## Local Matters Forum – Balmain/Baludarri 27 September 2022

On Tuesday 27 September, 37 Baludarri ward residents gathered at Balmain Town Hall to discuss local matters that were of key importance to them. The agenda for the group discussion was driven by residents.

## Below is a summary of the discussion:

Subject/issue	Discussion and response from Council	Further action if required
Customer service		
Need for better responsiveness, especially for safety issues	<ul> <li>Residents said there is a need for better responsiveness from staff to follow up on reported issues.</li> <li>Council's approach to customer service is enshrined in our purpose: "To be of service to our local community and make the Inner West a great place to be."</li> <li>Council values (integrity, respect, innovation, compassion and collaboration) help to achieve this purpose. Current focus within Council on enshrining and celebrating values in our work.</li> <li>Council is also developing a Customer Service Charter which will include recommendations on adaptable response times dependent on issues. Council resolved to get external advice on the proposals for Customer Service change management and HR modelling. The new Charter will be based on the City of Sydney model.</li> </ul>	
Development and planning		
Plans for the Council depot yard	<ul> <li>Community members asked what the plans are for the Council depot yard.</li> <li>The depot is still utilised by staff at Council.</li> <li>Any future use of the Council depot will be considered as part of the Balmain Civic Precinct master planning. The community will have opportunity to comment on the use of the depot during this process.</li> </ul>	
Overhead electricity cabling	<ul> <li>Resident asked if there are any plans to take overhead cabling underground.</li> <li>Council is actively discussing pruning standards and options to reduce vegetation clearing with Ausgrid, e.g. through cable bundling. Council has requested quotes for bundling vs. underground across the LGA.</li> <li>Power lines are an Ausgrid asset. Council agrees that Ausgrid over-prune around overhead wires.</li> </ul>	

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	<ul> <li>Undergrounding cables is very expensive - Ausgrid won't fund it (State) and Council can't afford it.</li> </ul>	·
Status of former Balmain Tigers Leagues Club building	<ul> <li>Community member asked about the approval process for the former Balmain Tigers Leagues club building development application.</li> <li>State Government made the decision to approve development application at this site – Council is not the consent authority over that building. Council made submissions against the proposal at the time.</li> <li>In the last two years State Government took the building off the owner to use as a tunnelling site for Western Harbour Tunnel. Poor quality and maintenance of the building has led to a lot of fires since then. State Government is now handing the building back to original owner.</li> <li>Currently Council is demanding demolition of the building. Council will convene a public meeting on 12 October 6.30pm at Balmain Town Hall to get community support for advocating against State infrastructure works in Rozelle.</li> </ul>	
Tobacco shops	<ul> <li>Residents expressed concern over the two new tobacco shops on the high street.</li> <li>Commercial use of existing shops is governed under the complying development process. As they are permissible under the current zoning, Council has no power to oppose them.</li> <li>Issues with tobacco advertising ware under the remit of NSW Health.</li> </ul>	
<b>Environment and climate change</b>		
Management of verge gardens and native plantings	<ul> <li>Community member asked about the possibility of replacing verge grasses with natives.</li> <li>The Streetscape Verge Re-turfing program replaces verge sites with Buffalo grass species in a move to eliminate the longer leaf Kikuyu grass species.</li> <li>Native plantings including Dichondra do still require maintenance whether it be trimming, replanting, fertilising, mulching and treating of weeds both by hand and with herbicide. Any planting of verges is consulted with and implemented under Council's Sustainable Streets program.</li> <li>Council is currently developing a Verge Garden Policy which will look into the possibilities for verge gardens in more detail. The draft Policy is expected to go to Council for endorsement to go on public exhibition for community comment later this year.</li> </ul>	

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	<ul> <li>Residents discussed issues with debris from grass cuttings being blown onto roads and ending up in waterways.</li> <li>When the Streetscapes team blow debris (grass clippings, leaf litter and other debris found in street gutters) into the middle of the road/street it is collected by Council mechanical road sweepers.</li> <li>Ideally street sweepers collect the cuttings soon after they have been blown into the streets. Council acknowledges that there is always room for improvement in the implementation of these programs.</li> </ul>	
Maintenance of Loyalty Square	<ul> <li>Residents raised issues with the upkeep of Loyalty Square, in particular maintenance of garden beds and quantity of cigarette butts and litter.</li> <li>Loyalty Square is swept daily, is steam cleaned monthly and has an additional six monthly detailed maintenance regime.</li> <li>Recent planting that Council provided was too small and larger plants are being sourced. Council proposes to provide an additional daily sweeping run during the week and will investigate installing more ashtrays.</li> </ul>	Council to investigate installing more ashtrays at Loyalty Square.
Community energy grid	<ul> <li>Community member asked whether Council has considered establishing a community grid.</li> <li>Council is not currently working on establishing a community energy grid, however we have made significant contributions to carbon reduction in the community by doubling our solar uptake in the last two years; being the first Council to divest from fossil fuels; being 100% powered by renewables and now having taken a large component of our street lighting to LED.</li> <li>In the community, we have worked hard to establish a solar farm partnership which residents can invest in to offset their emissions, especially if they are in hard to nullify sites such as older apartment buildings.</li> <li>Council has also joined the Moree solar farm which allows community members to invest in solar clusters facilitated by Inner West Community Energy. Federal Government has invested in 200 community batteries, Inner West should be a launch site for that program.</li> <li>Solar My School program - 25 schools have solar on libraries etc. through IWC facilitation.</li> <li>Solar for Strata with UNSW - identify 100 strata buildings without solar, wrote directly to stratas and residents to assist in installing solar.</li> </ul>	

protecting green spaces and mandating renewable features in new developments  • Council has urban canop flyover heat need to incrareas (urbar and grasses  • Our councill address this planning sta  • In terms of grounds and grasses	vested several million dollars in street tree planting to increase cover in the past two years. We have commissioned aerial mapping to help us target problem areas in the LGA where we ase canopy cover and we have increased our planted natural pushland/ natural habitat) which includes more native shrubs y 20% since 2020.  The shave asked us to investigate ever more innovative ways to including the micro-forests concept which is currently in the
energy effici lighting are a • Overshadow on a case by • The Local En solar and su	on precincts across the Inner West where sustainable transport, nt building design, landscaping, waster sensitive design and I of the industry-highest standards.  In gissues between developments and solar panels are evaluated transport is some solar panels work in shadow but not all.  I ironmental Plan (LEP) covers building code issues - mandating transport in new buildings, EV charging, cultural and artistic is spaces and green spaces all covered in the new LEP.
Resident que vehicles acro     Council's Dr. exhibition for Residents are     Council has and has beg vehicles bein vehicle trans	ction about what Council is doing to encourage use of electric

Subject/issue	Discussion and response from Council	Further action if required
Parking in Smith Street	<ul> <li>Community member raised issue of parking availability in Smith Street.</li> <li>Council is working to progress Resident Parking Schemes to streets identified from the Rozelle North Parking Strategy.</li> <li>Understanding the many infrastructure projects and developments in this area, Council is prioritising this work and this is expected to be implemented by mid-2023 subject to approval.</li> <li>Consultation for the Resident Parking Scheme involves a signposting plan with permit provisions.</li> </ul>	Council officer to contact resident concerning safety concern at 66 Reynolds Street.
Traffic and parking availability on the Balmain peninsula	<ul> <li>Residents discussed the issue of traffic and parking availability on the Balmain peninsula.</li> <li>Council will be undertaking the Balmain Local Area Traffic Management (LATM) study which will examine road safety in the area.</li> <li>The study involves collecting data to prepare a plan for the area. Council will seek resident comments during the LATM process to understand resident perspectives on traffic and parking issues.</li> <li>Traffic management depends on the location – some roads are State-managed and some are local.</li> </ul>	
Speed cushions	<ul> <li>Residents raised concern that speed cushions are causing problems to motorbikes and trailers in particular.</li> <li>Residents suggested a need for additional line marking to make cushions more noticeable.</li> <li>Speed cushions are installed to relevant Australian and TfNSW standards and are an important tool in calming traffic in local streets. Council has a linemarking maintenance program to upgrade line marking in the LGA including the Balmain Peninsula in 22/23.</li> </ul>	
Car ports used for storage	<ul> <li>Community member asked what can be done about residents who use car ports for storage and park cars on the streets, thus reducing available parking on the street.</li> </ul>	

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	This issue can only be managed through permit controls with Resident Parking Schemes Resident with the number of eligible permits reduced for those properties with off street parking	
Dolphin fixed moorings in Snails Bay, Birchgrove	<ul> <li>Community member requested Council adopt a policy to remove dolphin fixed moorings in Snails Bay, Birchgrove.</li> <li>Moorings in waterways are managed by Transport for NSW. Council can advocate on behalf of community but not adopt any policy to enforce removal of moorings.</li> <li>Resident was asked to formally write to Council.</li> </ul>	Inner West Mayor Darcy Byrne plans to take a Mayoral Minute to the next Council meeting regarding this issue.
Roads and footpaths		
Damaged pavement and footpaths	<ul> <li>Resident raised issue about safety of footpath at Tobruk Avenue and Reynolds Street.</li> <li>Residents mentioned the Snap Send Solve app has provided quick and effective solutions in the past. They say issues lodged in the app are not being actioned and the website option is clunky and hard to use.</li> <li>They are concerned that safety issues take too long to action.</li> <li>It's important for community to continue reporting problems and follow up on issues if they aren't actioned.</li> <li>Council continues to receive and action snap send solve submissions</li> <li>Council officers have spoken with residents regarding the intersection of Tobruk Avenue and Reynolds Street and have identified the issue relates to a tree on private property which has lifted the footpath. Council staff are working to repair the footpath</li> <li>The intersection of Tobruk Avenue and Reynolds Street has also been identified for path and ramp improvements under Council's Pedestrian Access Management Plan (PAMP).</li> </ul>	
Short term repairs of footpaths	<ul> <li>Residents discussed the efficacy of tar to patch footpaths.</li> <li>Use of tar to repair footpaths is a short-term fix for problems with roots and during utility repair/maintenance works.</li> <li>If the tar repair is not safe e.g. too lumpy then contact Council</li> <li>Suggestion to paint a bright yellow border around the tar</li> </ul>	

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	<ul> <li>Residents are encouraged to report trip hazards to Council. Staff will inspect and undertake temporary repairs. Trip hazards are prioritised for permanent repair based on the height of the trip hazard and consideration of location and public usage of the footpath.</li> </ul>	
Greener streets	<ul> <li>Resident asked about what steps Council is taking to transition to greener and pedestrianised streets? Specifically referring to Gallimore and Brett Avenues in Balmain East.</li> <li>Council has recently undertaken a Pedestrian Access and Mobility Plan (PAMP) which has audited a number of routes across the LGA and recommends the completion of \$8mill of high priority works.</li> <li>In addition, Council undertakes a rolling schedule of Local Area Traffic Management Studies that consider both vehicle and pedestrian amenity in an area and recommends the implementation of devices to address these in a holistic manner.</li> <li>Council is currently developing a Verge Garden Policy which will look into the possibilities for verge gardens in more detail. The draft Policy is expected to go to Council in October for endorsement to go on public exhibition for community comment later this year.</li> </ul>	
Trees		
Overshadowing of homes due to overgrown trees	<ul> <li>Residents raised issue concerning trees overshadowing homes in College Street, Balmain.</li> <li>Council staff are investigating this matter and will respond to the matter separately.</li> </ul>	
Trees at Bunnings	<ul> <li>Resident raised concern with types of trees planted at Bunnings</li> <li>The planted trees are Sydney Red Gums and although they are large trees, they are appropriate for the soil type and volumes at that location. The trees were selected to alleviate concern regarding size and scale of the development.</li> </ul>	

Not all submitted questions were able to be addressed on the night due to time constraints. Responses to questions that were submitted but not discussed during the Forum have been prepared:

Subject Response from Council	
Affordable housing	
Is Council interested in supporting or facilitating seniors' community housing?	<ul> <li>Council has an adopted Affordable Housing Policy. Council only has a small role to play in the provision of affordable housing. However, Council has directed staff to explore the provision of affordable housing via a Notice of Motion earlier this year.</li> </ul>
Community	
How can we encourage our community to be more involved and allow young people to engage with older people?	<ul> <li>There are a range of activities on offer that encourage participation from people at all stages of life. Council libraries offer activities including Teen Tech Tutors whereby local Duke of Edinburgh students assist people of all ages with any questions relating to technology. The library programs also delivers music-related activities, arts and crafts and speaker series content that appeals to all ages. In addition, Council's Living Arts and Wellbeing teams host many activities to encourage participation.</li> <li>Council offers grants in a range of formats for anyone that is interested in hosting events. The Hannaford Centre in Rozelle also offers a range of activities including photography classes, book clubs, yoga.</li> </ul>
Cycling and public transport	nozene diso oners a range or activities including priotography diasses, sook diass, yoga.
Is Council using evidence-backed solutions when implementing cycling infrastructure?	<ul> <li>Council is preparing a draft Cycling Strategy which is expected to go to public exhibition for Council endorsement this year. This strategy will lead to an action plan to deliver high quality cycling infrastructure. The Strategy itself is research based and seeks to deliver best-practice solutions to increase active transport uptake in the LGA.</li> </ul>
Could the Council re-instate the West Balmain ferry service?	<ul> <li>The state government has jurisdiction over public transport but Council plays an advocacy role in this area. Council continues to lobby the state government for improved public transport outcomes and as part of Council's Integrated Transport Strategy we are preparing a public transport position paper to identify gaps and to outline our position.</li> </ul>
De-amalgamation	
When will the process, overwhelmingly endorsed in the last election, occur? When will Council stop wasting money with delay tactics?	<ul> <li>There are no guidelines on the format or the content of a de-amalgamation business case which is why it was agreed that the NSW Government Guidelines were the most appropriate format. The de-amalgamation business case proposal of scope from Morrison Low, which was requested by Council outlined Morrison Low's understanding of Council's requirements the methodology proposed, project team, costs and timing.</li> </ul>
Why is the Council trying to prevent proper analysis of the demerger when a clear majority voted for it? The 900 page	<ul> <li>The proposal was prepared by Morrison Low after Council briefed them on the requirements in accordance with the Council resolution post the 8 February 2022 Council meeting. Council then confirmed acceptance of their proposal and Morrison Low commenced preparation of the business case.</li> <li>What we asked for is spelled out in the finalised business case document.</li> </ul>

Subject	Response from Council
'document' shows they are trying to muddy the waters on this.  The Business case deamalgamation is not considered a particularly well written or analysed document. There are claims made that using common services across the 3 deamalgamated areas, was there an EOI from potential providers undertaken or was this just a gut	<ul> <li>The Business Case is 64 pages, we agreed that we would publish any community submissions received so that all comments of the community were included for transparency including the community engagement report undertaken this attributed to the majority of the mentioned 900 pages.</li> <li>Council resolved on 13 September the following:         That:         <ul> <li>The Business Case for Inner West De-Amalgamation be tabled for consideration by Council;</li> <li>The Business Case be considered in a workshop for Councillors before the October meeting of Council;</li> <li>The Mayor write to the Minister for Local Government reiterating the concerns around costs and administration and seeking her specific commitment to paying the full cost should the Minister seek to demerge the Council and commit to not sacking the Council and installing an administrator; and</li> </ul> </li> </ul>
feel.  The Business case should include the scope of the work so it can be seen if the BC addresses the scope adequately - this is true transparency. Will the BC include the scope as an Appendix?  Development and planning	<ul> <li>The Business Case return to Council for further discussion once a response from the Minister has been received.</li> <li>Morrison Low was selected based on their significant experience with Inner West Council but also the three previous Councils, as they had undertaken substantial work for Council in 2015 with the development of the high level merger business cases of the former three Councils and in 2021 developing a high level cost benefit analysis.</li> <li>There is a dedicated page on the Inner West Council website that provides a full chronology of the business case to date and can be found via this link De-amalgamation - Inner West Council (nsw.gov.au)</li> </ul>
Update on the Balmain Leagues Club	• Operational consent was granted on 23 March 2021 by Eastern City Planning Panel. Consent will lapse 5 years after this date i.e. 23 March 2026. It is up to the owner when to start construction of this project within the 5-year period.
Can Council support residents in obtaining aerial imagery as part of Western Harbour Tunnel inspection reports process?	<ul> <li>Council understands that TfNSW offers free dilapidation report for properties along the tunnel alignment. Enquiries should be made to the Western Harbour Tunnel Project team via the below details:         <ul> <li>1800 931 189</li> <li>https://roads-waterways.transport.nsw.gov.au/projects/western-harbour-tunnel-beaches-link/index.html</li> <li>https://caportal.com.au/rms/wht</li> <li>whtbl@transport.nsw.gov.au</li> </ul> </li> </ul>
Does Council have a master plan for Balmain and Rozelle?	<ul> <li>There are currently no master plans for Balmain or Rozelle.</li> <li>The Inner West Local Environmental Plan sets the permissibility for each area and the adopted Local Housing Strategy contains a number of housing investigation areas throughout the LGA. This includes Rozelle East and Rozelle West with</li> </ul>

Subject	Response from Council
	typical typologies being a mix of townhouses and shop top housing to be investigated for longer term delivery in 2026-2036.
<ul> <li>Environment and climate</li> </ul>	e change
How will Council manage the Spindler Park dog off-leash area?	<ul> <li>Council will consider the issue of companion animal access to Spindler Park as part of the Plan of Management and master planning for the park in 2023/24. Council has 272 parks and as such needs to undertake strategic reviews of parks as part of a managed work program which also allows for community engagement and evidence-based decision making by Council. This is best done through the Park Plan of Management program.</li> </ul>
Parking and traffic	
When are parking restrictions being implemented in Rozelle?	<ul> <li>Council is working to provide an updated Resident Parking Scheme to streets identified in the Rozelle North Parking Strategy. Understanding the many infrastructure projects and developments in this area, Council is prioritising this work and this is expected to be implemented by mid-2023 subject to approval.</li> </ul>
When will Council address issue of recreational boats in parking spaces?	<ul> <li>Council is working to provide an updated Resident Parking Scheme to streets identified in the Rozelle North Parking Strategy. Understanding the many infrastructure projects and developments in this area, Council is prioritising this work and this is expected to be implemented by mid-2023 subject to approval.</li> <li>Council previously had enforcement issues with the Impounding Amendment (Unattended Boat Trailers) Act 2015. Council is awaiting the proclamation of newly drafted legislation – the Public Spaces (Unattended Property) Act 2021 No.</li> </ul>
How is Council planning for management of congestion and traffic in Johnston and Annandale Streets?	<ul> <li>Johnston Street is a State Road under the jurisdiction of TfNSW.Council expressed its concerns about operational traffic impacts on Johnston Street in its submissions on Environmental Impact Statements (EISs) for WestConnex Stage 3 (M4-M5 Link Tunnels &amp; Rozelle Interchange) in 2017 and Western Harbour Tunnel (WHT) in 2020. Council noted that additional traffic would likely arise from motorists accessing WestConnex and WHT portals via Johnston Street, which already carries significant traffic and is flanked by sensitive uses such as residential areas, schools and local shops.</li> <li>In 2018 Council developed a Local Area Improvement Strategy (LAIS) to identify local streets potentially affected by WestConnex traffic, and to assess how these impacts could be alleviated. The LAIS report, available on Council's website, identifies Johnston Street as potentially affected. Annandale Street (between Booth and Weynton Streets) is also identified as potentially affected as it could serve as a parallel alternative route to Johnston Street for access to WestConnex and WHT portals.</li> <li>The LAIS includes indicative traffic calming treatments for Johnston Street and nearby parallel routes (including</li> </ul>
	Annandale Street). Costs for these treatments are estimated to be up to \$7M, whilst total costs for all WestConnex-related treatments are estimated to be up \$30M. Council has sought funding from Transport for NSW (TfNSW) for these treatments, arguing that if WestConnex creates traffic problems, the responsible State agency should fund the solutions.

Subject	Response from Council	
When will Council undertake new consultation for "No left turn at Moodie St into Victoria Rd"? It takes a long time for Council to remove vehicles after they are reported abandoned.	<ul> <li>Whilst NSW Government funding for LAIS treatments has not been forthcoming, Council continues to work with TfNSW on road network review plans for each stage of WestConnex. These plans aim to identify WestConnex-related traffic issues (such as excessive congestion and rat-running on local streets) and propose solutions. Such plans are underway for WestConnex Stages 1 and 2 (M4 East and M8) and work on similar plans for Stage 3 (M4-M5 Link Tunnels &amp; Rozelle Interchange) will commence in 2023. In giving input to the road network plan for WestConnex Stage 3, Council will refer TfNSW to its LAIS report and ensure that its concerns about potential traffic impacts on Johnston Street and parallel streets are fully addressed.</li> <li>TfNSW will also be preparing a road network review plan after opening of WHT, but that will be some 5-7 years from now. Again, Council will ensure that impacts on Johnston Street and surrounds are addressed.</li> <li>The No Left Turn from Moodie Street to Victoria Road proposal will be reviewed as an area wide investigation after the opening of the Rozelle Interchange and Iron Cove ramps in late 2023.</li> <li>Annually Council receives around 3000 complaints from the community regarding abandoned vehicles. These are managed in accordance with the Impounding Act 1993 which requires Council to make efforts to contact the owner and thereafter there are minimum requirements before a vehicle can be removed. Council places the sticker on the vehicle and the vehicle must remain for a minimum of 10 days.</li> <li>Thereafter a second sticker is placed on the vehicle, and it is then "impounded" and removed by the Council supplier as soon as practicable. Due to the volume, there can be an uneven response by the supplier.</li> <li>Further to this during Covid there was a significantly greater number of abandoned vehicles perhaps due to changed economic status within the community. This number has reduced since and Council is having greater success working with our pref</li></ul>	
Parks and sporting groun	ds	
Update on Callan Park upgrade	<ul> <li>Inner West Council is not undertaking any of the works along the waterfront of Callan Park.</li> <li>Callan Park falls under the care and management of the NSW Government. The Government agency managing the parklands is the Greater Sydney Parklands (GSP). The Greater Sydney Parklands has recently demolished a number of intrusive buildings along the waterfront and currently has a Development Application which is lodged with Council for embellishment of this site as publicly accessible parkland. This is application MOD/2022/0215 - Callan Park waterfront green development. A determination on this DA will be made in the near future.</li> </ul>	

Subject	Response from Council
Update on King George Park upgrade	<ul> <li>The GSP has its own dedicated web site for Callan Park – go to environment.nsw.gov.au and search for Callan Park.</li> <li>Removal of containers and replacement with better storage facilities: currently in the Investigation/Design stage being incorporated with the Investigation/Design of changerooms in the King George Park amenities building.</li> <li>Carpark upgrade is scheduled for commencement in December 2022 with completion in March 2023.</li> </ul>
Public domain	
Once West Connex opens, there is calculated to be 50% less traffic on Victoria Road as it goes underground. What are the current plans to return the Rozelle Village section of Victoria Road back to a neighbourhood road which would allow people-centric businesses to thrive long the route? Also what plans are there to plant large shade trees along Victoria Road in Rozelle Village to mitigate the heat-source tarmac road?	<ul> <li>Victoria Road is a State Road however Council is preparing a public domain strategy for this area and will advocate with the State Government to return the outside traffic lanes back a local community use.</li> <li>Mayor Darcy Byrne is hosting a public meeting on Wednesday 12 October at Balmain Town Hall at 6.30pm to advocate to the State Government about mitigating the ongoing safety, amenity and traffic impacts being inflicted on Rozelle and Lilyfield residents and giving further voice to their concerns.</li> </ul>
Roads and footpaths	
When will the Rozelle roads be resurfaced?	<ul> <li>The incomplete restorations on the local roads on the south-western side of Victoria Road relates to works by Sydney Metro West.</li> <li>Council is currently negotiating with the Sydney Metro West project for funding to complete the restoration of these streets. The works will be programmed as soon as funding is secured.</li> <li>Council has inspected Waterloo Street and Wellington Street and repaired all potholes last week.</li> <li>The surface conditions along Victoria Road are a result of the WestConnex project. We have raised your concerns with them. Any person may lodge a request with WestConnex by contacting the project on 1800 660 248 or email info@rozelleinterchange.com.au</li> </ul>

Subject	Response from Council
Can Council lobby the State Government to install a safe pedestrian/bicycle crossing over Victoria Road at Terry Street?	<ul> <li>During the works a crossing facility near Terry Street across Victoria Road is unavailable, and it is advised that pedestrians cross at Wellington Street or under the Iron Cove Bridge. A suitably staged crossing across Victoria Road at Terry Street is proposed as part of WestConnex's completed work for this area. A pedestrian/bicycle overpass is not proposed.</li> </ul>
Waste and recycling	
Is it possible to get fridge magnets showing which days rubbish goes out?	<ul> <li>Council still has calendars on what days which bin goes out. These can be downloaded from Council's website and printed, or if you visit a service centre they will print out for you. Alternatively you can download the Inner West Council Waste App. To access Council services go to innerwest.nsw.gov.au and search for Waste calendar.</li> <li>In the interests of minimising waste, the mass printing and delivery of these calendars (including a magnet) is no longer undertaken.</li> </ul>
• Other	
Removal of Queen's portrait at Council meeting	<ul> <li>The portrait was removed for a short period of time and was in no way meant to be disrespectful in fact Council considered a condolence motion for the Queen at the same meeting and was back in place for the next Council Meeting.</li> </ul>

Two specific issues have been lodged through Council's Customer Relationship Management (CRM) system for staff to follow up.

Ends.