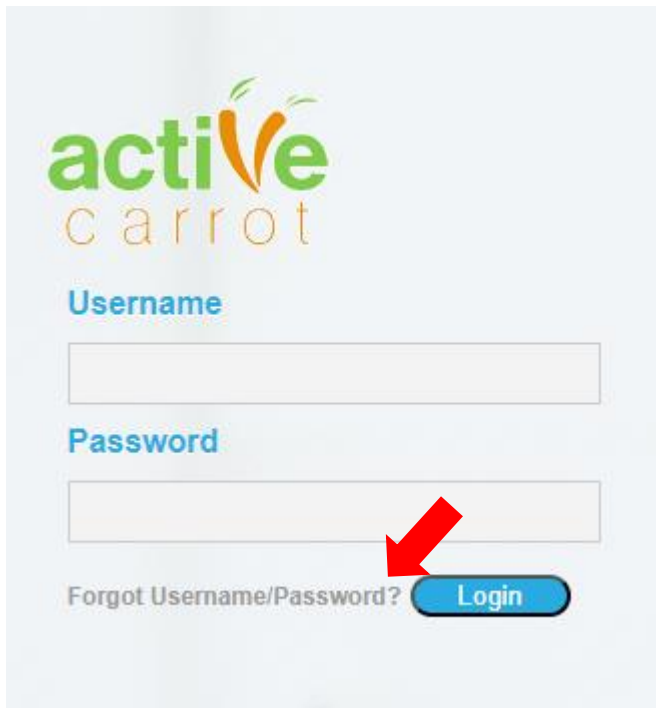


## How to reset your Active Carrot password

1. Click on the link: <https://secure.activecarrot.com/login?site=1451>
2. Click forgot username/password



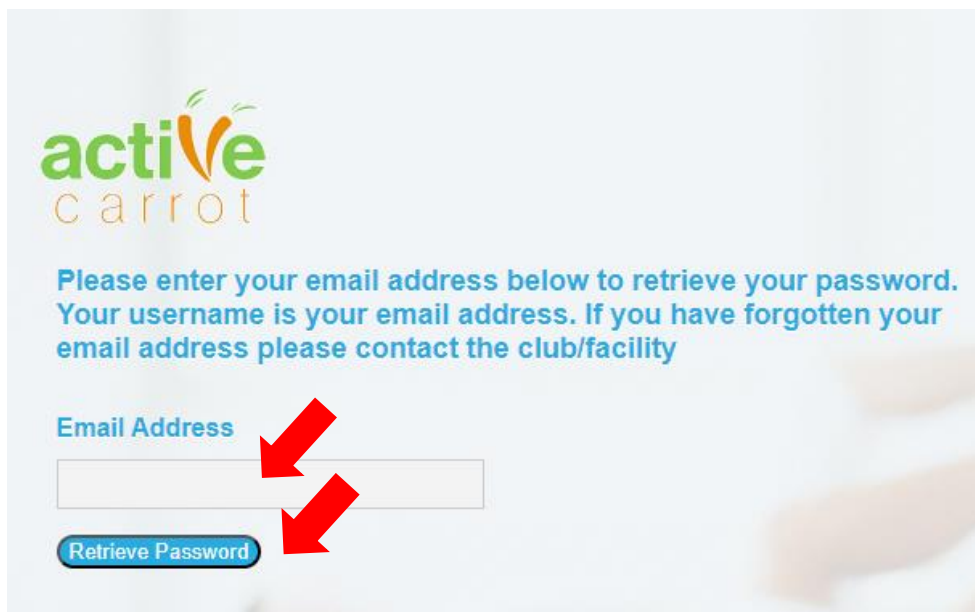
active  
carrot

Username

Password

Forgot Username/Password?

3. Enter your email address and click retrieve password



active  
carrot

Please enter your email address below to retrieve your password.  
Your username is your email address. If you have forgotten your  
email address please contact the club/facility

Email Address

4. Check your emails for your unique code and enter it in the box before clicking retrieve password



Please enter your email address below to retrieve your password. Your username is your email address. If you have forgotten your email address please contact the club/facility

Email Address

Please check your email for the password retrieve code and enter it below

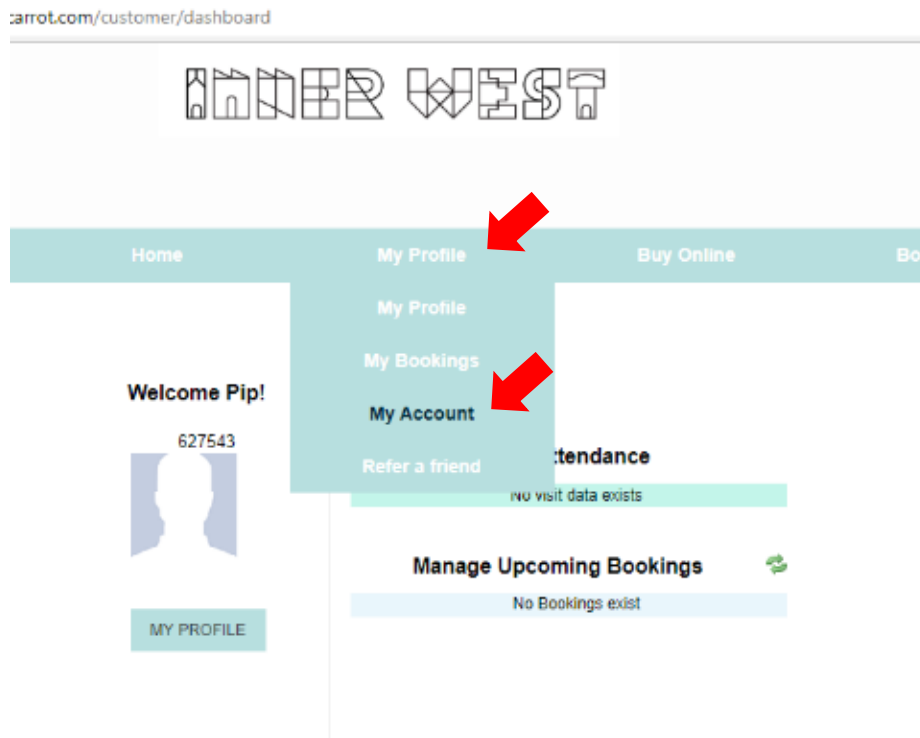
Password Retrieve Code

Retrieve Password

5. Enter in your new password, re-type your new password, agree to the terms of use and click continue. You have now reset your password.

## How to update your direct debit details in Active Carrot

1. Click on the link: <https://secure.activecarrot.com/login?site=1451>
2. Log into your account
3. Click on My Profile
4. Click on My Account



5. Click on Update My Direct Debit Details, and complete the fields

