



Dulwich Hill Festival

Operational Plan Quarterly Report July – September 2025



Introduction

This report provides a progress update on Council's Operational Plan 2025/26.

It has three sections:

Message from the General Manager – This section contains highlights from the quarter.

Executive Summary – This section contains an overview of progress against the actions and measures in the Operational Plan 2025/26.

Strategic Directions in detail – This section details progress against each of the actions and achievement against annual performance targets, ordered by the five strategic directions of the Inner West Community Strategic Plan – Our Inner West.

- Strategic Direction 1 – An ecologically sustainable Inner West
- Strategic Direction 2 – Liveable, connected neighbourhoods and transport
- Strategic Direction 3 – Creative communities and a strong economy
- Strategic Direction 4 – Healthy, resilient and caring communities
- Strategic Direction 5 – Progressive, responsive and effective civic leadership

Message from the General Manager



As of 30 September 2025, 97% of Operational Plan actions were completed or on track and 80% of measures were on target or within 10% tolerance of the target.

At an Extraordinary Council meeting held in September, the Our Fairer Future Plan was endorsed. This lays out a pathway for 20,000 – 30,000 new homes over the next 15 years. The Plan also commits more than \$500 million to

open spaces, transport links and community facilities, and introduces major reforms to increase social and affordable housing.

This milestone follows Council's most extensive community engagement to date, with more than 3,000 submissions received, 313 planner bookings, 342 hotline calls, and dozens of drop-in sessions and workshops. The Extraordinary meeting was also our largest Public Forum ever, with 80 speakers presenting their views.

Stage one of the \$20 million upgrade for Henson Park was completed in September with the whole project due for completion in March 2026.

Our major pedestrian safety initiative InnerWest@40 has been implemented in St Peters, Sydenham, Tempe and parts of Marrickville, Newtown and Enmore. We completed new public toilets at Johnson Park and Gladstone Park.

An extended summer season at the Fanny Durack Aquatic Centre commenced on 1 September.

In our events, this year's Dulwich Hill Festival on 21 September drew an estimated 9,000 attendees for a day packed with music, food and community spirit.

As part of our Main Street vibrancy reforms, Six Special Entertainment Precincts have recently commenced in Balmain, Rozelle, Leichhardt, Marrickville, Marrickville North and Dulwich Hill.

We have consulted the community on 12 projects during the quarter. These included five playground upgrades – Albert Parade Reserve, Anthony Street Reserve, 36th Battalion Park, George Smith Playground, and Norton Russell Reserve.

Also in this quarter, Council delivered 23 sustainability workshops and events at the Inner West Sustainability Hub. The most popular were Repair Day, Sydney Bird Fest's 'Let's Talk about Birds', Healthy Edible Garden Series and Toy Swap.

Approximately 600 plants were supplied from Council's nurseries for projects. A National Tree Day event was also held at Birchgrove which included 500 new local tree plantings.

A great achievement for the first quarter for Council and our hard-working teams.

A handwritten signature in black ink, appearing to read 'Peter Gainsford'.

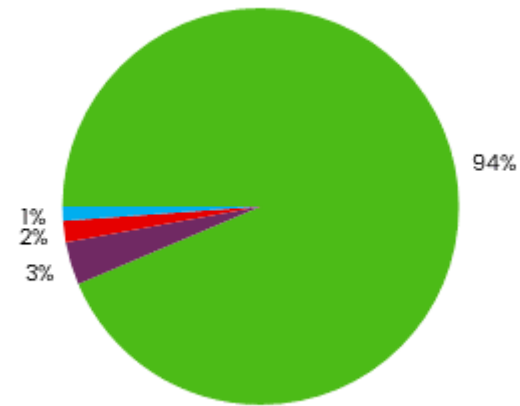
Peter Gainsford – General Manager

Executive Summary

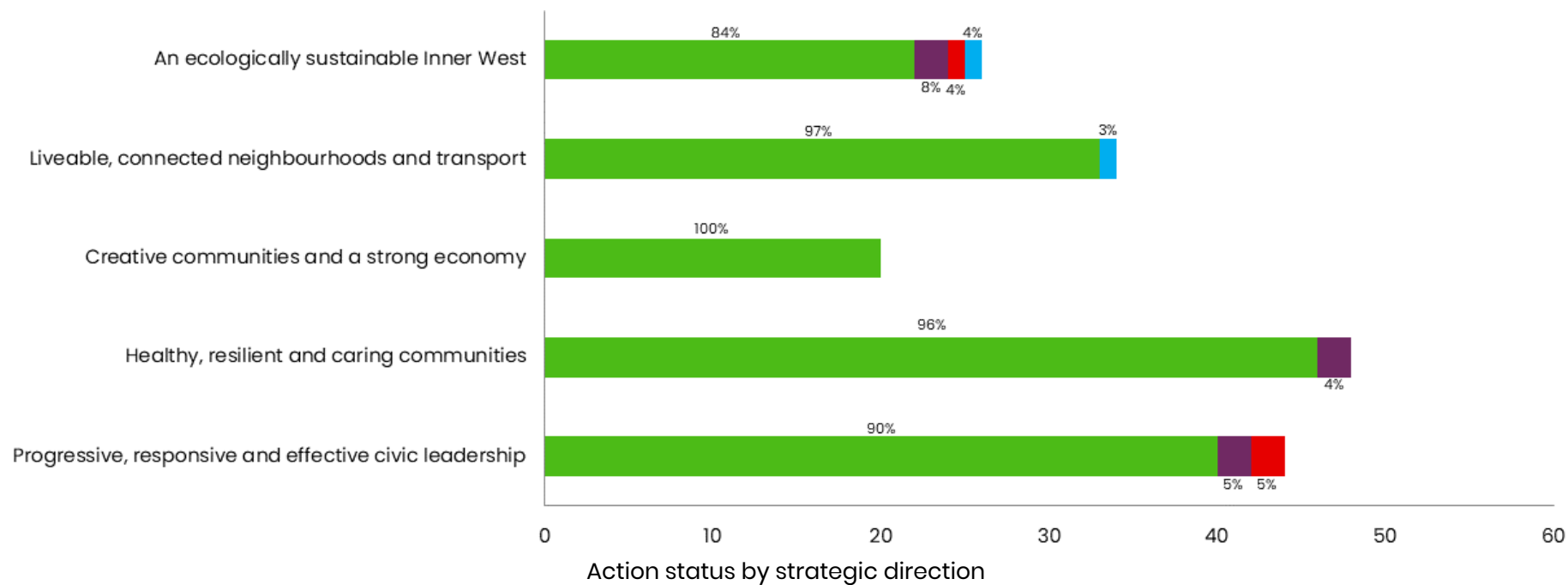
The quarterly progress report outlines progress against the 172 actions in the 2025/26 Operational Plan.

As of 30 September 2025:

- 97% (167) of actions are 'Completed' or 'On Track'
- 3% (5) of actions are 'Behind Schedule', 'On Hold' or 'Rescheduled'



All action status



Action legend:

● On Track

★ Completed

■ Behind Schedule

▲ On Hold

◆ Rescheduled

KPI legend:

✓ On Target

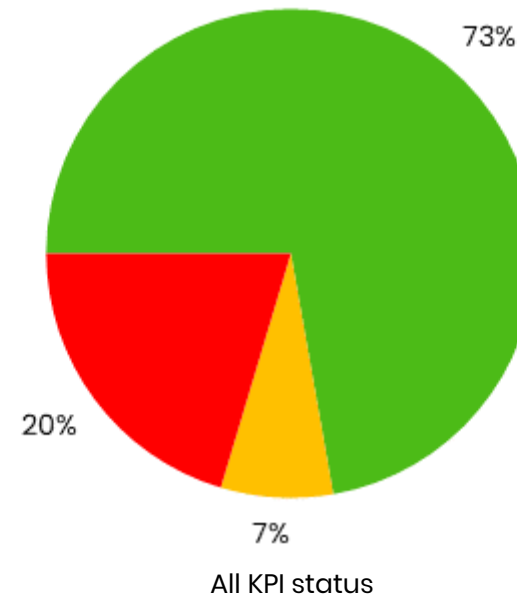
○ Within Tolerance

⊗ Below Target

Measures

As of 30 September 2025:

- 80% (43) of measures are 'On Target' or 'Within Tolerance'
- 20% (11) of measures are 'Below Target'



Action legend:

KPI legend:

● On Track

✓ On Target

★ Completed

⦿ Within Tolerance

■ Behind Schedule

⊗ Below Target

▲ On Hold

◆ Rescheduled

Strategic Direction 1 – An ecologically sustainable Inner West

Outcome 1.1 Sustainable Leadership

Strategy 1.1.1 Connect and share information, knowledge and tools to live sustainably

ID	Action	Responsible	Comment	Status
1.1.1.1	Deliver Council's sustainability program at the Inner West Sustainability Hub	Urban Sustainability	Council delivered 23 sustainability workshops and events at the Inner West Sustainability Hub, with 468 people participating in Inner West Green Living Centre activities. This quarter the most popular activities were Repair Day, Sydney Bird Fest's 'Let's Talk about Birds', the Healthy Edible Garden Series and the Toy Swap. The average participant rating for workshops was 4.5/5. Subscriptions to Council's Enviro social media and e-news continue to exceed target levels.	
1.1.1.2	Deliver Community Environment Grants	Urban Sustainability	Annual environment grants for this year have been assessed and awarded, with a report delivered to the August 2025 Council meeting.	
1.1.1.3	Hold Council's Ecofestival	Urban Sustainability	Preparations are underway to relocate Council's Ecofestival to the Inner West Sustainability Hub in the coming year.	

Action legend:

 On Track

 Completed

 Behind Schedule

 On Hold

 Rescheduled

KPI legend:

 On Target

 Within Tolerance

 Below Target

Outcome 1.2 Resilient biodiversity

Strategy 1.2.1 Maintain, manage and improve vegetation and tree canopy

ID	Action	Responsible	Comment	Status
1.2.1.1	*Continue the public tree planting program	Parks and Streetscapes Operations	The public tree planning program continues during the quarter.	
1.2.1.2	Deliver the Urban Forest Policy and Strategic Action Plan	Urban Forest (Public)	Urban Forest Policy was adopted in May 2025, and work has commenced in accordance with the Strategic Action Plan documents and initiatives.	
1.2.1.3	Provide operational plans and City-Wide Maintenance Procedure for public tree management	Urban Forest (Public)	Service Plan Review is being finalised, and operational plans are being developed with regards to the procedure for public tree management.	
1.2.1.4	Provide private tree assessments	Regulatory Services	Private tree assessments and referrals continued throughout the reporting period, with 62% of permit applications assessed within the 28-day timeframe, and 27% of referrals completed within 14 days.	

Action legend:

 On Track

 Completed

 Behind Schedule

 On Hold

 Rescheduled

KPI legend:

 On Target

 Within Tolerance

 Below Target

ID	Action	Responsible	Comment	Status
1.2.1.5	*Plan for new Microforests in the Inner West	Urban Ecology	A resolution to plant a new microforest at O'Dea Reserve (Stanmore Ward) and continue investigating sites in Ashfield ward was adopted at Council's August 2025 meeting. Once O'Dea Reserve is achieved and a site in Ashfield-Djarrawunang is found, each ward will have a microforest in accordance with Council's adopted priorities.	

ID	Key Performance Indicator	Responsible	Target	RESULTS				YTD
				Q1	Q2	Q3	Q4	
1.2.1b	Percentage of tree permit applications pruning or removal on private land assessed within 28 days	Regulatory Services	> 80	62				62 
1.2.1c	Input to development applications involving tree works provided within 14 days	Regulatory Services	> 70	27				27 

Action legend:

 On Track

 Completed

 Behind Schedule

 On Hold

 Rescheduled

KPI legend:

 On Target

 Within Tolerance

 Below Target

Strategy 1.2.2 Protect threatened species, connect and enhance natural areas, biodiversity corridors and sensitive habitats

ID	Action	Responsible	Comment	Status
1.2.2.1	Supply local native plants for Council's Natural Areas, priority biodiversity areas and to residents	Urban Ecology	In this quarter, approximately 600 plants were supplied from Council's nurseries for projects. In addition to community giveaways such as schools' programs and living streets (verge gardens) programs, a National Tree Day event was also held at Birchgrove which included 500 new local tree plantings.	
1.2.2.2	*Progress short term priority actions in the Biodiversity Strategy	Urban Ecology	A partnership with Macquarie University has commenced, which will develop Council's species-specific nest box recording, monitoring and management program. Staff have commenced engagements at the Hub including rain water tank workshops, "Bird Fest Inner West" with the Sydney Bird Club, as well as a biodiversity and propagation workshop with the Chrissie Cotter Gallery. Threatened Species mapping will go live in the coming quarter, with local biodiversity information increasingly accessible to staff and residents.	

Action legend:

KPI legend:

 On Track

 On Target

 Completed

 Within Tolerance

 Behind Schedule

 Below Target

 On Hold

 Rescheduled

Outcome 1.3 Healthy waterways

Strategy 1.3.1 Implement water-sensitive policies, plans and projects

ID	Action	Responsible	Comment	Status
1.3.1.1	Advance Council's Healthy Rivers program	Urban Ecology	Council continues to participate in water quality campaigns on the Cooks and Parramatta Rivers. A Development Application has been put forward for Council's swim site at Callan Park and initial steps for swimming at Mort Bay have commenced. Council hosts the Parramatta River Catchment Group and participates in the Cooks River Coastal Management Program (CMP). Council has been part of an interagency response to an algal bloom and illegal fish trapping in the Cooks River in this quarter.	
1.3.1.2	Deliver Gumbramorra Swamp recreation area at Mackey park	Urban Ecology	The detailed design has been approved for the next phase of this project, with a works package to be prepared prior to the end of 2025. A presentation on the restoration project was provided to the committee of the Parramatta River Catchment Group in August 2025, and a project website is now live.	
1.3.1.3	Restore wetlands adjacent to Blackmore Park	Urban Ecology	This project has commenced but will require further financial resourcing, with options for grant funding and other measures to restore the wetland being explored over the coming year.	

Action legend:

 On Track

 Completed

 Behind Schedule

 On Hold

 Rescheduled

KPI legend:

 On Target

 Within Tolerance

 Below Target

ID	Action	Responsible	Comment	Status
1.3.1.4	Manage Council's infrastructure assets and provide engineering advice	Asset Planning (Engineering Services)	Planning and scoping are underway for the 2026/27 Capital Program. Engineering advice to Planning is ongoing.	

Strategy 1.3.2 Expand river swimming sites

ID	Action	Responsible	Comment	Status
1.3.2.1	Continue to host the Parramatta River Catchment Group	Urban Ecology	Council continues to host the Parramatta River Catchment Group (PRCG) from its Petersham service centre, with an Inner West Councillor currently serving as Deputy Chair of the group. In the current reporting period, the annual "RiverFest" is underway which promotes the PRCG's work along the river.	
1.3.2.2	Investigate the feasibility of a swim site as part of the Mort Bay Plan of Management	Parks Planning/Urban Ecology	Investigations and feasibility study is nearing completion with water testing completed and finding to be briefed to the Executive and then to Council.	

Action legend:

 On Track

 Completed

 Behind Schedule

 On Hold

 Rescheduled

KPI legend:

 On Target

 Within Tolerance

 Below Target

Outcome 1.4 Zero emissions

Strategy 1.4.1 Implement strategies to reduce and mitigate greenhouse gas emissions

ID	Action	Responsible	Comment	Status
1.4.1.1	Develop and adopt the Climate Adaptation Plan	Urban Sustainability	The Adaptation Plan and Climate strategy are being combined into a single cohesive Climate and Renewables Strategy, which is being developed. Community consultation on the Climate and Renewables Strategy, as well as the next phases of Council's Adaptation Planning is underway in September and October 2025.	

Action legend:

KPI legend:



On Track



Completed



Behind Schedule



On Hold



Rescheduled



On Target



Within Tolerance



Below Target

Strategy 1.4.2 Build local resilience and adapt to climate change

ID	Action	Responsible	Comment	Status
1.4.2.1	Deliver Council's low-income energy efficiency program	Urban Sustainability	During this quarter, staff participated in a range of both Council and agency hosted events to expand the appreciation of this program. This includes delivering nine free one-on-one energy efficiency consultations at Inner West Sustainability Hub, providing residents with tailored advice on bills, reducing energy costs, and exploring renewable energy options.	
1.4.2.2	Adopt the revised Climate and Renewables Strategy	Urban Sustainability	Community engagement to seek our residents' views and priorities, including from those most vulnerable to climate change and identify emerging challenges for the refreshed Climate and Renewables Strategy is due to commence in September/October 2025.	

ID	Key Performance Indicator	Responsible	Target	RESULTS				YTD
				Q1	Q2	Q3	Q4	
1.4.2b	Seminars and engagements on solar power, battery storage, home electrification and related topics	Urban Sustainability	> 1	10				10 

Action legend:

 On Track

 Completed

 Behind Schedule

 On Hold

 Rescheduled

KPI legend:

 On Target

 Within Tolerance

 Below Target

Outcome 1.5 Zero waste

Strategy 1.5.1 Reduce residential waste and increase recycling

ID	Action	Responsible	Comment	Status
1.5.1.1	Co-ordinate and deliver domestic and commercial waste collection services	Resource Recovery Operations	Service continues to meet and exceed industry benchmarks.	
1.5.1.2	Implement education and contamination management strategies to maximise recycling rates	Resource Recovery Planning	Bin crews continue to manually inspect and reject contaminated waste, which is then followed up by Council's Waste Busters. Council is also piloting the state recycling contamination process with the NSW Environment Protection Authority (EPA), which incorporates training AI into identifying contaminants via cameras.	

Action legend:

 On Track

 Completed

 Behind Schedule

 On Hold

 Rescheduled

KPI legend:

 On Target

 Within Tolerance

 Below Target

ID	Key Performance Indicator	Responsible	Target	RESULTS				YTD
				Q1	Q2	Q3	Q4	
1.5.1b	The number of booked clean ups through the Optimo booking system (Baseline 23/24: 72,154 Target = >10%)	Resource Recovery Operations	79,369	14,961				14,961 
1.5.1d	Increase in material received at the Community Recycling Centres and Household Chemical Collection Events (Baseline 23/24 185.5 tonnes. Target= >5%)	Resource Recovery Operations	194	49				49 
1.5.1f	Reduce the number of missed bins per year (Baseline 23/24= 32,589 Target: =>0.5%)	Resource Recovery Operations	30,960	4,960				4,960 

Action legend:

KPI legend:

 On Track

 On Target

 Completed

 Within Tolerance

 Behind Schedule

 Below Target

 On Hold

 Rescheduled

Strategy 1.5.2 Increase recovery of household organic material

ID	Action	Responsible	Comment	Status
1.5.2.1	Commence the grant-funded litter reduction initiative in collaboration with other areas of Council and community groups	Resource Recovery Planning	The EPA has reviewed Council's progress with its local litter Roadmap and our approach to "Own it and Act" and is broadly supportive. A cross-disciplinary working group within Council has been established. An update briefing will be provided to Councillors in 2025.	
1.5.2.2	Identify and implement two new reverse vending machines for return and earn (10c refund on eligible containers)	Resource Recovery Planning	A new site has been identified at Smidmore Street, Marrickville Bulk depot (coming soon), with another reserve vending machine already installed at Marketplace and Norton Plaza in Leichhardt. Council teams continue to work with TOMRA to identify additional opportunities across the Inner West.	
1.5.2.3	*Embed Council's food recycling service (FOGO) to increase participation and recovery	Resource Recovery Planning	Councillors have set the framework for FOGO in Schools and FOGO in ELCs programs, and staff continue to work to set up onboarding materials and education packages for these pilot schemes. In addition, Council's FOGO in Parks program will commence this quarter, offering increased opportunities for residents to recycle food in public spaces. Contamination in household FOGO remains low (under 6%) and collection tonnages remain consistent.	

Action legend:

 On Track

 Completed

 Behind Schedule

 On Hold

 Rescheduled

KPI legend:

 On Target

 Within Tolerance

 Below Target

ID	Action	Responsible	Comment	Status
1.5.2.4	*Progress circular economy initiatives within the Inner West	Resource Recovery Planning	An entry mural and wayfinding mural in collaboration with Circle Paints have been installed, and a Community Repair Day held at Council's Sustainability Hub in August 2025. Council is working toward an online Reuse and Repair map and database as well as progressing an EPA Repair pilot scheme in collaboration with Southern Sydney Regional Organisation of Councils (SSROC).	
1.5.2.5	*Trial FOGO and recycling in selected parks	Resource Recovery Operations	FOGO bins with lockable lids and specific use apertures were supplied, and deployment locations are under assessment.	

Action legend:

KPI legend:



On Track



Completed



Behind Schedule



On Hold



Rescheduled



On Target



Within Tolerance



Below Target

Strategic Direction 2 – Liveable, connected neighbourhoods and transport

Outcome 2.1 Housing for all

Strategy 2.1.1 Encourage greater housing diversity through development

ID	Action	Responsible	Comment	Status
2.1.1.1	Progress opportunities for delivery of affordable housing	Properties and Strategic Investments	As reported to Council on 30 September, Council continues to pursue the development of affordable housing initiatives at selected Council owned car parks including: Marrickville, Garners Avenue, Dulwich Hill Loftus Street, Enmore, Edgeware Road and Leichhardt Hay Street subject to site, design and legislative requirements.	

Strategy 2.1.2 Increase social, community, affordable and liveable housing

ID	Action	Responsible	Comment	Status
2.1.2.1	*Create planning controls that allow the capacity for at least 7,800 dwellings by 2029.	Strategic Planning	At its Extraordinary Meeting of 30 September 2025, Council endorsed Our Fairer Future Plan for NSW Department of Planning, Housing and Infrastructure (DPHI) to use an accelerated pathway to create a planning instrument that will provide 27,000 new dwellings over the next 15 years.	

Action legend:

 On Track

 Completed

 Behind Schedule

 On Hold

 Rescheduled

KPI legend:

 On Target

 Within Tolerance

 Below Target

Outcome 2.2 Sustainable development

Strategy 2.2.1 Integrate planning and urban design for public and private spaces

ID	Action	Responsible	Comment	Status
2.2.1.1	*Undertake a Council wide Local Environmental Plan (LEP)	Strategic Planning	Our Fairer Future Plan proposes LGA wide changes to the Inner West LEP to create more housing for future residents.	
2.2.1.2	*Investigate additional entertainment precincts for the Inner West	Strategic Planning	Six Special Entertainment Precincts have recently commenced in Balmain, Rozelle, Leichhardt, Marrickville, Marrickville North and Dulwich Hill. Future SEPs are being worked on for King Street with the City of Sydney and Ashfield as part of the Our Fairer Future Plan.	

Strategy 2.2.2 Monitor local development for legislative compliance

ID	Action	Responsible	Comment	Status
2.2.2.1	Provide building certification services	Environmental Health and Building Regulation	Certification service is provided in a timely and competitive manner with a customer service focus.	
2.2.2.2	Provide development assessments and related services	Development Assessment	The team is continuously improving in its responsiveness to processing applications and improving customer service.	

Action legend:  On Track  Completed  Behind Schedule  On Hold  Rescheduled

KPI legend:  On Target  Within Tolerance  Below Target

ID	Key Performance Indicator	Responsible	Target	RESULTS				YTD
				Q1	Q2	Q3	Q4	
2.2.2a	Maintain Principal Certifier Authority (PCA) mandatory building inspections undertaken within 24 hours	Environmental Health and Building Regulation	100	100				100 
2.2.2b	Outdoor dining application approval initial inspection is undertaken within 10 business days	Environmental Health and Building Regulation	> 90	100				100 
2.2.2d	Median number of days to determine development applications	Development Assessment	< 85	56				56 
2.2.2e	Median number of days to complete pre-lodgement advice from date of meeting	Development Assessment	< 10	12				12 
2.2.2f	Percentage of site visits undertaken within 21 days of the application being accepted	Development Assessment	> 75	80				80 
2.2.2g	Percentage of development applications from NSW Planning Portal to Council's planning system within 10 days	Development Assessment	100	68				68 

Action legend:
 On Track

 Completed

 Behind Schedule

 On Hold

 Rescheduled

KPI legend:
 On Target

 Within Tolerance

 Below Target

ID	Key Performance Indicator	Responsible	Target	RESULTS				YTD
				Q1	Q2	Q3	Q4	
2.2.2h	Percentage of neighbour notifications posted within 7 days following payment of all fees	Development Assessment	100	86				86 
2.2.2i	Percentage of internal referrals obtained within 14 days	Development Assessment	> 80	52				52 

Strategy 2.2.3 Retain heritage and character of local neighbourhoods

ID	Action	Responsible	Comment	Status
2.2.3.1	Provide heritage related advice and services for development applications	Development Assessment	The heritage team continues to provide specialist advice to assist the assessment of development applications. This will soon be under the leadership of the City Architect, for which recruitment is underway.	

Action legend:

 On Track

 Completed

 Behind Schedule

 On Hold

 Rescheduled

KPI legend:

 On Target

 Within Tolerance

 Below Target

Outcome 2.3 Integrated transport

Strategy 2.3.1 Prioritise active transport and manage and/or deliver transport infrastructure

ID	Action	Responsible	Comment	Status
2.3.1.1	Implement Council's Bicycle Strategy and Action Plan	Traffic and Transport Planning	Council is implementing a number of cycling projects: Pyrmont Bridge Road cycleway, Cooks to Cove GreenWay (construction), St Peters to Sydenham station link, Lilyfield Road cycleway (design), Marrickville Road East cycleway (design), Southwest Metro Active Transport Link (design), Strategic investigation of cycling routes in Ashfield-Haberfield (report), and Iron Cove Creek Cycleway (masterplan complete with design scheduled). A study is also underway for potential routes for Inclusion in Future Cycling Action Plans.	
2.3.1.2	Support safe walking around local schools	Traffic and Transport Planning	Council staff continue to support safe walking around schools through the development and implementation of strategies including the completed Pedestrian Access and Mobility Plan (PAMP) and ongoing series of Local Area Traffic Management (LATM) studies. Council is also initiating a LGA wide review of school safety for completion in early 2027.	

Action legend:

 On Track

 Completed

 Behind Schedule

 On Hold

 Rescheduled

KPI legend:

 On Target

 Within Tolerance

 Below Target

ID	Action	Responsible	Comment	Status
2.3.1.3	*Commence design of the Iron Cove walk/ cycleway	Traffic and Transport Planning	The procurement of a design consultant is in progress. The consultant will further progress the Masterplan with feasibility investigations and draft design work to be undertaken on Council controlled sections of the Iron Cove Creek corridor.	
2.3.1.4	*Plan for the Great Inner West Walk	Traffic and Transport Planning	The Great Inner West Walk study is in progress. Initial engagement activities have been completed and a consultant engaged to draft the study.	

Strategy 2.3.2 Improve public transport and related infrastructure

ID	Action	Responsible	Comment	Status
2.3.2.1	Develop and implement Public Transport Position statement	Traffic and Transport Planning	The "How We Move Why We Move" study has been completed, which will contribute to the further development of the Public Transport Position Statement.	
2.3.2.2	Implement the Electric Vehicle Encouragement Plan	Traffic and Transport Planning	Council adopted the Electric Vehicle Encouragement Strategy in May 2023 and the implementation of actions is ongoing. Council was successful in obtaining grants for 136 charging ports in the 2024/25 financial year which were installed. Council was then successful in gaining a further grant to install 47 additional charging ports which installation to be scheduled in 2025/26.	

Action legend:

 On Track
  Completed
  Behind Schedule
  On Hold
  Rescheduled

KPI legend:

 On Target
  Within Tolerance
  Below Target

Strategy 2.3.3 Manage road network

ID	Action	Responsible	Comment	Status
2.3.3.1	Upgrade Council's parking permit management system	Traffic and Transport Planning	The upgrade of Council's parking meters to digital meters is completed, along with the provision of a pay parking app. The upgrade of the parking permit management system is under preliminary investigation and trial.	
2.3.3.2	Implement Council's Parking Strategy	Traffic and Transport Planning	An initial draft of Council's Parking Strategy and Public Domain Parking Policy is complete with a draft expected to be provided to Council in the second half of 2025, prior to engagement.	
2.3.3.3	Prepare Local Area Traffic Management (LATM) studies	Traffic and Transport Planning	Council is progressing a number of LATM studies, including the Annandale LATM (being reviewed post exhibition), Newtown-Enmore Parking Study (final study pending adoption), the Balmain-Birchgrove LATM (draft study being finalised), Stanmore-Petersham-Enmore-Camperdown LATM (draft being prepared), Tempe-Sydenham LATM (draft being prepared), Ashfield North-Croydon(draft being prepared) and the Sydenham Road Strategy (draft being prepared).	
2.3.3.4	*Implement Inner West @40	Traffic and Transport Planning	InnerWest@40 has been implemented in St Peters, Sydenham, Tempe and parts of Marrickville, Newtown and Enmore (Area 6 and 7). Roll out in the rest of the Inner West is programmed for 2025/26 with Area 5 and 8 submitted to Transport for NSW (TfNSW) for approvals.	

Action legend:

 On Track

 Completed

 Behind Schedule

 On Hold

 Rescheduled

KPI legend:

 On Target

 Within Tolerance

 Below Target

Outcome 2.4 Safe, clean and accessible public places

Strategy 2.4.1 Ensure private spaces and developments contribute positively to public spaces

ID	Action	Responsible	Comment	Status
2.4.1.1	Continue developing public domain master plans as per agreed program	Parks Planning	Master Plans for public domain works are being developed.	
2.4.1.2	Deliver the Main Streets Strategy	Parks Planning	Plans are being developed in line with Council priorities and are being developed in accordance with the adopted works program.	
2.4.1.3	Complete the Greenway project	Capital Works	Completion of site works is forecast for December 2025.	
2.4.1.4	Deliver Urban Amenity Improvement Plan (Pymont Bridge Road Cycleway)	Civil Works	Project to be handed back to TfNSW for design and delivery.	

Action legend:

 On Track

 Completed

 Behind Schedule

 On Hold

 Rescheduled

KPI legend:

 On Target

 Within Tolerance

 Below Target

ID	Action	Responsible	Comment	Status
2.4.1.5	Deliver Pedestrian Access and Mobility Plan (PAMP)	Civil Works	Kerb Ramps - In progress Kerb extension and accessible parking space Darling St - Design complete Raised Pedestrian Crossing - Henson St- Design complete Raised Pedestrian Crossing - Junction Rd - Design complete Pedestrian Refuge - Cobar St - Complete Raised Pedestrian Crossing - Hardie Ave - Design Kerb Extension - Sloane St - Quote Raised Pedestrian Crossing - Shepherd St - Quote Kerb Extension - Emmerick St - Contract awarded Kerb Extension - Holborrow St - Design Complete Raised Pedestrian Crossing - Elizabeth St - Design Kerb Extension - McRae St - Design Refuge Island - Queens PI - Design Raised Pedestrian crossing Wise St - Design Kerb extension McGill St - Design	

Action legend:

KPI legend:



On Track



Completed



Behind Schedule



On Hold



Rescheduled



On Target



Within Tolerance



Below Target

ID	Action	Responsible	Comment	Status
2.4.1.6	Deliver Local Area Traffic Management (LATM) program	Civil Works	Elswick St treatments - Contract Darling St Ped Crossing - Design Wellington St and Terry St Ped Crossings - Design Replace speed cushions Wellington St - Contract Raised Ped crossing on Evans St - Design Raised Ped crossing on Beattie St - Complete Raised thresholds on Mullens St - Design One lane slow point - Parsons St - Complete Brighton St at Petersham park, West of Palace and East of Railway, Andreas St, Palace St - Design Continuous Footpaths Wells St/Darby Ln - Design Upgrade refuge Dickson St, Wells St, Morton Park - Footpath & Shared Zone - Design Fishers Reserve Footpath - Planning Terminus St - Raised Ped crossing Kerb extension and parking Darling St - Procurement	
2.4.1.7	Deliver multi-year projects: Stage 1 of the Leichhardt Aquatic Centre; Leichhardt Oval improvements implemented	Capital Works	Stage 1 works are scheduled for completion in December 2025.	
2.4.1.8	Construct an inclusive playground at Yeo Park	Capital Works	This project is currently in procurement stage for construction contractor, with tender evaluation report to be finalised in November 2025.	

Action legend:
 On Track

 Completed

 Behind Schedule

 On Hold

 Rescheduled

KPI legend:
 On Target

 Within Tolerance

 Below Target

ID	Key Performance Indicator	Responsible	Target	RESULTS				YTD
				Q1	Q2	Q3	Q4	
2.4.1a	Percentage of expenditure of town centre upgrade budget (25/26 Budget \$9.176M)	Civil Works	>90	1				1 
2.4.1b	Percentage of LATM program budget delivered within budget expended (25/26 Budget \$6.121M)	Civil Works	>90	2				2 
2.4.1c	Percentage of capital works program budget delivered (25/26 Budget \$119M)	Civil Works	> 80	9				9 

Strategy 2.4.2 Improve air quality, water and noise pollution through education and regulation

ID	Action	Responsible	Comment	Status
2.4.2.1	Provide environmental health and building regulatory services	Environmental Health and Building Regulation	These regulatory services are underpinned by the recently endorsed Compliance and Enforcement Policy.	

Action legend:

 On Track

 Completed

 Behind Schedule

 On Hold

 Rescheduled

KPI legend:

 On Target

 Within Tolerance

 Below Target

ID	Action	Responsible	Comment	Status
2.4.2.2	Conduct an annual education program targeting a specific business sector to improve environmental outcomes and best practice	Environmental Health and Building Regulation	Recruitment is currently underway to resource this function.	

Strategy 2.4.3 Manage public spaces and community safety

ID	Action	Responsible	Comment	Status
2.4.3.1	*Deliver the Public Toilet Strategy year one actions	Capital Works	Gladstone Park & Johnson Park – Completed Birchgrove amenities – Deferred (Council resolution June 2025) Mackey Park amenities – In construction Arlington Reserve & Mort Bay Park, McNeilly Park, Simpson Park, Tilman Park, Mallam Reserve, Kendrick Park, Weekly Park, Jarvie Park & Steele Park – Planning Hammond Park & Hoskins Park – Procurement	
2.4.3.2	Undertake parking and ranger patrols	Regulatory Services	The Parking services team has undertaken 1,078 patrols of residential parking scheme areas, conducted 196 school zone patrols and responded to 94.09% of dangerous parking requests within 3 hours.	

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ID	Action	Responsible	Comment	Status
2.4.3.3	Promote responsible pet ownership, including information stands, programs or campaigns including off leash areas	Regulatory Services	Companion Animal services delivered information stands in Smith, Hogan and Spindlers Parks this quarter. These stands were attended by over 20 people with 60% of microchip details found to be out of date. Officers assisted the community by updating microchip information on the NSW Pet Registry. A-Frame and etiquette signage were distributed across 11 parks across the LGA, these parks are a combination of on leash, off leash, time share and in prohibited areas.	
2.4.3.4	Maintain open spaces, streetscapes, and parks	Parks and Streetscapes Operations	Council maintains open space, streetscapes, and parks during the quarter, and works towards achieving service standards.	
2.4.3.5	Implement the Sustainable Fleet Transition Plan and increase the amount of EV equipment and vehicles across Council	Fleet	Charging infrastructure is being rolled out across Council buildings to support the transition to an all-electric fleet. Work is scheduled to commence at St Peters Depot on 13 October to install charging stations for 15 vehicles.	
2.4.3.6	Develop and implement the Graffiti policy	Facilities Management	Data is currently being compiled to support the development and implementation of the Graffiti Policy.	
2.4.3.7	Undertake regular inspections of town centres and respond to maintenance needs	Civil Works	Regular inspections of town centres are being undertaken, with maintenance needs addressed as scheduled and on track.	

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ID	Key Performance Indicator	Responsible	Target	RESULTS				YTD
				Q1	Q2	Q3	Q4	
2.4.3f	Average number of days to complete a 40-day Street sweeping cycle	Parks and Streetscapes Operations	40	40				40 
2.4.3g	Average number of working days to complete verge maintenance (mowing) from October to March	Parks and Streetscapes Operations	< 20	0				0 
2.4.3h	Average number of working days to complete verge maintenance (mowing) from April to September	Parks and Streetscapes Operations	< 40	50				50 
2.4.3i	Average number of days to complete high-pressure cleaning of each shopping centre every three months	Parks and Streetscapes Operations	< 60	30				30 
2.4.3l	The number of gross pollutant trap /nets cleaned	Civil Works	37	37				37 
2.4.3m	The number of pits cleaned	Civil Works	> 194	321				321 
2.4.3n	Percentage of potholes repaired within 48 hours (note - weather dependent)	Civil Works	> 80	70				70 

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Strategic Direction 3 – Creative communities and a strong economy

Outcome 3.1 A vibrant cultural and creative destination

Strategy 3.1.1 Provide opportunities to participate in arts and culture

ID	Action	Responsible	Comment	Status
3.1.1.1	*Deliver the program of Council produced events	Events (Creative Communities)	Traditionally this period has more of a focus on planning rather than delivery. Regardless, Council delivered Creative Toolbox Symposium with over 300 unique participants and 1,300 audience spaces attending. Dulwich Hill Festival was also a successful community event with approximately 8,000 people attending. We also partnered with the Generate Youth Music Festival for a live music event (as part of the Live Music Activation program) which focuses on a younger audience and emerging local music talent.	

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ID	Action	Responsible	Comment	Status
3.1.1.2	*Partner with community and creative groups to deliver events, providing support and advice	Events (Creative Communities)	Planning is underway on a number of partnership events including the Live Music Activation program and Stanmore Music Festival, which Council supports with significant cash and in-kind support. The Generate Youth Music Festival was delivered in August, with a focus on young and local audiences and emerging talent. Planning is also underway for the SXSW partnered Fest by Inner West for delivery in October in Enmore, Oxi Day with the Greek community and the hugely popular Norton St Festa delivered by Viva Leichhardt.	
3.1.1.3	Review Cultural Strategy 2022-25 and implement remaining projects from Arts and Music Recovery Plan	Living Arts (Creative Communities)	The first of the Creative Communities education pilot programs was delivered as part of the Tempe Primary School mural, which had its community celebration on 26 September. Seven of the eight public artworks installed along the GreenWay Missing Links have been installed. The Arts Grants received 75 applications for the Arts Project and 45 applications for Artist Support Grants.	
3.1.1.4	Develop Creative Spaces framework to support local creatives to access Council-owned spaces	Living Arts (Creative Communities)	Creatives Uses of Town Hall concierge continues to draw significant enquiries and bookings. Since January 2025 the program has had over 400 enquiries. A Council report is being developed to detail suitable venues for artists and writers through Council properties as well as a report of the proposed Town Hall Open Days program.	

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ID	Key Performance Indicator	Responsible	Target	RESULTS				YTD
				Q1	Q2	Q3	Q4	
3.1.1a	Percentage of major events completed every 6 months	Events (Creative Communities)	> 90	0				0 
3.1.1b	Number of stakeholders (organisations including community and business) engaged through events program every 6 months	Events (Creative Communities)	> 500	0				0 
3.1.1c	Percentage of local stakeholder participation in events program every 6 months	Events (Creative Communities)	> 80	0				0 
3.1.1d	Culture Counts measures meet or exceed the national local government benchmark (report 6 monthly)	Events (Creative Communities)	100	0				0 

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Strategy 3.1.2 Celebrate and promote innovation for creative industries by providing local programs, including young and emerging talent

ID	Action	Responsible	Comment	Status
3.1.2.1	Support participation of Aboriginal creatives in delivering Council's arts programs	Living Arts (Creative Communities)	Of the seven participating artists in the Perfect Match program delivered projects over the last quarter, 43% identified as Culturally and Linguistically Diverse/People of Colour/Aboriginal. The Creative Toolbox Symposium program engaged with a total of 10 Aboriginal and Torres Strait Islander creatives and conducted workshops on how to respectfully conduct a Welcome to Country. Council also provided support to the Glebe Art Prize with contracted conditions to have exhibiting slots for Boomalli artists.	
3.1.2.2	Support renewal of Creative Spaces program	Living Arts (Creative Communities)	The Creative Uses of Town Halls concierge program continues well with close to 50 enquiries each month and overall, since January a total over 400 enquiries. Topping the bookings are Annandale and Balmain Town Halls.	
3.1.2.3	Develop new Cultural Strategy	Living Arts (Creative Communities)	Work has commenced on renewing the Inner West Council Cultural Strategy for 2026. This includes the engagement of an external agency to map the Inner West creative sector.	

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ID	Action	Responsible	Comment	Status
3.1.2.4	Deliver a cultural program in partnership with Biennale	Living Arts (Creative Communities)	The partnership with Biennale for this period has included the completion of an Expression of Interest process for performances at the Biennale in 2026 (supported and delivered by Council). Agreements are now being signed with the successful applicants and work will commence on rehearsals and technical support for the productions.	
3.1.2.5	*Deliver the Perfect Match program	Living Arts (Creative Communities)	In the first quarter of 2025/26, Council delivered six Perfect Match artworks including Tempe Public School, Sustainability Hub and Ashfield Infants Home, as well as private buildings and cafes.	

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Outcome 3.2 A diverse and strong economy

Strategy 3.2.1 Implement strategies to assist business growth, innovation and new enterprises

ID	Action	Responsible	Comment	Status
3.2.1.1	Finalise the Economic Development Strategy using the principles of community wealth building as key pillars	Economic Development	Community consultation on the Economic Development Strategy will commence in October 2025 before being reported to Council.	
3.2.1.2	*Facilitate business engagement in place making	Economic Development	A series of roundtables is being developed with businesses, Council staff and elected officials to understand various pain points in centres and collaborate on solutions.	
3.2.1.3	*Provide business support for local small businesses in community languages	Economic Development	To support restaurants and food services, the Food Authority has a series of templates that Council staff translate into other languages as required. Council provides a simple to use web based translation service on all engagement pages in 10 of the most common community languages. Further to this there is a page link indicating how additional translation services can be accessed. Annual business roundtable consultations for multilingual business owners continues in order to identify new opportunities for this cohort.	

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ID	Action	Responsible	Comment	Status
3.2.1.4	*Appoint a concierge for local businesses as part of the economic development team to support local businesses with council matters	Economic Development	The e-planning team provides an immediate concierge service to small business and concierge support is being embedded in other teams and processes in the planning directorate.	
3.2.1.5	*Create a new Women's Business Chamber, for women working in local businesses across the Inner West	Economic Development	Inner West runs a women in business program and partners with Women with Altitude. This support continues while a new women in business chamber is being investigated.	
3.2.1.6	*Expand Perfect Match proactively targeted at vacant stores on main streets	Economic Development	A new program called the business facade improvement program is currently open for businesses to apply to improve their facades.	
3.2.1.7	*Expand Enmore trial to include laneway dining in adjoining bars and restaurants.	Economic Development	The Economic Development team will continue to work with Council to expand the Enmore Road trial to include laneways.	

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ID	Action	Responsible	Comment	Status
3.2.1.8	*Continue to work towards a goal of zero vacancies in main street shop fronts, by bringing main street property owners, local businesses and chambers of commerce together with Council	Economic Development	The Economic Development team will continue to work with main street property owners and chambers of commerce to ensure shop front vacancies are minimised.	
3.2.1.9	*Hosting annual information events for local multicultural businesses looking to do business with Council	Economic Development	Preparation is underway for the multicultural business event which will occur in 2026.	

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Strategy 3.2.2 Manage and plan for future industrial and employment lands and activities

ID	Action	Responsible	Comment	Status
3.2.2.1	*Organise career fairs and industry tours to engage students and young professionals, partnering with local schools, TAFEs, and community organisations to provide relevant training and upskilling programs tailored to the needs of local industries	Economic Development	Preparation is underway for a career fair/industry tour for 2026.	
3.2.2.2	*Support local breweries and distilleries with a Tourism Strategy and initiatives to streamline regulations	Economic Development	Implementation of the Tourism Action plan is underway.	

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Strategic Direction 4 – Healthy, resilient and caring communities

Outcome 4.1 Welcoming, connected and inclusive

Strategy 4.1.1 Celebrate, value and respect diversity

ID	Action	Responsible	Comment	Status
4.1.1.1	Update the Inner West Homelessness Protocol and Policy	Community Wellbeing	A review of the Inner West Council Homelessness governance documents is underway. Council continues to collaborate with key stakeholders to ensure homelessness matters are collaboratively addressed. Council's approach aligns to the NSW Protocol for homeless people in public places.	
4.1.1.2	Lead the implementation of the Anti - Racism Strategy	Community Wellbeing	Council has engaged the University of Western Sydney to develop customised Challenging Racism - Project Bystander Anti-Racism Training. The Multicultural Local Democracy Group (LDG) has been consulted regarding the delivery of the training and scheduling is underway.	

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ID	Action	Responsible	Comment	Status
4.1.1.3	Deliver Community Wellbeing projects and programs to meet the identified needs of the Inner West community	Community Wellbeing	On 9 July 2025, Council supported the AbSec NAIDOC (Aboriginal State employment council, National Aborigines and Islanders Day Observance Committee) Family Fun Day. The event celebrated First Nations culture and history through a range of community workshops and performances. A number of interagency meetings have been convened and attended by Council including the Inner West Domestic Violence Committee, Inner West Youth Alliance and the Child and Family interagency. All of these invite services from the sector to engage, learn and share knowledge about their work with community.	
4.1.1.4	Celebrate culturally significant days with and on behalf of the community eg days of remembrance	Community Wellbeing	Council has continued its commitment to celebrating and acknowledging significant dates including NAIDOC week. On 6 August 2025, Council commemorated the 80th anniversary of the atomic bombings of Hiroshima and Nagasaki, paying tribute to survivors and highlighting the impact of nuclear weapons.	
4.1.1.5	Develop a Wellbeing Strategy	Social and Cultural Planning	Engagement planning is underway for the development of the Resilience and Wellbeing Strategy. In addition, extreme heat preparedness planning is underway with the Sydney Local Health District ahead of the 2025/26 summer season.	

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ID	Action	Responsible	Comment	Status
4.1.1.6	Lead the development and implementation of the Children and Youth Strategy	Social and Cultural Planning	Engagement has commenced with the Young Leaders Local Democracy Group and broader engagement planning is underway, including for the Youth Summit as per Council resolution.	
4.1.1.7	Develop and implement Community Safety Action Plan	Community Wellbeing	Community engagement to inform the Community Safety Action Plan has been completed. Internal stakeholder meetings have also occurred to ensure the plan is reflective of the feedback from community and the breadth of work Council will implement. Drafting of the Plan is in progress.	
4.1.1.8	Lead Child Safe policy and protocol development for Council	Community Wellbeing	Council is committed to Child Safe practice. Council is undertaking a comprehensive review and assessment of existing child safe policies, procedures, resources, and advice for staff. All outstanding actions were closed by Audit, Risk and Improvement Committee (ARIC) at its August meeting.	
4.1.1.9	*Host "How to Beat your Bills" events in each ward with key utility and service providers	Community Wellbeing	Council held a cost-of-living help hub on 28 August 2025 in Ashfield. This event was a collaboration between Federal, State and Local government along with key utility and service providers. A second event is scheduled for Marrickville in October 2025.	

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Strategy 4.1.2 Build inclusivity, resilience and participation in community life

ID	Action	Responsible	Comment	Status
4.1.2.1	Lead the implementation of the Disability Inclusion Action Plan	Social and Cultural Planning	Council is now mid-way through implementation of its second Disability Inclusion Action Plan. Recent feedback from the Disability Council of NSW on Council's inclusion planning results was extremely positive. A mid-point stocktake will be undertaken before the end 2025.	

Strategy 4.1.3 Prioritise and celebrate Aboriginal and Torres Strait Islander needs and culture in policies, initiatives and strategies

ID	Action	Responsible	Comment	Status
4.1.3.1	*Deliver the second and third Aboriginal Survival memorials in Illoura Reserve (Balmain) and Kendrick Park (Tempe)	Social and Cultural Planning	All necessary approvals have been secured for the second Aboriginal Survival Memorial in Illoura Reserve, East Balmain and manufacture of the work is underway. Installation is scheduled for 2025, weather permitting. The third Aboriginal Survival Memorial in Kendrick Park, Tempe will be created in 2026.	
4.1.3.2	*Lead development of the Aboriginal Community Hub	Social and Cultural Planning	A report to Council has been prepared for September 2025.	

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ID	Action	Responsible	Comment	Status
4.1.3.3	Commence development of a new Reconciliation Action Plan	Social and Cultural Planning	Engagement planning is underway, and a report will be brought to Council in December 2025.	

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Outcome 4.2 Healthy and active

Strategy 4.2.1 Provide facilities, spaces and programs for participation in active recreation

ID	Action	Responsible	Comment	Status
4.2.1.1	Continue to work with NDIS and other community service providers to deliver community programs and services	Aquatics and Recreation Services	The Aquatics and Recreation team continues to work with a range of community groups and service providers. Recent new agreements include the Sydney Airport Community Water Safety program and Stolen Generations Council NSW/ACT. New working relationships have been established with seven new community groups providing swimming lessons under the water safety program.	
4.2.1.2	Manage Council's five aquatic centres, two recreation centres and water play park	Aquatics and Recreation Services	All programs and services for the operation of the Inner West Council Aquatics and Recreation facilities are in place and under way. Lap swimming, squads, creche, group fitness, health and fitness, personal training, aquarobics, learn to swim and all standard programs are well attended across all facilities. In addition, seasonal activities including the new summer season for the Fanny Durack Aquatic Centre and the Steel Park Water Play area have commenced, with both facilities now operating from 1 September to 30 April. The Dawn Fraser Baths will commence 1 October - 31 March, as will the summer season for all Swimming and Water Polo Clubs.	

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ID	Action	Responsible	Comment	Status
4.2.1.3	Review the structure and delivery of recreation programs and services	Aquatics and Recreation Services	All recreation services remain under review including developing new programs and hirers for the Robyn Webster Recreation Centre, commencing the strategic plan for the Robyn Webster Recreation Centre, and the continued review of operation and management for the Debbie and Abbey Borgia Recreation Centre. All recreation programs are in full operation whilst strategic planning is underway.	
4.2.1.4	*Commence masterplan activities for the Robin Webster Centre at Tempe	Aquatics and Recreation Services	Strategic planning for the upgrade of the Robyn Webster Recreation facility is underway. Community consultation has been completed through Your Say Inner West and community /user group engagement. In addition, next steps include usage and demand analysis for sports and programs at the facility has also commenced to underpin future facility design. Current planning for the resurfacing of outdoor courts has also commenced allowing for additional usage on existing outdoor sports courts.	
4.2.1.5	*Implement the Leichhardt Park Aquatic Centre masterplan upgrades	Capital Works	Stage 1 upgrade works commenced in April 2024, with completion scheduled for early summer 2025. Stage 2 Design & Construction tender documents released for pricing in September 2025, with tenders to be reported to the Council meeting in February 2026.	

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ID	Action	Responsible	Comment	Status
4.2.1.6	*Install an outdoor gym at Fanny Durack Aquatic Centre and extend opening hours to the end of April	Aquatics and Recreation Services	The extended summer season commencing 1 September to 30 April for the Fanny Durack Aquatic Centre is completed and now in operation after extensive community engagement and confirmation via Council meeting. Community engagement for the location of the outdoor fitness equipment was also completed at this time with the preferred location also confirmed via Council meeting.	

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Strategy 4.2.2 Provide parks, playgrounds and open spaces

ID	Action	Responsible	Comment	Status
4.2.2.1	Prepare Park Plans of Management and masterplans for community and Crown Lands: Jarvie Park, Camperdown Memorial Rest Park, Wicks Park, Richard Murden Reserve and Jack Shanahan Reserve, and review POMP for Leichhardt Park and Tempe Reserve	Parks Planning	Tempe Reserve is in draft, Leichhardt Park has been approved by the Crown (subject to exhibition), Jack Shanahan and Wicks Park are in draft format.	
4.2.2.2	*Complete a draft Plan of Management for Council's Pocket and Neighbourhood Parks	Parks Planning	A draft plan of management has been completed and will be tabled at Council.	
4.2.2.3	Implement the Rozelle Parklands and Easton Park Plan of Management and Masterplan	Parks Planning	Local community sporting use has commenced and the parklands opened for community sport. The park has been handed to Council for management.	

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ID	Action	Responsible	Comment	Status
4.2.2.4	*Conduct community consultation on dual naming for one major park in each ward	Parks Planning	This engagement was reported as part of Council's Naming Policy in June 2024 that now applies to buildings, parks and reserves, public open spaces, streets, roads, and laneways under Council's care and control. The policy contains principles for proposing, agreeing, and approving a new name; changing names; or where dual naming of places and buildings is considered. It confirms Council's recognition of the Traditional Custodians of the Inner West, celebrates the contribution of Aboriginal and Torres Strait Islander peoples, and includes the use of Aboriginal language names and recognition of significant cultural events in the public domain.	★
4.2.2.5	*Improve lighting, access and safety along the Cooks River	Parks Planning	Safety audit and reporting to Council have been completed. A formal design is now under commission for lighting improvements	●
4.2.2.6	Redevelop Henson Park Grandstand in collaboration with the AFL to provide amenities that support Women's Sport in the Inner West	Capital Works	Stage 1 Grandstand upgrade is completed. Stage 2 Multi-purpose building commenced on-site March 2025, completion is forecast for February 2026.	●
4.2.2.7	*Upgrade Leichhardt Oval and implement master plan	Capital Works	Project Management and Design consultants have been engaged. Deliverables related to planning approval are currently in progress.	●

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ID	Action	Responsible	Comment	Status
4.2.2.8	*Install modern lighting for Lambert Park to ensure safe utilisation of the grounds for sport.	Capital Works	This is currently in design stage - preparing draft concepts.	
4.2.2.9	*Deliver much needed upgrades to All Weather Sports Fields at Callan Park.	Capital Works	This is progressing, currently in design development stage.	
4.2.2.10	*Upgrade the Pratten Park Bowling and Community Club with a newly configured building and new lights for the tennis courts to play tennis for longer in the evening.	Capital Works	Pratten Park Bowling Club – Request For Quotation for architect to develop concept designs to investigate the feasibility in progress.	

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ID	Key Performance Indicator	Responsible	Target	RESULTS				YTD
				Q1	Q2	Q3	Q4	
4.2.2a	Number of sports forums held to engage the Inner West sports key stakeholders	Parks Planning	> 2	2				2 
4.2.2b	Maintain the number of parks bookings (e.g schools, commercial fitness trainers, weddings, picnics, excluding sporting ground bookings)	Parks Planning	> 6,000	2,987				2,987 
4.2.2c	Percentage utilisation of sporting grounds	Parks Planning	> 90	97				97 

Strategy 4.2.3 Provide and support community services and centres

ID	Action	Responsible	Comment	Status
4.2.3.1	Collaborate with Twenty10 to ensure the effective operation of the Pride Centre	Community Wellbeing	Council continues to partner with Twenty10 for the operation of the Pride Centre. Twenty10 manages community bookings for the venue, which have included events such as the Dykes On Bikes Sydney Photography Exhibition held from 4 to 6 July. On 29 August a Wear It Purple event was hosted to celebrate and promote the value of diversity and inclusion in all community settings.	

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ID	Action	Responsible	Comment	Status
4.2.3.2	Collaborate with Settlement Services International to enable program delivery from the Community Refugee welcome centre	Community Wellbeing	A Service Level Agreement (SLA) remains in place with Settlement Services International to support them with access to the Community Refugee Welcome Centre and community buses.	
4.2.3.3	Deliver programs and activities at Council-run community centres	Community Wellbeing	Hannaford Community Centre continues to offer over 50 hours of activities per week. This includes Dance, Scrabble, Tech Help, Strength and Movement and Zumba. Annandale Community Centre has been refurbished, and programming has returned to the venue including a craft group, choir and tai chi.	
4.2.3.4	Collaborate with 3Bridges to ensure the effective operation of the Summer Hill Community Centre	Community Wellbeing	A Lease and Service Level Agreement define the operational requirements for 3Bridges' operation of Summer Hill Community Centre. Council is working with 3Bridges to ensure SLA's are met.	
4.2.3.5	Lead 'a community of practice' for community centres to enhance front line service delivery	Community Wellbeing	Council staff are currently scoping opportunities to establish a community of practice between community centres. Operators of these centres will be consulted regarding the logistics and intended outcomes through the meetings.	

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ID	Action	Responsible	Comment	Status
4.2.3.6	*Facilitate community use of Council's venues including creative uses.	Community Venues	Community use of Council venues has increased, and the creative utilisation of Town Halls has improved through updated booking guidelines. A concierge service is now available to assist users, and a new marketing strategy is being implemented to support bookings in 2025–26 as part of ongoing improvements.	
4.2.3.7	Collaborate with Newtown Neighbourhood Centre to ensure the effective operation of the community centre	Community Wellbeing	Newtown Neighbourhood Centre (NNC) continues to operate effectively as a safe and welcoming space for the community. It provides early intervention support for disadvantaged families, young people, individuals experiencing homelessness or living in boarding houses, in addition to individual social support and culturally specific group activities.	

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Outcome 4.3 Lifelong learning

Strategy 4.3.1 Provide quality children's education and care services

ID	Action	Responsible	Comment	Status
4.3.1.1	*Achieve 'meeting or exceeding' national quality standards for all early learning services	Early Learning	All early learning services have been rated as meeting or exceeding the required standards, with nine currently rated as exceeding - an increase of two since the last assessment.	
4.3.1.2	Ensure all early learning services are financially sustainable	Early Learning	High utilisation reported across all services, total utilisation last quarter across all early learning centres was 95%.	
4.3.1.3	Apply to NSW Department of Education for Globe Preschool to be rated as "Excellent" under the National Quality Standards	Early Learning	An application is currently underway to the NSW Department of Education for Globe Preschool to be rated as "Excellent" under the National Quality Standards.	

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Strategy 4.3.2 Provide libraries and technology

ID	Action	Responsible	Comment	Status
4.3.2.1	Deliver Council's annual Young Creatives Awards program	Libraries and History	Council received 434 entries for the Young Creatives Program. This is an increase of 23.3%. Council received 195 entries for the writing category, 72 for film and 167 for art. The entries were shortlisted and sent to the judges for the review. Planning has commenced for the series of activities and workshops that will be delivered in conjunction for the Young Creatives Awards.	
4.3.2.2	Participate in and conduct the annual Public Library Evaluation Network Culture Counts survey	Libraries and History	Results from the 2025 survey have been received, and a draft report has been presented for review. Officers are working with Culture Counts to revise the report, enabling data analysis by age group and library location. The Culture Counts survey for the current financial year is scheduled to take place in Quarter 4.	
4.3.2.3	Deliver Library and History programs	Libraries and History	The library delivered 575 programs and events with a total attendance of 18,509 attendees in the first quarter, such programs included regular storytime sessions, Speaker Series programs, 10 HSC themed programs, History Week and Family History Month programs and events.	

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ID	Action	Responsible	Comment	Status
4.3.2.4	Provide historical information and source grant funding for a new war memorial in Loyalty Square	Libraries and History	All historical documentation, including the heritage report for the original Loyalty Square memorial, and a verified list of 195 additional names researched by Sydney Secondary College students, was presented for public consultation via Your Say Inner West on 6 September 2025. Once the final memorial design is confirmed, grant funding will be sought through the Department of Veterans' Affairs (DVA) to support implementation.	
4.3.2.5	Deliver a new library app to improve customer experience	Libraries and History	The new Inner West Libraries app has been launched to the public. At the time of writing over 2,600 people had downloaded the app. Library staff have been trained on the features of the app and are actively promoting to library customers. A marketing campaign has been delivered and is being rolled out across the libraries. This includes direct mail, social media and signage within the libraries.	
4.3.2.6	*Investigate embedding social workers in Council's library system	Libraries and History	This work is due to commence in Quarter 3.	
4.3.2.7	*Introduce City Talks to the Inner West Library system, giving residents an important opportunity to engage with city-shaping ideas and thinkers	Libraries and History	Two Living City talks have been delivered in partnership with Architecture Street. The talks have been Intergenerational Housing (90 attendees) at Haberfield Library on 19 August 2025 and Conscious Constructions (80 attendees) at Haberfield Library on 16 September 2025.	

Action legend:
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ID	Action	Responsible	Comment	Status
4.3.2.8	*Expand seniors programming in Inner West libraries and increase funding to engage older people in library programming and events	Libraries and History	Senior's programming occurred in Family History Month including Family History and Artificial Intelligence (75 attendees) at Balmain Library on 6 August 2025; Crying in the Archives (30 attendees) on 12 August 2025; and Family History Film Workshop (65 attendees) 17 August 2025. Two dementia workshops were held at Haberfield Library in September 2025. On average 53% of respondents to the library programming surveys are aged 60 years+.	
4.3.2.9	*Host a series of Drag Story Times across our library network.	Libraries and History	Work is due to start in Quarter 2.	

ID	Key Performance Indicator	Responsible	Target	RESULTS				YTD
				Q1	Q2	Q3	Q4	
4.3.2a	*Maintain the number of active library members	Libraries and History	> 94,000	110,242				110,242 

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Strategic Direction 5 – Progressive, responsive and effective civic leadership

Outcome 5.1 Responsive customer service

Strategy 5.1.1 Provide responsive and innovative customer services

ID	Action	Responsible	Comment	Status
5.1.1.1	*Implement the Customer Experience Strategy	Service Transformation	Council continued to implement the Customer Experience Strategy 2024–2027 this quarter, with progress including the website redevelopment (currently in the build phase), preparations to introduce Snap Send Solve for easier online requests, and improvements to complaints management through new dashboards and processes. Plain English training and guidelines are being integrated across services. Initiatives such as “voice of the customer” programs, including real-time customer experience metrics and Local Democracy Group meetings, along with the consolidation of service request categories, are helping Council better understand community needs and deliver clearer, more accessible services.	

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ID	Action	Responsible	Comment	Status
5.1.1.2	Develop and implement a change management framework	Service Transformation	The draft Change Management Strategy and Framework has been completed and is being reviewed. The document provides a comprehensive and structured approach to managing change across Council. It is designed to support both organisational transformation and individual adoption. The Strategy is designed to increase project success rates, strengthen employee engagement, and ensure change initiatives are aligned with Council's strategic objectives and the Australian Business Excellence Framework. Implementation will commence in the second half of 2026.	
5.1.1.3	Undertake business improvement initiatives	Service Transformation	Several initiatives are underway. Council is streamlining the Development Application (DA) notification process to reduce manual handling and reliance on third parties, supporting key performance indicator (KPI) achievement. Missed bin collection handling is being digitised to cut complaints and rework by 25%. The bin maintenance process has been automated, reducing paper use and improving efficiency, aligning with the Zero Waste Strategy.	
5.1.1.4	Deliver business improvement staff training program	Service Transformation	Work on this training program has been put on hold due to a potential change in the Business Excellence approach. This will be revisited once the approach is confirmed.	
5.1.1.5	Implement and report the service review program	Service Transformation	Council is currently seeking quotes from qualified consultants to conduct service reviews planned for 2025/26. Reporting will follow once reviews are completed.	

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ID	Action	Responsible	Comment	Status
5.1.1.6	Deliver customer service in line with our purpose and service charter	Customer Service	All performance KPIs for the first quarter of the financial year have been successfully achieved or surpassed. The results position the team well for continued momentum into second quarter.	
5.1.1.7	Improve and upgrade Council's telephony system	Service Transformation	Council is currently exploring options for an omni-channel call centre solution, with a business case being prepared for consideration	

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Behind Schedule



On Hold



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On Target



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ID	Key Performance Indicator	Responsible	Target	RESULTS				YTD
				Q1	Q2	Q3	Q4	
5.1.1a	Customer Satisfaction ('Voice of Customer' post call survey - out of five)	Customer Service	> 4.30	4.50				4.50 
5.1.1b	Customer calls answered within 60 seconds	Customer Service	> 80	87.19				87.19 
5.1.1c	Percentage of back-office processing time (emails, applications, payments and forms) within five business days	Customer Service	> 95	100				100 
5.1.1d	Customer requests and applications via the online service portal	Customer Service	> 55	55.03				55.03 
5.1.1e	Percentage of annual mystery customer score achieved	Customer Service	> 85	95.30				95.30 
5.1.1f	Percentage of service provided to customers at counters within 3 mins	Customer Service	> 80	92				92 
5.1.1g	Mobile customer service satisfaction survey	Customer Service	> 85	97				97 

Action legend:
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KPI legend:
 On Target

 Within Tolerance

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Strategy 5.1.2 Continuously improve our performance to meet community needs

ID	Action	Responsible	Comment	Status
5.1.2.1	Deliver the annual staff training and development program	People and Culture	Council is delivering the annual staff training and development program, with progress tracking in line with the agreed plan.	
5.1.2.2	Deliver the Workforce Management Strategy 2025-29 year one actions	People and Culture	Year one actions are also progressing in line with the agreed plan.	
5.1.2.3	*Facilitate the annual disability traineeship program	People and Culture	The current program is tracking well and planning has started for the next program	
5.1.2.4	*Work towards increasing the number of trainees, students, graduates and apprentices	People and Culture	Council is increasing its intake of trainees, students, graduate and apprentices through the Freshstart program.	

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Behind Schedule



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On Target



Within Tolerance



Below Target

ID	Action	Responsible	Comment	Status
5.1.2.5	Build a culture of Business Excellence	Service Transformation	A draft Business Excellence Framework is currently being developed, drawing on the Australian Business Excellence Framework (ABEF) and integrating it with Council's Community Strategic Plan. The framework outlines a structured approach to improving performance, strengthening leadership, and embedding continuous improvement across all levels of the organisation. It is built around four key components: Leading, Delivering, Optimising, and Sustaining Excellence. It is designed to align internal capability with service delivery priorities while supporting innovation and resilience and most importantly building a culture of excellence.	
5.1.2.6	Develop a framework to map organisation critical processes	Service Transformation	Work has commenced on developing an approach to map Council's critical processes. However, this initiative has been temporarily put on hold due to other organisational priorities. It will be revisited once capacity allows and strategic alignment is confirmed.	
5.1.2.7	*Procure and implement a Website Content Management System	Service Transformation	Council has completed the procurement process for a new website content management system, selecting a modern, accessible platform that will improve navigation and mobile usability. Implementation has commenced, including preparation of content and migration work, with the new website scheduled to launch in February 2026.	

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KPI legend:
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ID	Action	Responsible	Comment	Status
5.1.2.8	Develop and implement Digital Experience Platform	Service Transformation	A number of customer touchpoints have recently been digitised, including flexible online payment options through Payble, and a new online system to book bin repairs and replacements. Discussions are underway with Snap Send Solve to embed their popular platform as a new channel for customer requests. We are also well underway with the redevelopment of Council's website, which is now in the build phase with launch planned for February 2026.	

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Behind Schedule



On Hold



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On Target



Within Tolerance



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Outcome 5.2 Responsible, transparent management and future planning

Strategy 5.2.1 Plan to meet community needs and aspirations

ID	Action	Responsible	Comment	Status
5.2.1.1	Prepare and publish the Annual Report	Corporate Strategy and Grants	Preparation of the Annual Report is underway, for reporting to Council's November 2025 meeting as legislated.	
5.2.1.2	Prepare the Delivery Program 2025-29 (year two) and Operational Plan 2026-27	Corporate Strategy and Grants	Staff will commence preparation of the Delivery Program 2025-29 (year two) and Operational Plan 2026-27 in quarter 3.	
5.2.1.3	Manage Information and Communication Technology services	Information and Communication Technology	Guided by the approved Digital Strategy, ICT has focused this quarter on stabilising our digital foundations and enabling Council's strategic priorities. We've uplifted cyber controls through the implementation of monitored security, implemented our data lake and completed the implementation of our Environmental Systems Research Institute (ESRI) environment, and introduced governance frameworks to reduce risk and improve delivery. Other key wins include delivery of KPI dashboards, foundational enterprise architecture, and digital and AI literacy initiatives. These efforts support our phase-one ambition: to build a secure, responsive, and customer-centred digital ecosystem.	

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ID	Action	Responsible	Comment	Status
5.2.1.4	Adopt new technologies to improve transparency around maintenance schedules	Asset Planning (Engineering Services)	Maintenance schedules are being developed for servicing of all Fleet assets, Parks and Streetscapes operations and asset inspections, such as transport assets, public artwork, park assets.	
5.2.1.5	Review Asset Management Strategy, Policy and Plans annually	Asset Planning (Engineering Services)	The review is scheduled to take place in Quarter 4.	
5.2.1.6	Implement the agreed program for condition audits and valuations	Asset Planning (Engineering Services)	A Request for Tender (RFT) has been adopted for the Stormwater Drainage survey and condition audit, to commence in Quarter 2. The RFQs are currently being prepared for AI analysis of Stormwater Drainage, Transport, Operational Lands, and Buildings, with contractor engagement planned for Quarter 2.	
5.2.1.7	Implement the Asset Improvement Plan	Asset Planning (Engineering Services)	Planning is underway for implementation of the Improvement Actions identified in the recently adopted Asset Management Strategy and Plans	

Strategy 5.2.2 Provide responsible, sustainable, ethical and open local government

ID	Action	Responsible	Comment	Status
5.2.2.1	Provide training to staff on legal matters	Legal Services	This is in progress with staff being provided training each month including planners and compliance officers, and is now completed	

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KPI legend:

 On Target

 Within Tolerance

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ID	Action	Responsible	Comment	Status
5.2.2.2	Reduce the cost of Land and Environment Court class one matters to Council	Legal Services	Legal costs in Land and Environment Court are being reduced with 70% of matters now kept in-house.	
5.2.2.3	Maintain Council's compliance, delegations, policies and fraud and corruption registers	Governance and Risk	During this reporting period, Council continued to maintain its range of governance and compliance registers, including those for policies, conflicts of interest, gifts and benefits, secondary employment, and fraud and corruption registers, and report on these to Council's Audit, Risk and Improvement Committee.	
5.2.2.4	Develop and implement an ongoing governance education program	Governance and Risk	Council has developed and implemented an ethics and compliance e-learning training platform incorporating code of conduct, fraud and corruption, procurement, risk management and privacy. The e-learning training modules are supplemented and complemented by in person training and role-specific training. Additional training modules are in the process of being developed to facilitate insurance claims, Government Information (Public Access) Act requests, and Work Health and Safety compliance.	

Action legend:

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 Behind Schedule

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KPI legend:

 On Target

 Within Tolerance

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ID	Key Performance Indicator	Responsible	Target	RESULTS				YTD
				Q1	Q2	Q3	Q4	
5.2.2a	Maintain number of briefings to Council on the status of legal matters (February, May, August, November)	Legal Services	> 4	1				1 
5.2.2b	Percentage of Land and Environment Court matters managed internally.	Legal Services	> 50	50				50 
5.2.2c	Percentage of Privacy Complaints responded to within 5 business days of receipt	Governance and Risk	100	100				100 
5.2.2d	Percentage of ARIC recommendations implemented within agreed timeframes	Governance and Risk	100	95				95 

Action legend:

 On Track

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 Behind Schedule

 On Hold

 Rescheduled

KPI legend:

 On Target

 Within Tolerance

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Strategy 5.2.3 Deliver financial sustainability to manage public resources responsibly

ID	Action	Responsible	Comment	Status
5.2.3.1	Provide property portfolio transaction and property management services	Properties and Strategic Investments	Council's property portfolio continues to be managed by providing property portfolio transaction and property management services related to existing and new agreements, tenant communications and voluntary planning agreements.	
5.2.3.2	Manage Council's financial position ensuring Council is financially sustainable moving forward	Finance	Council has budgeted for surpluses in the ten-year Long-Term Financial Plan. Noting the increasing community expectations and potential for budget shocks, Council has recently initiated the Financially Sustainable Service Delivery Program. This program will review all services for opportunities to increase revenue, reduce costs and improve operational efficiency - without impacting on critical service delivery - with the aim of strengthening future surplus forecasts.	
5.2.3.3	Review Long-Term Financial Plan as part of Resourcing Strategy	Finance	The Long-Term Financial Plan will be reviewed as part of the 2026/27 budget process, with the Financially Sustainable Service Delivery Program serving as a key input to that review.	
5.2.3.4	Manage and maintain Council's facilities and operation	Facilities Management	Council's facilities and operations are managed and maintained continuously throughout the year.	

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KPI legend:

 On Target

 Within Tolerance

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ID	Action	Responsible	Comment	Status
5.2.3.5	Undertake regular building condition audits of Council owned properties and facilities	Facilities Management	Regular building condition audits are undertaken throughout the year for all Council-owned properties and facilities.	
5.2.3.6	Report on progress meeting OLG benchmarks for different ratios	Finance	Ratios will be updated in the final quarter of the financial year.	
5.2.3.7	*Undertake a project to establish regular rate customer payments	Finance	Bill smoothing was included as a payment option for rate payers in the first instalment notice issued on 22 July 2025.	

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 Behind Schedule

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KPI legend:

 On Target

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Outcome 5.3 Engaged and informed community

Strategy 5.3.1 Inform our community using multi-channel communications

ID	Action	Responsible	Comment	Status
5.3.1.1	Implement the digital asset management system	Communications and Engagement	Scope has been developed in collaboration with IT and is ready for tender. Prior to commencing the tender process, the Communications team will engage with internal stakeholders to discuss organisational needs.	
5.3.1.2	Update Council's media policy	Communications and Engagement	Updated Council media policy adopted at Council meeting of 23 September 2025.	

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Behind Schedule



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On Target



Within Tolerance



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Strategy 5.3.2 Support local democracy through inclusive participatory community engagement

ID	Action	Responsible	Comment	Status
5.3.2.1	Deliver community engagement through face to face and online methods	Communications and Engagement	Council consulted the community on twelve projects this quarter. These included five playground upgrades – Albert Parade Reserve, Anthony Street Reserve, 36th Battalion Park, George Smith Playground, and Norton Russell Reserve – as well as improvements to Loyalty Square in Balmain and dog off-leash options at Steel Park, Marrickville. Additional consultations focused on: • Walking in the Inner West • Recreation opportunities for young girls, women, and gender-diverse people • Parking near Enmore Park and Nelson Street, Annandale • Traffic concerns around Schwebel Street • A planning proposal and easement in Marrickville	
5.3.2.2	Hold ten Local Matters Forums including two in each ward	Communications and Engagement	Council held the Stanmore–Damun Ward Local Matters Forum on 26 August 2025 at the Newtown Pride Centre. The Balmain–Baludarri Ward Forum, originally scheduled for 30 September, was cancelled due to an Extraordinary Council Meeting being held on the same day.	

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Behind Schedule



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KPI legend:



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ID	Action	Responsible	Comment	Status
5.3.2.3	*Trial door knocking for five projects, one in each ward: a) Balmain and Leichhardt Wards: Leichhardt Oval and LPAC upgrades b) Marrickville Ward: Henson Park c) Ashfield Ward: Greenway opening d) Stanmore Ward: Lewisham Town Centre Upgrade	Communications and Engagement	The first trial will commence on the Lewisham Town Hall upgrade, tentatively scheduled for November depending on project timing. This trial will help guide the door-knocking approach for two upcoming projects: the GreenWay Opening (late 2025, TBC) and Henson Park (late 2025 to early 2026, TBC).	

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Within Tolerance



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ID	Key Performance Indicator	Responsible	Target	RESULTS				YTD
				Q1	Q2	Q3	Q4	
5.3.2a	Increase number of visits to Your Say Inner West	Communications and Engagement	> 160,000	51,458				51,458 
5.3.2b	Number of projects on Your Say Inner West on which the community has the opportunity to engage	Communications and Engagement	> 60	14				14 
5.3.2c	Percentage of average satisfaction with local matters forums (survey per forum)	Communications and Engagement	> 80	100				100 
5.3.2d	Percentage of average satisfaction with Your Say Inner West engagements (ease of finding information and providing feedback)	Communications and Engagement	> 75	96				96 
5.3.2e	Increase Your Say Inner West membership	Communications and Engagement	> 12,900	3,724				3,724 

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 On Target

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Strategy 5.3.3 Deliver evidence-based Council decision-making

ID	Action	Responsible	Comment	Status
5.3.3.1	Manage and coordinate ten Council Citizenship Ceremonies Per year	Governance and Risk	Council managed and coordinated three Council Citizenship Ceremonies in this quarter.	
5.3.3.2	Manage Council's meetings and business papers systems	Governance and Risk	Council's Governance and Risk team supported two Ordinary Council Meetings and one Extraordinary Council Meeting in this quarter.	

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Behind Schedule



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On Target



Within Tolerance



Below Target

ID	Key Performance Indicator	Responsible	Target	RESULTS				YTD
				Q1	Q2	Q3	Q4	
5.3.3a	Percentage of Council resolutions that are implemented as per the agreed timeframes	Governance and Risk	> 95	90				90 
5.3.3b	Percentage of Ordinary Council Agenda papers published on website one week prior to Ordinary Council Meetings	Governance and Risk	100	100				100 
5.3.3c	Percentage of Ordinary Council Meeting Minutes published on website within one week of Ordinary Council Meeting	Governance and Risk	100	100				100 
5.3.3d	Percentage of professional development program prepared for Mayor and each Councillor post September 2024 election	Governance and Risk	100	100				100 

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KPI legend:

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Outcome 5.4 Collaboration and valued partnerships

Strategy 5.4.1 Advocate on emerging community issues

ID	Action	Responsible	Comment	Status
5.4.1.1	Advocate to minimise impacts of state government infrastructure including WestConnex, Western Harbour Tunnel, Sydney Gateway	Traffic and Transport Planning	Council has been working with the NSW Government and advocating to minimise the impacts of state government infrastructure projects, including White Bay Power Station public domain works, Sydney Gateway, Western Harbour Tunnel, Sydney Park junction and the Sydenham to Bankstown (T3) upgrade.	

Strategy 5.4.2 Build resilience and capacity of local leaders, groups and communities

ID	Action	Responsible	Comment	Status
5.4.2.1	Manage Council's annual community grants program	Social and Cultural Planning	The 2025 annual community grants program is complete, and recommendations will be considered by Council in September 2025.	

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KPI legend:

 On Target

 Within Tolerance

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Strategy 5.4.3 Deliver positive outcomes for the community, economy and environment through strategic and innovative supply solutions

ID	Action	Responsible	Comment	Status
5.4.3.1	Manage Council's commitment to mitigate the risk of modern slavery in its operations, supply chains and community (annual)	Procurement	As part of our commitment to ethical procurement, Council vets all new suppliers for modern slavery risks during onboarding, using structured assessments and contractual safeguards. We also adhere to mandatory reporting obligations under the Commonwealth and NSW Modern Slavery Acts, ensuring transparency and accountability across our supply chains.	
5.4.3.2	Increase environmental, social, and governance (ESG) procurement across Council through the Sustainable Procurement Working Party	Procurement	The Sustainable Procurement Working Group has been meeting regularly to ensure consistent alignment with Council's environmental, social, and governance (ESG) objectives. All procurement activities are now subject to a structured vetting process, ensuring that ESG principles are embedded across decision-making, supplier engagement, and contract management. This ongoing oversight reflects our commitment to responsible sourcing and continuous improvement in sustainable practices.	

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ID	Key Performance Indicator	Responsible	Target	RESULTS				YTD
				Q1	Q2	Q3	Q4	
5.4.3a	Percentage of staff involved in procurement that have received training	Procurement	> 95	95				95 
5.4.3b	Percentage of procurement events above \$10k that go through vendor panel	Procurement	> 90	92				92 

Action legend:

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On Track



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Behind Schedule



On Hold



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On Target



Within Tolerance



Below Target

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