

# How to register for Inner West Council's online self-service

To become a REGISTERED USER, please follow the guidelines below:

Please note: You must provide your **full address** details. Without a full address, you will not be registered.

**Step 1:** Go to Inner West Council's website using the following link:

<https://www.innerwest.nsw.gov.au/>

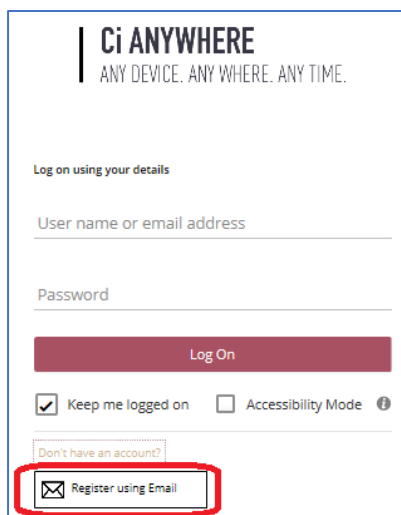
**Step 2:** Select the **Go to Online Self-Service to register** option button



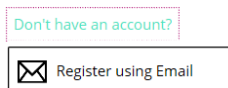
**Step 3:** Use the Log on button top right to commence your registration



**Step 4:** The Logon screen will appear.



**Step 5:** Select **Don't have an Account** and click on **Register Using Email** (see highlighted in red above).



**Step 6:** The Registration form will appear. Complete the Registration Form ensuring that you provide as much detail as possible to help Council to verify who you, including where possible your Debtor Account Number, Property Number or Assessment Number (example below):

### Register

Enter your email address and password below. You will use these details to log in to the system later.

**Email \***  
Jonathan.Jackson@innerwest.nsw.gov.au

**Password \***  
●●●●●●●●

**Password Confirm \***  
●●●●●●●●

Enter your details below so that we know who you are.

Are you registering an organisation?

**Given Name \***  
Jonathan

**Last Name \***  
Jackson

**Mobile Number**  
435564789

**Country \***  
Australia ▼

**Street Line 1**  
7 Fisher Street

**Street Line 2**

**Street Line 3**

**State**  
NSW ▼

**Suburb**  
Petersham

**Post Code**  
2049

If you are registering to access an existing account, complete the following fields as proof of your identity.

**Account Number**  
130557

**Property Number**  
532

**Assessment Number**  
8935

**Payment Reference**

**Step 7:** Select **Submit** to send the form.



**Step 8:** You will receive an email either with logon details or with further information needed to complete the process.

Note: Depending on the results of the verification process, some users may receive a password reset rather than an automatic verification email.

If you require further information, please contact Council on (02) 9392 5000 or email us [council@innerwest.nsw.gov.au](mailto:council@innerwest.nsw.gov.au).

Regards,