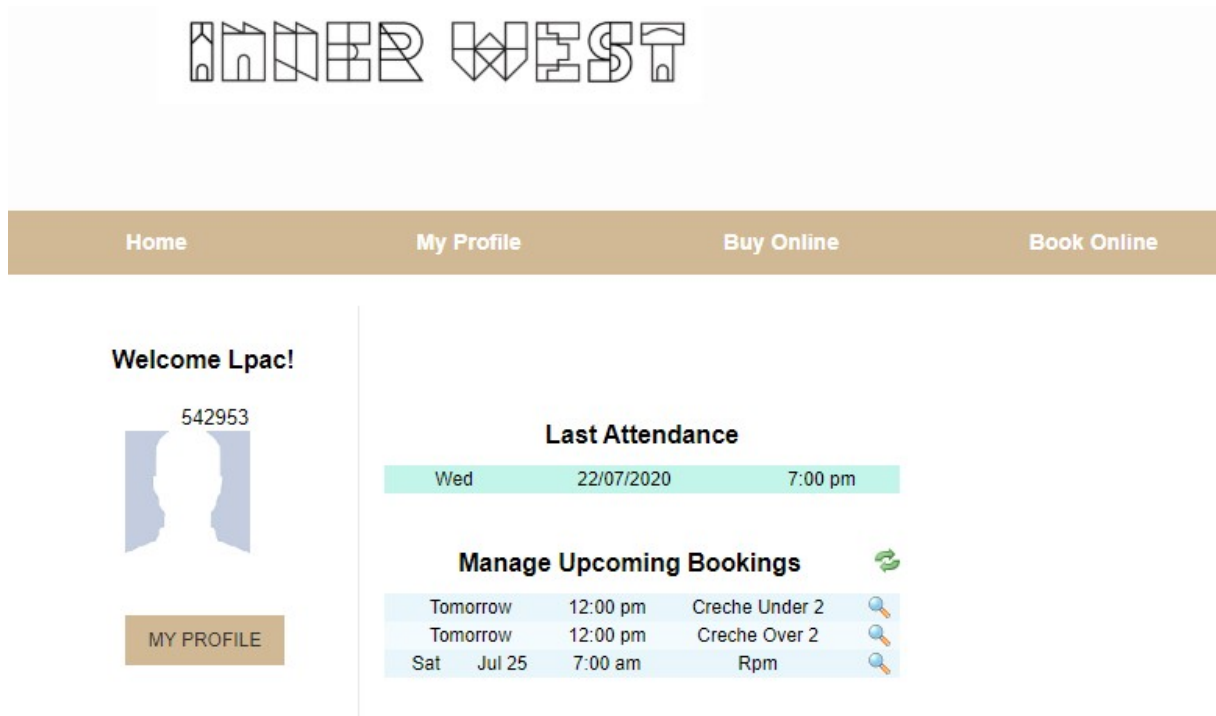
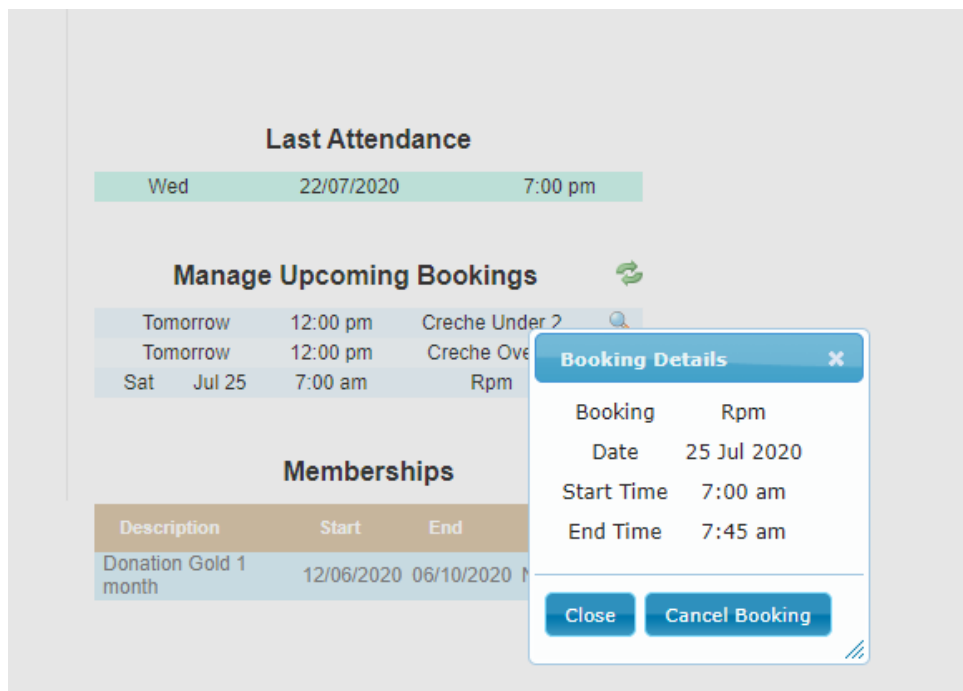


HOW TO CANCEL A CLASS BOOKING

1. YOUR CUSTOMER PORTAL HOME PAGE WILL ALLOW YOU TO MANAGE ANY UPCOMING BOOKINGS



2. CLICK THE MAGNIFYING CLASS OF THE CLASS YOU WISH TO CANCEL FOR BOOKING DETAILS



3. SELECT CANCEL BOOKING AND THEN “OK” TO FINALISE CANCELLATION

secure.activecarrot.com says
Clicking OK will cancel this booking. Proceed?

OK Cancel

My Profile Buy Online Book Online

ne Lpac!
42953

Last Attendance

Wed	22/07/2020	7:00 pm
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Manage Upcoming Bookings

Tomorrow	12:00 pm	Creche Under 2
Tomorrow	12:00 pm	Creche Over 2
Sat Jul 25	7:00 am	Rpm

Memberships

Description	Start	End
Donation Gold 1 month	12/06/2020	06/10/2020

Booking Details

Booking	Rpm
Date	25 Jul 2020
Start Time	7:00 am
End Time	7:45 am

Close Cancel Booking

CLASS CANCELLATION POLICY

If you cannot make a class you must cancel at least **30 minutes prior**. Failure to cancel a class may result in a penalty may be applied (Gold Member and Fitness Passport). If you are a decrement pass holder, a visit will be deducted. If you are a casual paying customer, you will forfeit the fee in full.

You can cancel the class via the online customer portal, email lpac.enquiries@innerwest.nsw.gov.au or contact reception on (02) 8061 9700