# **FIRST TIME USER**

# <u>Step 1</u>

On council's Home page you may view venues either via the **'Explore'** option or **the 'Find a venue**, **park or sporting ground'** option





# In the 'Explore' page you may then select 'Venues for hire'





# Inner West Council – Community Venues Public Booking Portal

If selecting the 'Find a venue, park or sporting ground' option, you will be taken directly to the **'Venues for hire'** page where you will be able to select the type of venue that you require

#### <u>Step 2</u>

When in the **'Venues for hire'** page, select the type of venue that you would like to use by clicking on the image





#### <u>Step 3</u>

Select a venue by clicking on the relevant indoor venue or park that you would like to book



# Inner West Council – Community Venues Public Booking Portal

## <u>Step 4</u>

At the bottom of the venue information page, click on the **"Apply online here"** tab to be taken to the booking system

# Bookings

Apply online here

#### <u>Step 5</u>

When in the booking system, click on **'Selected date & time'** to open up the date, times and number of attendees' window where you will select and set these for your booking



# <u>Step 6</u>

Select your requested date (1), number of attendees (2) and times (3) for your proposed event – then clicking 'Add to booking' when this is done

elected time slot is av	ailable.			
2021	Number of Attendees (Maximum 20) 20	2Available time slots	) AM to 4:00 PM (8:00 PM to	11:59 PM
М	9:00 AM	0		
12:00 am	6:00 am	12:00 pm	6:00 pm	12:00 am
-Colour key:	Available Unavail	able Selected	Setup and Cleanup	Blocked
	2021 M 12:00 am Colour key: Colour key:	2021  Colour key:	2021	2021

# <u>Step 7</u>

The booking system will then take you to a 'Booking Details' page where you will need to select your event type and add an event name

New Casual Hire						Sign In	AU\$33.80
1 hoose Your Venues	• • • • • • • • • • • •	2 Booking Details			3 Customer Details		4 Enquiry Submitte
Please select a Category * Community Halls and Ver Please select an Event * Private Event (Venues) Your Event Name * Big Party	nues			ADD	MORE VENUE(S)	1 Venue(s) BOOXING DETAILS Please note that the prices of price will be confirmed on app	are indicative final plication.
				ADD	☆ 🖄 🗑 D EXTRA EDIT DELETE	Annandale CC - Upstairs Hall AU\$33.80 13 Apr 2021	<u>ا</u> ا
A De	Annandale CC - Upstairs Hall 79 Johnston St, Annandale DATE 13 Apr 2021	ATTENDEES	B START TIME 8:30 AM	G	end time 9:00 AM	By proceeding, I confirm the or older and I agree to the Inn conditions of hire.	at I am 18 years er West Council
						SUBMIT ENQUIR	Y

\*Note that when selecting an event type, you will be presented (and required to complete), a questionnaire to proceed with the booking

# <u>Step 8</u>

When selecting an event type, please complete the presented questionnaire before proceeding, and once completed, click to continue

		-
🖻 New Casual Hire	Questionnaire	Xign InAU\$33.80
•	Private Event (Venues)   0 out of 11 answered	
hoose Your Venues	This a test of a mandatory general question for all community venues bookings. Can * you see it?	Review & Make Pay
Please select a Category * Community Halls and Venue Please select an Event * Private Event (Venues)	O Yes O No	
	Are you a local P&C or P&F?	AYMENT
	O Yes No	N IN
	CONTINUE	

# <u>Step 9</u>

Upload any required documents (1) and then tick the age confirmation (2) and 'Submit enquiry' (3)



# Inner West Council – Community Venues Public Booking Portal

## <u>Step 10</u>

Register to submit your booking enquiry by clicking on the 'sign up' tab...

New Casual Hire		8	Sign In AU\$33.80
Choose Your Venues	Booking Details	 Customer Details	Contraction Review & Make Paymen
	WELCOME	SIGN IN Sign in with Username	
_	Register with us to submit your Booking	A Username *	
	SIGN UP	Postword .	
	Back To home	SIGN IN	
	· · · · · · · · · · · · · · · · · · ·		

You will need to sign up as an individual customer if you are not applying on behalf of an organisation

you a Corporate customer?		Are you an Individual customer?
	or	

**\*NOTE:** If you wish to sign up on behalf of an organisation or 'Corporate Client', please contact our bookings team as you may already have a pre-existing profile in the booking system

Contact us on <a href="mailto:bookingsteam@innerwest.nsw.gov.au">bookingsteam@innerwest.nsw.gov.au</a>

# <u>Step 11</u>

Complete the 'Customer Details' section and click 'Continue' once completed

Jose Your Venues	Booking	Details	Customer (	oetails	Review & Make Pays
Corporate Customer Individual	Customer				
Customer Details					
First Nome *			Last Name *		
Mobile + Mobile			Personal Email +	Personal Email *	
Username					
Password *			Confirm Password *		
Address					
a Address 1					
• Augress					
Address Line 1			Address Line 2		
Address Line 3			City		
State			Post Code		
Country					
I agree to inner West Coun	cifs Privacy Policy.				

 this will then generate a booking submission number and take you to your new booking profile page (select the "My Bookings" to take you to your bookings history)

T	×	New Casual Hire
FILTER	CLEAR	My Profile
		My Bookings
		Change Password
		Cian Out