

Good Neighbour Policy

VI



Title	Good Neighbour Policy
Summary	Council has implemented a Good Neighbour policy to enable Council to work with live music venues, licensed premises and residents to find solutions to amenity related complaints prior to taking formal regulatory action.
Document Type	Policy
Relevant Strategic Plan Objective	<ul style="list-style-type: none"> • Strategic Direction 2: Liveable, connected neighbourhoods and transport. • Strategic Direction 3: Creative communities and a strong economy • Strategic Direction 4: Healthy, resilient and caring communities • Strategic Direction 5: Progressive responsive and effective civic leadership.
Legislative Reference	<ul style="list-style-type: none"> • <i>Local Government Act 1993</i> • <i>Liquor Act 2007</i>
Related Council Documents	Code of Conduct
Version Control	See last page

Contents

1	Purpose	4
2	Scope.....	4
3	Definitions	4
4	Statement.....	4
5	Breaches of this policy	5
6	Administrative Changes.....	5
7	Version Control – Policy History.....	5

1 Purpose

The purpose of this policy is to implement a Good Neighbour policy to work with live music venues, licensed premises and residents to find solutions to amenity related complaints prior to taking formal regulatory action.

2 Scope

This policy applies to all Councillors, Council Officers and contractors working for Council regardless of whether they are permanent, temporary, full-time, part-time or casual. For the purposes of this policy, the term contractor includes on-hired temporary labour services (agency staff) and sub-contractors.

3 Definitions

In the Good Neighbour Policy, the following terms have the following meanings:

Councillor Inner West Council elected representative

Council Officer Inner West Council members of staff (including full-time, part-time, casual and contracted staff)

4 Statement

Council will:

- convene regular meetings between licensees of music venues, licensed premises and neighbouring residents to proactively resolve noise and amenity issues and explain the rights and obligations of existing venues and premises.
- involve Officers from Council's Community Services and Culture Group in resolving noise and amenity related complaints against music venues, licensed premises.
- weigh noise and public disturbance complaints from residents against the protections music venues, licensed premises are entitled to under the relevant provisions in the Liquor Act 2007.
- liaise with Music Industry peak bodies and the Office of Liquor Gaming and Racing and seek their assistance in mediating disputes between venues and residents prior to engaging in any legalaction.
- support the agent of change principle - that protects existing compliant live music venues from complaints from new developments and residents - and amends its planning controls accordingly.

5 Breaches of this policy

Breaches of this policy may result in an investigation of the alleged breach in line with relevant Council policies including the Code of Conduct.

Any alleged criminal offence or allegation of corrupt conduct will be referred to the relevant external agency.

6 Administrative Changes

From time-to-time circumstances may change leading to the need for minor administrative changes to this document. Where an update does not materially alter this document, such a change may be made including branding, Council Officer titles or department changes and legislative name or title changes which are considered minor in nature and not required to be formally endorsed.

7 Version Control – Policy History

This policy will be formally reviewed every three years from the date of adoption or as required.

Governance use only:

Document	Good Neighbour Policy	<i>Uncontrolled Copy When Printed</i>	
Custodian	Director Planning	Version #	Version 1
Approved By	Council	ECM Document	74655.17
Next Review Date	May 2022		

Amended by	Changes made	Date
Council	Created by the new Inner West Council	28 May 2019