Need some tech support?

Here's a list of digital literacy resources

Australian Seniors Computer Clubs

Peak Body representing Computer and Technology groups and clubs for Seniors throughout Australia.

$: Free service

Visit the website: www.ascca.org.au

Phone: 0434 857 222

Email: office@acsa.org.au

Be Connected

Government program helping Australians online. Learn at your own pace with free courses on everything from how to access the internet, make video calls or set up your device.

$: Free service

Visit the website:
www.beconnected.esafety.gov.au/

Phone: 1300 795 897 Monday to Friday, 9am – 5pm

Burwood Computer Club

8-week program during school term, you'll learn:

- Emailing, photo management, making movies from your pictures and DVDs, internet, email, skype, eBay and Facebook and MS Office Word and how to create a Blog or a website
- Computers, Smartphones and iPads and Android tablets.

$: $25 annual fee and tuition fee of $30 per term

Visit the website:
www.seniorscomputercourses.blogspot.com

Phone: 0434 857 222

Hannaford Community Centre

Sit down with a tutor for one-on-one assistance. Learn basic or more advanced computer skills, using iPads and other tablets, smartphones, laptops, notebook computers, PCs, and Macs. Catering for a range of skills with friendly volunteer tutor support.

$: Sessions are FREE however $10 annual membership

Visit the website:
www.innerwest.nsw.gov.au/explore/venues-for-hire/community-centres/hannaford-community-centre

Must book an appointment with Hannaford staff

Phone: (02) 9392 5869

INNER WEST

National Seniors

An online technology hub serves providing learning and resources for older people to educate themselves about technology.

$: Free service

Visit the website:
www.nationalseniors.com.au/services/technology-hub

Phone: 1300 76 50 50

Email: general@nationalseniors.com.au

Older Women's Network (OWN)

One on One Digital Sessions for older women with a student or volunteer. Bring your own device or OWN can supply.

$: Free service

Visit the website:
http://www.ownnsw.org.au/

To book:

Email: info@ownnsw.org.au

Phone: (02) 9519 8044

Sydney Community College

Tech Savvy seniors' programs:

A variety of courses form Introductory to more specialised in collaboration with Telstra.

$: Free service

Visit the website:
www.sydneycommunitycollege.edu.au

www.telstra.com.au/tech-savvy-seniors

Phone: (02) 8752 7555

INNER WEST

Tech Savvy Seniors

Find an introduction to devices, email, social media, and the internet in your own language. There are 14 languages to choose from.

Also navigate where to find Tech Savvy face to face training and Telstra how-to-guides and training materials.

$: Free service

Enquiries:

Phone: (02) 8752 7555.

Email: Library@innerwest.nsw.gov.au

Tech Savvy Seniors at Inner West Libraries

Free introductory computer classes for seniors covering a range of topics and sometimes in language.

$: Free service

Visit the website:
www.innerwest.nsw.gov.au/explore/libraries/library-programs-and-events/adult-programs/tech-savvy-seniors

Phone: (02) 9392 5588

Email: Library@innerwest.nsw.gov.au

Teen Tech Tutors –Inner West Libraries

Teen Tech Tutors brings together high -school students and adults in an intergenerational technology support program.

$: Free service

Visit the website:
www.innerwest.nsw.gov.au/explore/libraries/library-programs-and-events/adult-programs/teen-tech-tutors

Phone: (02) 9392 5588

Email: Library@innerwest.nsw.gov.au

Wesley School for Seniors

Offers over 100 courses to help seniors learn new skills and socialise in an environment that is safe and supportive. Classes are held Monday to Friday.

$: Free service

Visit the website:
www.wesleymission.org.au/schoolforseniors

Phone: (02) 9263 5416

Email:
schoolforseniors@wesleymission.org.au

Youngster

A Social Enterprise where personalised tech help is available for Seniors, taught by Youngsters.

$: Free service

Visit the website: www.youngster.co

Phone: 1300 774 711

INNER WEST

Esafety resources

MyGov

Tips to protect yourself from scams, elder abuse and safety at home.

$: Free service

Visit the website: www.my.gov.au/en/services/ageing/health-and-safety-as-you-get-older/safety-as-you-get-older

Phone: 132 307
The myGov helpdesk is open during local Australian time zones:

- Monday to Friday, 7 am to 10 pm
- Saturday to Sunday,
  10 am to 5 pm.

ESafety Commissioner

eSafety is Australia's independent regulator for online safety and provides a range of safety programs and information.

$: Free service

Visit the website: www.esafety.gov.au

Be Connected helpline on 1300 795 897, Monday to Friday, 9am – 5pm (AEST/AEDT).

Scam Watch

A National anti-scam centre that helps people spot and avoid scams and collect reports to take action to stop scams. With access to information from:

- Australian Cyber Security Centre
- eSafety Commissioner
- Office of the Australian Information Commissioner.

$: Free service

Visit the website:
www.scamwatch.gov.au

If you are in immediate danger, call 000.

Reports can be made online

INNER WEST