



## HOW TO MAKE AN ONLINE BOOKING

Step 1: Log in to the active carrot portal according to which site you wish to attend

AKAC: <https://secure.activecarrot.com/login?site=1451>

AAC: <https://secure.activecarrot.com/login?site=1318>

LPAC: <https://secure.activecarrot.com/login?site=1198>

Your username: Email that you provided upon registration of membership

Your password: IWC123 (if you have not logged in to the portal previously)

Username

Password

Login

[Forgot Username/Password?](#)

Step 2: On your portal home page, hover your cursor over “Book Online” and select the type of booking you wish to make

Step 3: Select the day of your requested booking. Please note bookings open five days and one hour in advance.

Step 4: Select the session you wish to book

If the session is not yet open for bookings, it will be highlighted in orange.

You can hover your cursor over each session to see how many vacancies are remaining.

Book Online

25m Indoor Pool Availability

50m Pool Availability

Creche Over 2yrs

Creche Under 2yrs

Disability Access

Group Fitness

Spa, Steam & Sauna

Today	Tomorrow	Sat 15	Sun 16	Mon 17	Tue 18	Wed 19	Select Date	Grid View
Start								
Duration								
Class Name								
Instructor								
Morning								
Tue 18 Jul 6:15 AM	45 mins	Body Pump	Jordan H	Book				
Tue 18 Jul 7:00 AM	45 mins	Shallow Aqua	Dani A	Book				
Tue 18 Jul 7:15 AM	45 mins	Power Pilates	Lindsey B	Book				
Tue 18 Jul 8:00 AM	45 mins	Shallow Aqua	Dani A					
Tue 18 Jul 9:15 AM	30 mins	Fit30 Core	Gym T					
Tue 18 Jul 9:15 AM	55 mins	Dance	Dani A	Full				
Tue 18 Jul 10:00 AM	30 mins	Fit30 Hit	Gym T	Book				
Tue 18 Jul 10:15 AM	45 mins	Vinyasa Yoga	Catalina M	Book				
Tue 18 Jul 10:15 AM	55 mins	Deep Aqua	Dani A	Book				
Lunchtime								
Tue 18 Jul 11:30 AM	45 mins	Active Seniors	Dani A	Book				
Tue 18 Jul 12:30 PM	45 mins	Seniors Shallow Aqua	Donna L	Book				

POWER PILATES at 9:15am - 13 Vacancies

Step 5: If you are a casual visitor you will be asked to make payment for your booking. Members will not be asked for payment. Agree to the booking policy and select “Book Now”

**Class Booking Confirmation**

You are booking into Power Pilates	
Session ID	1265
Starting:	7:15 am Tuesday 18th July 2023
Duration:	45 Minutes
Instructor:	Lindsay B
Price	\$0.00

**CLASS CANCELLATION POLICY**

- If you cannot make a class you must cancel at least 60 minutes prior (Member/Visit Pass Holder only)
- Failure to cancel a class three or more times within a 4 week timeframe without a valid reason will result in a penalty being applied (Full Member, Inner West Fitness Pass, Lifestyle, Foundation and Fitness Passport Member)
- If you are a visit pass holder, a visit will be deducted. If you are a casual paying customer, we are unable to cancel classes and you will forfeit the fee in full

I Agree ☐

Back Book now!

Your booking confirmation will appear on the screen.

Buy Online Book Online

CLASS BOOKING SUCCESSFULLY MADE

When you arrive at the centre for your session, please see the reception team. If you are attending a group fitness class, you will be issued a ticket. Please give the ticket to your instructor at the start of the class.

If you experience any technical difficulties logging in to the portal or making a booking, please email us:

Annette Kellerman Aquatic Centre: [akac.enquiries@innerwest.nsw.gov.au](mailto:akac.enquiries@innerwest.nsw.gov.au)

Ashfield Aquatic Centre: [aac.enquiries@innerwest.nsw.gov.au](mailto:aac.enquiries@innerwest.nsw.gov.au)

Leichhardt Park Aquatic Centre: [lpac.enquiries@innerwest.nsw.gov.au](mailto:lpac.enquiries@innerwest.nsw.gov.au)