including research and planning for the Youth Forum scheduled for 24 April 2026.	
4.1.1.7	Develop and implement Community Safety Action Plan	Community Wellbeing	Community engagement to inform the Community Safety Action Plan has been completed. Internal stakeholder meetings have ensured the Plan reflects community feedback and Council's broad scope of work. Drafting of the Plan is now in its final stages.	
4.1.1.8	Lead Child Safe policy and protocol development for Council	Community Wellbeing	Council remains committed to Child Safe practice and has undertaken a comprehensive review and assessment of existing child safe policies, procedures, resources, and staff guidance. The reviewed documents are now in their final stages of completion.	
4.1.1.9	*Host "How to Beat your Bills" events in each ward with key utility and service providers	Community Wellbeing	Council, in partnership with Member for Summer Hill Jo Haylen and Prime Minister Anthony Albanese, hosted a second help hub event at Marrickville Town Hall on 29 October 2025. Federal, State and Local government along with key utility and service providers provided information and support to community.	

Action legend:



On Track



Completed



Behind Schedule



On Hold



Rescheduled

KPI legend:



On Target



Within Tolerance



Below Target

*Council priority

Strategy 4.1.2 Build inclusivity, resilience and participation in community life

ID	Action	Responsible	Comment	Status
4.1.2.1	Lead the implementation of the Disability Inclusion Action Plan	Social and Cultural Planning	Reporting on year three of the deliverables under the Disability Inclusion Action Plan has been completed, including a presentation to the Disability Council of NSW.	

Strategy 4.1.3 Prioritise and celebrate Aboriginal and Torres Strait Islander needs and culture in policies, initiatives and strategies

ID	Action	Responsible	Comment	Status
4.1.3.1	*Deliver the second and third Aboriginal Survival memorials in Illoura Reserve (Balmain) and Kendrick Park (Tempe)	Social and Cultural Planning	Manufacturing of the test pieces of cast aluminium has been undertaken in December 2025, and construction will commence in early 2026 with excavation for the footings, and laying reinforced footings, with installation of the nine pieces that create the Gunya Jia to follow.	

Action legend:

KPI legend:

*Council priority



On Track



Completed



Behind Schedule



On Hold



Rescheduled



On Target



Within Tolerance



Below Target

ID	Action	Responsible	Comment	Status
4.1.3.2	*Lead development of the Aboriginal Community Hub	Social and Cultural Planning	Following appointment of an architect, engagement with local Aboriginal and Torres Strait Islander peoples has occurred on site in Camperdown Park, along with engagement with Council's Aboriginal and Torres Strait Islander Local Democracy Group. initial designs have been provided by the architect for consideration and review.	
4.1.3.3	Commence development of a new Reconciliation Action Plan	Social and Cultural Planning	An evaluation of the current Reconciliation Action was presented to Council in November 2025, and published on Council's website. Engagement in early 2026 will commence with these results and explore what more is required.	

Action legend:

KPI legend:

*Council priority



On Track



Completed



Behind Schedule



On Hold



Rescheduled



On Target



Within Tolerance



Below Target

Outcome 4.2 Healthy and active

Strategy 4.2.1 Provide facilities, spaces and programs for participation in active recreation

ID	Action	Responsible	Comment	Status
4.2.1.1	Continue to work with NDIS and other community service providers to deliver community programs and services	Aquatics and Recreation Services	Ongoing relationships, hiring entry and programs exists between NDIS providers and other community groups as part of business as usual. The recently adopted Sydney Airport IWC Community Water Safety program has also commenced in the second quarter of 2025 with 122 enrolments from the local community having already taken up lessons. The Junior lifesaving program at the Dawn Fraser Baths is also underway for the summer 25/26 period.	

Action legend:

KPI legend:

*Council priority



On Track



Completed



Behind Schedule



On Hold



Rescheduled



On Target



Within Tolerance



Below Target

ID	Action	Responsible	Comment	Status
4.2.1.2	Manage Council's five aquatic centres, two recreation centres and water play park	Aquatics and Recreation Services	Council's five Aquatic Centres and two Recreation Centres are all currently operating and providing a full suite of programs and services. All Learn to Swim, Health and Fitness, Recreation Swimming, Schools entries and general programs are underway as per business as usual. Seasonal pools for the Dawn Fraser Baths and Fanny Durack Aquatic Centre (FDAC) are also operating including the season extension at the FDAC commencing in the 2025/26 financial year. All membership and learn to swim enrolments numbers are experiencing high demand as per year-on-year trends.	
4.2.1.3	Review the structure and delivery of recreation programs and services	Aquatics and Recreation Services	Current recreation and program planning is underway for both the Robyn Webster Sports Centre and the Debbie and Abbie Borgia Recreation Centre. This includes working directly with all hirers and commencing the redevelopment and masterplan for the Robyn Webster facility. In addition, contract planning is underway to continue to consider management options for the Debbie and Abbie Borgia Recreation Centre.	
4.2.1.4	*Commence masterplan activities for the Robin Webster Centre at Tempe	Aquatics and Recreation Services	Masterplan activities are underway in relation to the Robyn Webster Sports Centre with community engagement completed and initial recreational planning analysis commenced. Early 2026 will see consultants engaged to consider and provide advice on facility design and program options.	

Action legend:



On Track



Completed



Behind Schedule



On Hold



Rescheduled

KPI legend:



On Target



Within Tolerance



Below Target

*Council priority

ID	Action	Responsible	Comment	Status
4.2.1.5	*Implement the Leichhardt Park Aquatic Centre masterplan upgrades	Capital Works	Stage 1 upgrade works commenced in April 2024, with completion scheduled for early summer 2026. Stage 2 Design and Construction tender closed in November 2025, and tenders are currently under evaluation. A report will be presented at a future Council meeting.	
4.2.1.6	*Install an outdoor gym at Fanny Durack Aquatic Centre and extend opening hours to the end of April	Aquatics and Recreation Services	The Fanny Durack Aquatic Centre hours have been extended to the end of April as part of the summer swimming season in 2025/2026. The major projects team now have carriage of the installation of the fitness Equipment in Petersham Park noting this will take place in line with Councils annual works program at a time to be confirmed.	

Action legend:



On Track



Completed



Behind Schedule



On Hold



Rescheduled

KPI legend:



On Target



Within Tolerance



Below Target

*Council priority

Strategy 4.2.2 Provide parks, playgrounds and open spaces

ID	Action	Responsible	Comment	Status
4.2.2.1	Prepare Park Plans of Management and masterplans for community and Crown Lands: Jarvie Park, Camperdown Memorial Rest Park, Wicks Park, Richard Murden Reserve and Jack Shanahan Reserve, and review POMP for Leichhardt Park and Tempe Reserve	Parks Planning	Parks Plans of management for Jarvie Park, Jack Shanahan and Wicks Park have been approved by Council for exhibition. Plan of management for Richard Murden Reserve is under review. Leichhardt and Tempe PoM reviews have been completed.	
4.2.2.10	*Upgrade the Pratten Park Bowling and Community Club with a newly configured building and new lights for the tennis courts to play tennis for longer in the evening.	Capital Works	Pratten Park Bowling Club – Architect engaged to develop concept designs. Pratten Park Tennis Court Lights – Currently finalising design with project scheduled for completion in April 2026.	

Action legend:

KPI legend:

*Council priority



On Track



Completed



Behind Schedule



On Hold



Rescheduled



On Target



Within Tolerance



Below Target

ID	Action	Responsible	Comment	Status
4.2.2.2	*Complete a draft Plan of Management for Council's Pocket and Neighbourhood Parks	Parks Planning	A Plan of Management will be submitted to Council for consideration for adoption in early 2026.	★
4.2.2.3	Implement the Rozelle Parklands and Easton Park Plan of Management and Masterplan	Parks Planning	The Rozelle Parkland has been transferred to Council, with winter and summer sporting allocations actioned. Raised pedestrian crossings between the two parks completed, and near the Ryan St intersection. Perpendicular parking on Lilyfield Road being designed. Masterplan items prioritised as a part of the budget planning process.	●
4.2.2.4	*Conduct community consultation on dual naming for one major park in each ward	Parks Planning	This action was completed in quarter 1 with Council's Naming Policy now in effect across all assets under Inner West Council's care and control.	★
4.2.2.5	*Improve lighting, access and safety along the Cooks River	Parks Planning	Design work is progressing and grant funding for the project has been forthcoming from the NSW Government.	●
4.2.2.6	Redevelop Henson Park Grandstand in collaboration with the AFL to provide amenities that support Women's Sport in the Inner West	Capital Works	Stage 1: Grandstand upgrade has been completed. Stage 2: Construction of the multi-purpose building commenced on-site in March 2025, with completion forecast for February 2026.	●

Action legend:


On Track



Completed



Behind Schedule



On Hold



Rescheduled

KPI legend:


On Target



Within Tolerance



Below Target

*Council priority

ID	Action	Responsible	Comment	Status
4.2.2.7	*Upgrade Leichhardt Oval and implement master plan	Capital Works	Concept and schematic design progressed during the last quarter of 2025, with an application submitted to DPHI for State Significant Development Application (SSDA) lodgement. The SSDA is scheduled for public exhibition in early 2026.	
4.2.2.8	*Install modern lighting for Lambert Park to ensure safe utilisation of the grounds for sport.	Capital Works	Design stage underway with project scheduled for completion late July 2026.	
4.2.2.9	*Deliver much needed upgrades to All Weather Sports Fields at Callan Park.	Capital Works	Design stage completed. The DA is lodged and is currently under assessment.	

Action legend:

KPI legend:

*Council priority



On Track



Completed



Behind Schedule



On Hold



Rescheduled



On Target



Within Tolerance



Below Target

ID	Key Performance Indicator	Responsible	Target	RESULTS				YTD
				Q1	Q2	Q3	Q4	
4.2.2a	Number of sports forums held to engage the Inner West sports key stakeholders	Parks Planning	> 2	2	1			3 
4.2.2b	Maintain the number of parks bookings (e.g schools, commercial fitness trainers, weddings, picnics, excluding sporting ground bookings)	Parks Planning	> 6,000	2,987	2,185			5,172 
4.2.2c	Percentage utilisation of sporting grounds	Parks Planning	> 90	97	99			98 

Action legend:



On Track



Completed



Behind Schedule



On Hold



Rescheduled

KPI legend:



On Target



Within Tolerance



Below Target

*Council priority

Strategy 4.2.3 Provide and support community services and centres

ID	Action	Responsible	Comment	Status
4.2.3.1	Collaborate with Twenty10 to ensure the effective operation of the Pride Centre	Community Wellbeing	Council continues to support diverse programming at the Inner West Pride Centre. Events held between October and December 2025 included Prism LGBTIQ+ Inclusivity Training, Twenty10's Housewarming Celebration, the Pride History Group's Oral History Event, and the LGBTQ+ Local Democracy Group meeting.	
4.2.3.2	Collaborate with Settlement Services International to enable program delivery from the Community Refugee welcome centre	Community Wellbeing	A Service Level Agreement (SLA) remains in place with Settlement Services International (SSI) to support them with access to the Community Refugee Welcome Centre and community buses. In December 2025, SSI hosted "Rituals of Welcome Exhibition and Workshops", celebrating the work of 12 visual artists and over 200 community participants at the Community Refugee Welcome Centre.	
4.2.3.3	Deliver programs and activities at Council-run community centres	Community Wellbeing	Hannaford Community Centre continues to welcome a high number of members to the programs offered on a weekly basis. This includes yoga, Camera Group and table tennis. In November, the Centre hosted an Art and Craft Fair for community. Annandale Community Centre has been refurbished, with programming now featuring choirs, art groups and support groups.	

Action legend:



On Track



Completed



Behind Schedule



On Hold



Rescheduled

KPI legend:



On Target



Within Tolerance



Below Target

*Council priority

ID	Action	Responsible	Comment	Status
4.2.3.4	Collaborate with 3Bridges to ensure the effective operation of the Summer Hill Community Centre	Community Wellbeing	Council continues to monitor performance in line with the Lease and Service Level Agreement governing 3Bridges' operation of the Summer Hill Community Centre. Council works proactively with 3Bridges to ensure obligations are met and the needs of the community are effectively served.	
4.2.3.5	Lead 'a community of practice' for community centres to enhance front line service delivery	Community Wellbeing	Council continues to scope plans to establish a Community of Practice connecting local community centres. Engagement with centre operators occur to confirm logistics and define shared outcomes through collaborative meetings.	
4.2.3.6	*Facilitate community use of Council's venues including creative uses.	Community Venues	Expression of Interest for renewal of regular hirers completed in September 2025 with all bookings placed in the booking system by November. Facilitation of Creative Town Halls bookings ongoing.	
4.2.3.7	Collaborate with Newtown Neighbourhood Centre to ensure the effective operation of the community centre	Community Wellbeing	Newtown Neighbourhood Centre (NNC) continues to operate as a safe, inclusive, and welcoming space for the Inner West community. The Centre provides targeted early intervention and support for disadvantaged families and young people, as well as individuals experiencing homelessness or living in boarding houses. NNC delivers individual social support for seniors and facilitates culturally specific social groups to foster connection and belonging.	

Action legend:



On Track



Completed



Behind Schedule



On Hold



Rescheduled

KPI legend:



On Target



Within Tolerance



Below Target

*Council priority

Outcome 4.3 Lifelong learning

Strategy 4.3.1 Provide quality children's education and care services

ID	Action	Responsible	Comment	Status
4.3.1.1	*Achieve 'meeting or exceeding' national quality standards for all early learning services	Early Learning	All early learning services are currently rated at "meeting and/or exceeding" the national quality standards.	
4.3.1.2	Ensure all early learning services are financially sustainable	Early Learning	In this quarter, all centres have performed above the projected utilisation levels. Annandale, Cavendish Street and Tillman Park Early Learning Centres achieved 100% utilisation. This data demonstrates the services are financially sustainable.	
4.3.1.3	Apply to NSW Department of Education for Globe Preschool to be rated as "Excellent" under the National Quality Standards	Early Learning	A submission was made to the NSW Department of Education on 11 December 2025.	

Action legend:



On Track



Completed



Behind Schedule



On Hold



Rescheduled

KPI legend:



On Target



Within Tolerance



Below Target

*Council priority

Strategy 4.3.2 Provide libraries and technology

ID	Action	Responsible	Comment	Status
4.3.2.1	Deliver Council's annual Young Creatives Awards program	Libraries and History	The Young Creatives program for 2025 has now been delivered. Council received a total of 434 entries. The breakdown was Young Writer (195), Young Filmmaker (72) and Young Artist (167). Award events included the Art Awards at the Chrissie Cotter Gallery on 20 November (130 attendees), Writing Awards at Marrickville Library and Pavilion on 21 November (120 attendees) and Film Awards at the Leichhardt Town Hall (250 attendees) on 23 November. Over 200 people attended the Gallery to view the exhibition and/or participate in the gallery programs.	★
4.3.2.2	Participate in and conduct the annual Public Library Evaluation Network Culture Counts survey	Libraries and History	The survey is planned for May / June 2026.	▲

Action legend:



On Track



Completed



Behind Schedule



On Hold



Rescheduled

KPI legend:



On Target



Within Tolerance



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*Council priority

ID	Action	Responsible	Comment	Status
4.3.2.3	Deliver Library and History programs	Libraries and History	One-off events included, Comic Con at Ashfield Library on 25 October (over 300 attendees), a History Tour with Marrickville Public School on 30 October (60 attendees), Speaker Series: Unveiling the Treasures of the New Grand Egyptian Museum at Marrickville Library and Pavilion (548 attendees) and Speaker Series: 16 Days of Activism – Chanel Contos in conversation with Lucinda Price at Balmain Town Hall (137 attendees). A range of regular programs such as Book Buddies, Storytimes, Justic of the Peace, Book Clubs, Scrabble and Canasta were also delivered across the library service.	
4.3.2.4	Provide historical information and source grant funding for a new war memorial in Loyalty Square	Libraries and History	Council approved the list of soldiers and the text for the historical storyboards that will be located on the new memorial panels at the December 2025 Council meeting. Now that the designs have been finalised, Officers are in the process of preparing a Saluting Their Service grant application	
4.3.2.5	Deliver a new library app to improve customer experience	Libraries and History	The Inner West Libraries app was successfully launched in quarter 1, with over 2,600 downloads recorded at the time. Library staff were trained and actively promoted the app to customers. A marketing campaign was delivered, including direct mail, social media, and in-library signage. The action is now complete.	

Action legend:



On Track



Completed



Behind Schedule



On Hold



Rescheduled

KPI legend:



On Target



Within Tolerance



Below Target

*Council priority

ID	Action	Responsible	Comment	Status
4.3.2.6	*Investigate embedding social workers in Council's library system	Libraries and History	Work has not commenced on this project.	
4.3.2.7	*Introduce City Talks to the Inner West Library system, giving residents an important opportunity to engage with city-shaping ideas and thinkers	Libraries and History	A range of talks delivered under the Living Cities program included Before and After: Sharing Heritage Stories at Haberfield Library on 21 October (65 attendees); To the Streets! Ideas for Small Public Spaces in Inner West at Haberfield Library on 19 November (53 attendees); and Walking Cities at Marrickville Library on 9 December at Marrickville Pavilion (66 attendees).	
4.3.2.8	*Expand seniors programming in Inner West libraries and increase funding to engage older people in library programming and events	Libraries and History	The libraries delivered a range of regular programming seniors for seniors including: Cryptic crossword, Scrabble, Mahjong and Canasta weekly or monthly programs; book and film clubs; knitting group and Tech Savvy Seniors and Teen Tech Tutors. One off events included: speaker series such as Great Writers and the Cats That Owned Them, Haberfield Library, 16 October (39 attendees), Unveiling the Treasures of the New Grand Egyptian Museum, Marrickville Library, 19 November (58 attendees). Intergenerational activities that encourage participation of people of all ages included Awkward Family Photos, St Peters Library on 6 December (45 attendees) and Portrait Exchange, Marrickville Library.	

Action legend:



On Track



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Behind Schedule



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Rescheduled

KPI legend:



On Target



Within Tolerance



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*Council priority

ID	Action	Responsible	Comment	Status
4.3.2.9	*Host a series of Drag Story Times across our library network.	Libraries and History	The Drag Storytime is being planned for Saturday 28 March at the Emanuel Tsardoulis Community Library. The story time will take place at the Rainbow Family Tales and have a theme "Morning Team with the Queen".	

ID	Key Performance Indicator	Responsible	Target	RESULTS				YTD
				Q1	Q2	Q3	Q4	
4.3.2a	*Maintain the number of active library members	Libraries and History	> 94,000	110,242	113,008			113,008 

Action legend:

KPI legend:

*Council priority



On Track



Completed



Behind Schedule



On Hold



Rescheduled



On Target



Within Tolerance



Below Target

Strategic Direction 5 – Progressive, responsive and effective civic leadership

Outcome 5.1 Responsive customer service

Strategy 5.1.1 Provide responsive and innovative customer services

ID	Action	Responsible	Comment	Status
5.1.1.1	*Implement the Customer Experience Strategy	Service Transformation	Council continued to implement the Customer Experience Strategy 2024-2027 this quarter, with progress including the website redevelopment (currently in the final review stage) and the integration of Snap Send Solve to provide a new customer request channel. Work commenced on developing a proof of value for an omnichannel contact centre solution; various customer experience workshops were held with service units; and improvements were made to customer correspondence letters.	

Action legend:

KPI legend:

*Council priority



On Track



Completed



Behind Schedule



On Hold



Rescheduled



On Target



Within Tolerance



Below Target

ID	Action	Responsible	Comment	Status
5.1.1.2	Develop and implement a change management framework	Service Transformation	The draft Change Management Strategy and Framework has been completed and is being reviewed. The document provides a comprehensive and structured approach to managing change across Council. It is designed to support both organisational transformation and individual adoption. The Strategy is designed to increase project success rates, strengthen employee engagement, and ensure change initiatives are aligned with Council's strategic objectives and the Australian Business Excellence Framework. Implementation will commence in the second half of 2026.	
5.1.1.3	Undertake business improvement initiatives	Service Transformation	Several initiatives are underway. Council is streamlining the Development Application (DA) notification process to reduce manual handling and reliance on third parties, supporting key performance indicator (KPI) achievement. Missed bin collection handling is being digitised to cut complaints and rework by 25%. The bin maintenance process has been automated, reducing paper use and improving efficiency, aligning with the Zero Waste Strategy.	
5.1.1.4	Deliver business improvement staff training program	Service Transformation	Work on this training program has been put on hold due to a potential change in the Business Excellence approach. This will be revisited once the approach is confirmed.	

Action legend:



On Track



Completed



Behind Schedule



On Hold



Rescheduled

KPI legend:



On Target



Within Tolerance



Below Target

*Council priority

ID	Action	Responsible	Comment	Status
5.1.1.5	Implement and report the service review program	Service Transformation	Council is currently seeking quotes from suitably qualified consultants to undertake service reviews planned for 2025/26. Reporting will be provided once the reviews are finalised.	
5.1.1.6	Deliver customer service in line with our purpose and service charter	Customer Service	All performance KPIs for the second quarter of the financial year have been successfully achieved or surpassed. The results position the team well for continued momentum into the third quarter.	
5.1.1.7	Improve and upgrade Council's telephony system	Service Transformation	Council is currently exploring options for an omnichannel call centre solution, with a proof of value being prepared for consideration.	

Action legend:

KPI legend:

*Council priority



On Track



Completed



Behind Schedule



On Hold



Rescheduled



On Target



Within Tolerance



Below Target

ID	Key Performance Indicator	Responsible	Target	RESULTS				YTD
				Q1	Q2	Q3	Q4	
5.1.1a	Customer Satisfaction ('Voice of Customer' post call survey - out of five)	Customer Service	> 4.30	4.50	4.50			4.50 
5.1.1b	Customer calls answered within 60 seconds	Customer Service	> 80	87.19	81.65			84.42 
5.1.1c	Percentage of back-office processing time (emails, applications, payments and forms) within five business days	Customer Service	> 95	100	100			100 
5.1.1d	Customer requests and applications via the online service portal	Customer Service	> 55	55.03	54.74			54.88 
5.1.1e	Percentage of annual mystery customer score achieved	Customer Service	> 85	95.30	94.50			94.90 
5.1.1f	Percentage of service provided to customers at counters within 3 mins	Customer Service	> 80	92	94			93 
5.1.1g	Mobile customer service satisfaction survey	Customer Service	> 85	97	97			97 

Action legend:



On Track



Completed



Behind Schedule



On Hold



Rescheduled

KPI legend:



On Target



Within Tolerance



Below Target

*Council priority

Strategy 5.1.2 Continuously improve our performance to meet community needs

ID	Action	Responsible	Comment	Status
5.1.2.1	Deliver the annual staff training and development program	People and Culture	Council is continuing to roll out the agreed training and development program.	
5.1.2.2	Deliver the Workforce Management Strategy 2025-29 year one actions	People and Culture	Year one actions are also progressing in line with the agreed plan.	
5.1.2.3	*Facilitate the annual disability traineeship program	People and Culture	The current program is tracking well. Council has agreed to extend the program.	
5.1.2.4	*Work towards increasing the number of trainees, students, graduates and apprentices	People and Culture	Council continues to increase its intake of trainees, students, graduate and apprentices through the Freshstart program.	

Action legend:

KPI legend:

*Council priority



On Track



Completed



Behind Schedule



On Hold



Rescheduled



On Target



Within Tolerance



Below Target

ID	Action	Responsible	Comment	Status
5.1.2.5	Build a culture of Business Excellence	Service Transformation	A draft Business Excellence Framework has been developed. The framework outlines a structured approach to improving performance, strengthening leadership, and embedding continuous improvement across all levels of the organisation. It is built around four key components: Leading, Delivering, Optimising and Sustaining Excellence. Progress on the framework is currently on hold due to the prioritisation of a broader organisational improvement initiative focused on financial sustainability.	
5.1.2.6	Develop a framework to map organisation critical processes	Service Transformation	Work has commenced on developing an approach to map Council's critical processes. However, this initiative has been temporarily put on hold due to other organisational priorities. It will be revisited once capacity allows.	
5.1.2.7	*Procure and implement a Website Content Management System	Service Transformation	Council continued developing the new website, with the content management system built and tested, and content migration at 80% completion. The new website remains on track to be launched in February 2026.	

Action legend:

KPI legend:

*Council priority



On Track



Completed



Behind Schedule



On Hold



Rescheduled



On Target



Within Tolerance



Below Target

ID	Action	Responsible	Comment	Status
5.1.2.8	Develop and implement Digital Experience Platform	Service Transformation	Several customer touchpoints have recently been digitised, including flexible online payment options via Payble and a new online system for booking bin repairs and replacements. Snap Send Solve's platform will be embedded in January 2026, offering a new channel for customer requests. The redevelopment of Council's website is also well underway with the launch planned for February 2026.	

Action legend:

KPI legend:

*Council priority



On Track



Completed



Behind Schedule



On Hold



Rescheduled



On Target



Within Tolerance



Below Target

Outcome 5.2 Responsible, transparent management and future planning

Strategy 5.2.1 Plan to meet community needs and aspirations

ID	Action	Responsible	Comment	Status
5.2.1.1	Prepare and publish the Annual Report	Corporate Strategy and Grants	The Annual Report 2024/25 was endorsed by Council at its November 2025 meeting, published on Council's website and notified to Office of Local Government.	★
5.2.1.2	Prepare the Delivery Program 2025-29 (year two) and Operational Plan 2026-27	Corporate Strategy and Grants	Preparations for the Delivery Program 2025-29 (year two) and Operational Plan 2026-27 commenced with internal briefing sessions in December 2025.	●

Action legend:

KPI legend:

*Council priority



On Track



On Target



Completed



Within Tolerance



Behind Schedule



Below Target



On Hold



Rescheduled

ID	Action	Responsible	Comment	Status
5.2.1.3	Manage Information and Communication Technology services	Information and Communication Technology	Guided by the approved Digital Strategy, Council has continued to focus on stabilising our digital foundations and enabling our strategic priorities. Quarter 2 highlights were the uplift of cyber security controls (with cybersecurity monitoring fully operational); operationalising of advanced analytics and expansion of Key Performance Indicator dashboards across a range of functional areas; deployment of new spatial maps including Local Government Area tree map in Council's Geographic Information System; further embedding of ICT governance frameworks.	
5.2.1.4	Adopt new technologies to improve transparency around maintenance schedules	Asset Planning (Engineering Services)	Maintenance schedules are being developed for servicing of all Fleet assets, Parks and Streetscapes operations and asset inspections, such as transport assets, public artwork, park assets.	
5.2.1.5	Review Asset Management Strategy, Policy and Plans annually	Asset Planning (Engineering Services)	The review is scheduled to take place from early in 2026.	

Action legend:

KPI legend:

*Council priority



On Track



Completed



Behind Schedule



On Hold



Rescheduled



On Target



Within Tolerance



Below Target

ID	Action	Responsible	Comment	Status
5.2.1.6	Implement the agreed program for condition audits and valuations	Asset Planning (Engineering Services)	A service provider has recently been engaged for a multi-year Stormwater Drainage survey and condition audit. Another procurement is underway for valuations relating to Operational Lands and Buildings, with a service provider proposed for appointment in by March 2026. Another procurement for analysis of Stormwater Drainage, and condition assessment / valuations for Transport assets is soon to be advertised, with the intention of appointing by March 2026.	
5.2.1.7	Implement the Asset Improvement Plan	Asset Planning (Engineering Services)	The Improvement Actions identified in the adopted Asset Management Strategy and Plans are being implemented so they are completed this financial year.	

Strategy 5.2.2 Provide responsible, sustainable, ethical and open local government

ID	Action	Responsible	Comment	Status
5.2.2.1	Provide training to staff on legal matters	Legal Services	Training has been provided to planners and compliance officers.	
5.2.2.2	Reduce the cost of Land and Environment Court class one matters to Council	Legal Services	Costs have been reduced on average for Class 1 Appeals.	

Action legend:



On Track



Completed



Behind Schedule



On Hold



Rescheduled

KPI legend:



On Target



Within Tolerance



Below Target

*Council priority

ID	Action	Responsible	Comment	Status
5.2.2.3	Maintain Council's compliance, delegations, policies and fraud and corruption registers	Governance and Risk	During this reporting period, Council continued to maintain its range of governance and compliance registers, including those for policies, conflicts of interest, gifts and benefits, secondary employment, and fraud and corruption registers, and report on these to Council's Audit, Risk and Improvement Committee.	
5.2.2.4	Develop and implement an ongoing governance education program	Governance and Risk	Council has developed and implemented an ethics and compliance e-learning training platform incorporating code of conduct, fraud and corruption, procurement, risk management and privacy. The e-learning training modules are supplemented and complemented by in person training and role-specific training. Additional training modules are in the process of being developed to facilitate insurance claims, Government Information (Public Access) Act requests, and Work Health and Safety compliance.	

Action legend:

KPI legend:

*Council priority



On Track



Completed



Behind Schedule



On Hold



Rescheduled



On Target



Within Tolerance



Below Target

ID	Key Performance Indicator	Responsible	Target	RESULTS				YTD
				Q1	Q2	Q3	Q4	
5.2.2a	Maintain number of briefings to Council on the status of legal matters (February, May, August, November)	Legal Services	> 4	1	1			2 
5.2.2b	Percentage of Land and Environment Court matters managed internally.	Legal Services	> 50	50	50			50 
5.2.2c	Percentage of Privacy Complaints responded to within 5 business days of receipt	Governance and Risk	> 100	100	100			100 
5.2.2d	Percentage of ARIC recommendations implemented within agreed timeframes	Governance and Risk	> 100	95	100			97.50 

Action legend:



On Track



Completed



Behind Schedule



On Hold



Rescheduled

KPI legend:



On Target



Within Tolerance



Below Target

*Council priority

Strategy 5.2.3 Deliver financial sustainability to manage public resources responsibly

ID	Action	Responsible	Comment	Status
5.2.3.1	Provide property portfolio transaction and property management services	Properties and Strategic Investments	Council's property portfolio continues to be managed by providing property portfolio transaction and property management services related to existing and new agreements, tenant communications and voluntary planning agreements.	
5.2.3.2	Manage Council's financial position ensuring Council is financially sustainable moving forward	Finance	As of September Quarterly Budget Review, Council remains in a position of surplus for 2025/26 Financial Year and for the 10 year Long Term Financial Plan.	
5.2.3.3	Review Long-Term Financial Plan as part of Resourcing Strategy	Finance	The Long Term Financial Plan is currently being updated. The draft Long Term Financial Plan 2026-2036 will be presented to Council at the April 2026 Council meeting.	
5.2.3.4	Manage and maintain Council's facilities and operation	Facilities Management	Facilities are being managed and maintained to ensure they are safe, functional, and compliant with Council standards. This includes coordinating routine maintenance, responding promptly to operational issues, and liaising with contractors and internal teams to ensure works are completed efficiently.	

Action legend:



On Track



Completed



Behind Schedule



On Hold



Rescheduled

KPI legend:



On Target



Within Tolerance



Below Target

*Council priority

ID	Action	Responsible	Comment	Status
5.2.3.5	Undertake regular building condition audits of Council owned properties and facilities	Facilities Management	Regular building condition audits are undertaken throughout the year for all Council-owned properties and facilities to identify maintenance needs, safety risks, and compliance issues. Findings are documented and used to prioritise remedial works.	
5.2.3.6	Report on progress meeting OLG benchmarks for different ratios	Finance	OLG no longer require reporting against these benchmarks. However, Council will provide reporting against these benchmarks at the end of financial year.	
5.2.3.7	*Undertake a project to establish regular rate customer payments	Finance	The project to establish regular rate customer payments was completed in quarter 1, with Bill Smoothing introduced as a payment option for ratepayers in the first instalment notice issued on 22 July 2025.	

Action legend:



On Track



Completed



Behind Schedule



On Hold



Rescheduled

KPI legend:



On Target



Within Tolerance



Below Target

*Council priority

Outcome 5.3 Engaged and informed community

Strategy 5.3.1 Inform our community using multi-channel communications

ID	Action	Responsible	Comment	Status
5.3.1.1	Implement the digital asset management system	Communications and Engagement	Project scoped with IT. Meeting scheduled with the Director of Corporate in February to discuss organisational needs, project timelines and agree to a project plan.	
5.3.1.2	Update Council's media policy	Communications and Engagement	The updated Council media policy was adopted at the Council meeting held on 23 September 2025.	

Action legend:

KPI legend:

*Council priority



On Track



On Target



Completed



Within Tolerance



Behind Schedule



Below Target



On Hold



Rescheduled

Strategy 5.3.2 Support local democracy through inclusive participatory community engagement

ID	Action	Responsible	Comment	Status
5.3.2.1	Deliver community engagement through face to face and online methods	Communications and Engagement	Council consulted the community on nine projects this quarter. These included concept plans for the Sydenham Road Strategy, Midjuburi Inclusive Playground and Damun Inclusive Playground. Council also exhibited two key documents – the Inner West Council Code of Meeting Practice 2025 and the Economic Development Strategy 2025–2030. Other consultations focused on improving local streets in Lewisham, the Marrickville Road East Cycleway and local traffic projects in Marrickville and St Peters. All projects offered online engagement methods, with six also providing an opportunity to provide feedback in person.	
5.3.2.2	Hold ten Local Matters Forums including two in each ward	Communications and Engagement	Council held two Local Matters Forums (LMF) this quarter: - Leichhardt–Gulgadya LMF on Tuesday 21 October 2025 at the Annandale Community Centre - Marrickville–Midjuburi LMF on Tuesday 25 November at St Peters Town Hall.	

Action legend:



On Track



Completed



Behind Schedule



On Hold



Rescheduled

KPI legend:



On Target



Within Tolerance



Below Target

*Council priority

ID	Action	Responsible	Comment	Status
5.3.2.3	*Trial door knocking for five projects, one in each ward: a) Balmain and Leichhardt Wards: Leichhardt Oval and LPAC upgrades b) Marrickville Ward: Henson Park c) Ashfield Ward: Greenway opening d) Stanmore Ward: Lewisham Town Centre Upgrade	Communications and Engagement	The Trial was launched with Lewisham Town Centre in November 2025. Doorknocking was then carried out at the conclusion of construction and ahead of the opening of the GreenWay in December 2025. The three remaining trials are scheduled for the first half of 2026. A report outlining the schedule was submitted to the December Council meeting.	

Action legend:

KPI legend:

*Council priority



On Track



Completed



Behind Schedule



On Hold



Rescheduled



On Target



Within Tolerance



Below Target

ID	Key Performance Indicator	Responsible	Target	RESULTS				YTD
				Q1	Q2	Q3	Q4	
5.3.2a	Increase number of visits to Your Say Inner West	Communications and Engagement	> 160,000	51,458	39,750			91,208 
5.3.2b	Number of projects on Your Say Inner West on which the community has the opportunity to engage	Communications and Engagement	> 60	14	10			24 
5.3.2c	Percentage of average satisfaction with local matters forums (survey per forum)	Communications and Engagement	> 80	100	50			75 
5.3.2d	Percentage of average satisfaction with Your Say Inner West engagements (ease of finding information and providing feedback)	Communications and Engagement	> 75	96	94			95 
5.3.2e	Increase Your Say Inner West membership	Communications and Engagement	> 12,542	13,131	13,833			13,833 

Action legend:



On Track



Completed



Behind Schedule



On Hold



Rescheduled

KPI legend:



On Target



Within Tolerance



Below Target

*Council priority

Strategy 5.3.3 Deliver evidence-based Council decision-making

ID	Action	Responsible	Comment	Status
5.3.3.1	Manage and coordinate ten Council Citizenship Ceremonies Per year	Governance and Risk	Council held two citizenship ceremonies in this quarter.	
5.3.3.2	Manage Council's meetings and business papers systems	Governance and Risk	Council's Governance and Risk team supported three Ordinary Council Meetings in this quarter.	

Action legend:

KPI legend:

*Council priority



On Track



Completed



Behind Schedule



On Hold



Rescheduled



On Target



Within Tolerance



Below Target

ID	Key Performance Indicator	Responsible	Target	RESULTS				YTD
				Q1	Q2	Q3	Q4	
5.3.3a	Percentage of Council resolutions that are implemented as per the agreed timeframes	Governance and Risk	> 95	90	90			90 
5.3.3b	Percentage of Ordinary Council Agenda papers published on website one week prior to Ordinary Council Meetings	Governance and Risk	> 100	100	100			100 
5.3.3c	Percentage of Ordinary Council Meeting Minutes published on website within one week of Ordinary Council Meeting	Governance and Risk	> 100	100	100			100 
5.3.3d	Percentage of professional development program prepared for Mayor and each Councillor post September 2024 election	Governance and Risk	> 100	100	100			100 

Action legend:



On Track



Completed



Behind Schedule



On Hold



Rescheduled

KPI legend:



On Target



Within Tolerance



Below Target

*Council priority

Outcome 5.4 Collaboration and valued partnerships

Strategy 5.4.1 Advocate on emerging community issues

ID	Action	Responsible	Comment	Status
5.4.1.1	Advocate to minimise impacts of state government infrastructure including WestConnex, Western Harbour Tunnel, Sydney Gateway	Traffic and Transport Planning	Council has been working with the NSW Government and advocating to minimise the impacts of state government infrastructure projects, including White Bay Power Station public domain works, Sydney Gateway, Western Harbour Tunnel, Sydney Park junction and the Sydenham to Bankstown (T3) upgrade.	

Strategy 5.4.2 Build resilience and capacity of local leaders, groups and communities

ID	Action	Responsible	Comment	Status
5.4.2.1	Manage Council's annual community grants program	Social and Cultural Planning	The 2025 annual community grants program was completed in quarter 1, with recommendations scheduled for Council consideration in September 2025.	

Action legend:



On Track



Completed



Behind Schedule



On Hold



Rescheduled

KPI legend:



On Target



Within Tolerance



Below Target

*Council priority

Strategy 5.4.3 Deliver positive outcomes for the community, economy and environment through strategic and innovative supply solutions

ID	Action	Responsible	Comment	Status
5.4.3.1	Manage Council's commitment to mitigate the risk of modern slavery in its operations, supply chains and community (annual)	Procurement	Inner West Council is committed to preventing modern slavery across its operations and supply chains. It is embedding ethical standards in procurement policies, requiring supplier compliance with the Modern Slavery Act, promoting socially responsible sourcing, providing staff training, monitoring supplier performance through tools like Vendor Panel and Conserve, and reviewing procedures annually. This will ensure best practice and legislative compliance.	
5.4.3.2	Increase environmental, social, and governance (ESG) procurement across Council through the Sustainable Procurement Working Party	Procurement	The Sustainable Procurement Working Party specifically supports the integration of ESG criteria into procurement evaluation processes, with clear weighting for local, Indigenous, social, ethical, and environmental requirements. Ongoing training and awareness programs are being undertaken for staff to ensure understanding and application of sustainable procurement principles. Regular review and improvement of procurement practices will align with best practice and Council's strategic sustainability objectives.	

Action legend:



On Track



Completed



Behind Schedule



On Hold



Rescheduled

KPI legend:



On Target



Within Tolerance



Below Target

*Council priority

ID	Key Performance Indicator	Responsible	Target	RESULTS				YTD
				Q1	Q2	Q3	Q4	
5.4.3a	Percentage of staff involved in procurement that have received training	Procurement	> 95	95	95			95 
5.4.3b	Percentage of procurement events above \$10k that go through vendor panel	Procurement	> 90	92	90			91 

Action legend:

KPI legend:

*Council priority



On Track



Completed



Behind Schedule



On Hold



Rescheduled



On Target



Within Tolerance



Below Target

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