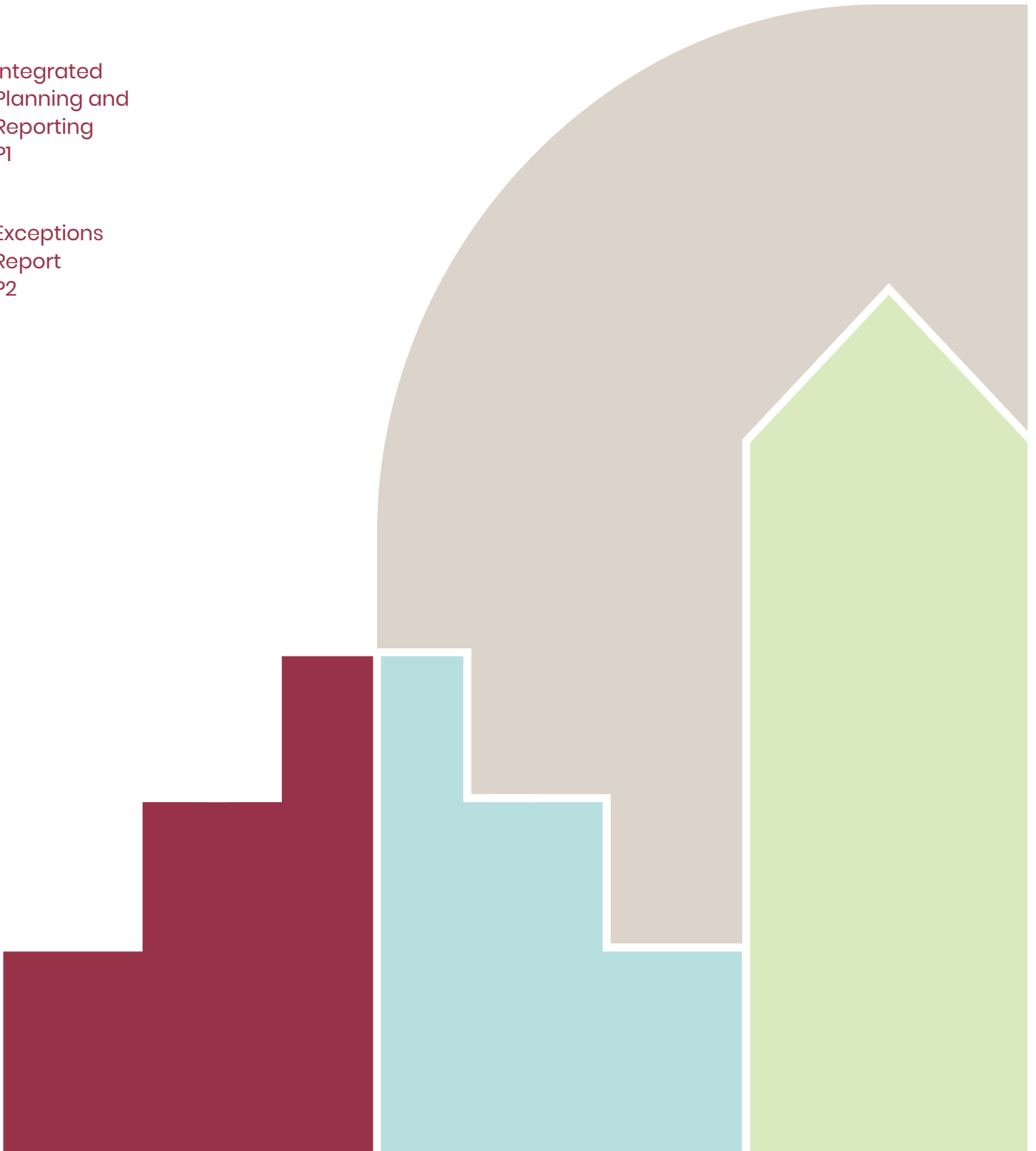


Q2 Progress Report on the
combined Delivery Program
18-22 and Operational Plan
2020-2021 and Budget 20/21

Q2 2021

Integrated
Planning and
Reporting
P1

Exceptions
Report
P2



Integrated Planning and Reporting

Under the NSW Local Government Act 1993, councils are required to develop a hierarchy of plans known as the Integrated Planning and Reporting (IPR) Framework. This framework assists councils in delivering their community's vision through long, medium and short term plans. The purpose of the framework was to formalise strategic and resource planning across NSW councils and ensure long term planning is based on community engagement leading to a more sustainable local government sector.

The Inner West Community Strategic Plan (CSP), Our Inner West 2036, identifies the community's vision for the future, long-term goals, and strategies to get there and outlines how Council will measure progress towards that vision.



The Delivery Program is a four year plan which outlines Council's commitment to achieving the outcomes and strategies of the CSP. It sets out the initiatives that Council will undertake during its four year term of office, with detailed annual actions to implement the initiatives listed in Council's annual Operational Plan and Budget.

The one year Operational Plan sits within the Delivery Program and spells out the initiatives and projects that will be undertaken by Council towards achieving the commitments made in the Delivery Program. These plans are supported by the Resourcing Strategy which consists of four key components:

- Long Term Financial Plan
- Asset Management Strategy and Plans
- Information and Communications Technology Strategy
- Workforce Management Strategy

Measuring progress and Reporting

The IPR Framework requires councils to measure progress in delivering the activities set out in the Delivery Program and Operational Plan and to show how all projects and initiatives scheduled, contribute towards achieving an outcome the community has identified as a priority in the CSP.

The Inner West Community Strategic Plan (CSP), Our Inner West 2036, was developed using data from extensive community engagement and the plan identified five strategic directions that support the goals of the community.

The strategic directions are:

1. An ecologically sustainable Inner West
2. Unique, liveable, networked neighbourhoods
3. Creative communities and a strong economy
4. Caring, happy, healthy communities
5. Progressive local leadership

In Our Inner West 2036, each strategic direction is accompanied by the outcomes the community would like to achieve by 2036, as well as strategies to achieve them. Each four year initiative in the Delivery Program has been developed to deliver on one or more of these strategies.

This quarterly report outlines the progress towards delivering the projects in the Operational Plan 2020-2021.

Quarter 2 2020-2021 Summary

At the close of the Q2 period, of 103 actions in the Operational Plan 2020-2021:

- 94% were marked as 'Completed' or 'Progressing - on track'
- 6% were marked 'Not progressing' or 'Progressing - behind schedule' or are presently 'Not due to start'

Status Breakdown

9 Completed; totalling 9%

88 Progressing - on track; totalling 85%

4 Progressing -behind schedule; totalling 4%

2 Not due to start; totalling 2%














Status Breakdown











● Not due to start (2)







● Completed (9) /Progressing - on track (88)









● Progressing - behind schedule (4)








Code	Action	%	Status	Comment	Traffic Light
1.5.2.1.1	Develop and operate a second Inner West Council Community Recycling Centre for problem wastes	100	Completed	Completed	
1.5.4.1.1	Collaborate with stakeholders to support delivery of the Inner West Zero Waste Strategy and Action Plan	100	Completed	Completed	
4.3.1.4.1	Upgrade and re-open Ashfield Aquatic Centre	100	Completed	Centre opened for operation on 17 October 2020. Defect management in progress for 12 months.	
4.3.1.5.1	Prepare a master plan for Leichhardt Park Aquatic Centre	100	Completed	Master plan has been endorsed by Council with works commencing with the initial planning stage underway.	
4.3.1.8.1	Develop and implement a prioritized plan for Inner West parks Plans of Management and Master Plans	100	Completed	Council has adopted a prioritised plan for Park Plans of Management and Master Plans.	
4.3.10.1.1	Develop and implement a prioritised implementation plan for Crown Land parks Plans of Management and Master Plans	100	Completed	Completed	
4.4.3.2.1	Investigate changes to NSW Government funding and impact on services	100	Completed	Long day Care funding now implemented Services can access project specific grants via an application process. Out of School Hours Care funding has been switched to a separate section within NSW Education. The department continues to work with services, providers and schools to design best fit funding solutions for various situations. Occasional Care is now under the Start Strong Pathways programme. The current round of funding has been extended until June 2021 and the department will periodically review Pathways to ensure it aligns with the department's priorities. Preschool funding continues to be operationally based. Family Day Care does not receive state funding, except during COVID as part of the state's support and recognition of local government as a provider of quality education and care services.	
5.3.3.4.1	Undertake operational Service Reviews	100	Completed	Service reviews undertaken and used to inform the transition to integrated kerbside waste and recycling services.	
4.3.1.2.1	Implement the Aquatic Services Plan	100	Completed	The Aquatics Services action plan has been executed in line with the development and opening of the AAC and the ongoing operation requirements for both LPAC and the DFB. The commencement of the AAC has seen actions, targets including the commencement of programs including Health and Fitness, Learn to Swim, School based programs, Aquatics entry and all operating and safety systems implemented in line with ongoing Aquatics Operations.	
4.1.1.3.1	Review and assess Library signage needs and begin implementation across the Inner West	0	Not due to start		
4.3.1.6.1	Develop and implement the Inner West Council Venues and Facilities Marketing Strategy	0	Not due to start	Work has not commenced. Officers have been finalising the EOI for venue booking renewals for 2021. These bookings will be analysed to get an understanding of current usage in preparation for formulating the strategy.	





Code	Action	%	Status	Comment	Traffic Light
3.1.2.2.1	Conduct a Strategic Review of the Major Community Events Program to support a high quality program that encourages community participation	80	Not progressing	This initiative is on pause whilst Covid impacts on events are determined. Inner West Fest program has been initiated to cover this period.	●
3.3.1.1.1	Conduct audit of unauthorised premises across Inner West	40	Progressing - behind schedule	Areas to be covered in the audit are being identified however the project is behind schedule due to COVID restrictions during the period.	●
4.3.1.3.1	Upgrade Dawn Fraser Pool	90	Progressing - behind schedule	Construction difficulties were encountered with the installation of essential services water supply resulting in reassessment and redesign of the installation. All other elements of the contract are complete.	●
2.3.1.2.1	Develop and implement Master Plans for the public domain	20	Progressing - behind schedule	The Public Domain Design Guide project commenced in April 2020 focussing on defining street types, palettes, blue green grid and building frontages. A Technical Working Group has been created that meets bimonthly. On completion, the Public Domain Guide will provide a framework to support the development of the public domain masterplans. Analysis and early community engagement has already been undertaken for Marrickville Town Centre (MTC) public domain master plan. Completing MTC and developing a public domain master plan for Dulwich Hill town centre will commence in Q3/Q4.	●
1.1.1	Complete rates modelling after rates freeze expires at the end of June 2021	80	Progressing - on track	The rates harmonisation project is on track. Councillor briefings have taken place. An IPART submission for a residential and separately business minimum rate is in progress. Community consultation in progress, ending 7 February 2021.	●
2.3.1.4.1	Deliver interpretation artwork at the site of the former Datchett St, Balmain East incinerator	20	Progressing - on track	Project delayed due to COVID and Heritage Advice. Artist Brief in development. Project to reconvene 2021 pending heritage input and staff resourcing.	●
1.1.1.1.1	Renew and upgrade seawalls in line with the Seawalls and Wharves capital program	50	Progressing - on track	Dobroyd Parade seawall detailed design completed and contractor engaged. Construction to commence in February 2021 Repairs and renewals at King George Park completed. Johnston to Union Street works completed previously. Funds to be reallocated within seawall renewal program.	●
1.1.1.2.1	Establish and maintain a Green Living Centre Program	50	Progressing - on track	Green Living Centre activities in Q2 included: - 3 Repair Cafes with The Bower Reuse Centre. - Three-week organic gardening course at Whites Creek Food Forest. - Zero Waste Christmas campaign with Resource Recovery and Planning team - Solar and Batteries webinar.	●
1.1.1.3.1	Participate in Ausgrid's program to accelerate the conversion of residential street lights to LED	50	Progressing - on track	Program proceeding on track to revised schedule. Program revised due to Ausgrid hold on live work in early 2020.	●
1.1.2.1.1	Undertake the street tree planting and establishment program	25	Progressing - on track		●
1.1.2.4.1	Work with Ausgrid for appropriate pruning standards for street trees, including the adoption of an Inner West Local Precinct Plan	25	Progressing - on track		●

Code	Action	%	Status	Comment	Traffic Light
1.1.2.5.1	Maintain partnerships to support adaptation to urban heat	50	Progressing – on track	Partnerships include: – Macquarie and Western Sydney Universities 'Which Plant Where' project – provides guidance about what species to plant in respect to a changing climate. – Water Sensitive Cities Cooperative Research Centre partnership.	
1.1.3.1.1	Seek and maintain research and on- ground partnerships around growing food in urban areas in line with the Inner West Gardens and Licensing Policy	50	Progressing – on track	Community Gardens Policy adopted by Council on 27 October 2020. Funding totalling \$59,340 over two years awarded to 7 urban food growing projects through Council's Environment Grants.	
1.1.5.1.1	Provide, renew and upgrade stormwater infrastructure in line with the stormwater infrastructure capital works program	50	Progressing – on track	Procurement for stormwater relining program in progress. Dibble Avenue Waterhole contractor engaged and works commenced.	
1.1.5.2.1	Design and implement prioritised green infrastructure in the public domain in line with the water sensitive urban design capital works program	25	Progressing – on track		
1.2.2.1.1	Maintain, protect and enhance the Inner West's current ecological assets	25	Progressing – on track		
1.2.3.1.1	Develop Urban Ecology strategies and policies and plans; including the Urban Forest Policy and Street Tree Master Plan	25	Progressing – on track		
1.3.1.1.1	Partner with regional stakeholders on catchment and waterway health	25	Progressing – on track		
1.4.1.1.1	Develop and implement the Inner West Climate and Renewables Strategy	50	Progressing – on track	RFQ released for corporate solar projects. New solar initiatives commenced resulting from 2020 Go solar EOI process: – Go Solar for Strata – delivery partner – Wattblock – Go Solar for business – free solar assessments and business case with delivery partner Energy Action and relocatable solar special offer with delivery partner – Solpod	
1.4.1.2.1	Pursue opportunities to drive an increase in renewable energy in the Inner West for Council and the community	50	Progressing – on track	New solar initiatives commenced in Q2: Go Solar for Strata (delivery partner Wattblock), Go Solar for business delivery partners Energy Action and Solpod. – Solar my School – Seven installations representing 860kW capacity. Event at Dobroyd Point Public School with Mayoral attendance. – Haystacks solar garden promoted to Inner West residents including 2 hosted webinars, TV news. 200 Inner West registrations for coop membership received (1/3 of the Haystacks coop membership). – As at end Q2, Council's corporate rooftop solar capacity has roughly doubled since the Climate & Renewables Strategy commenced. RFQ released for solar 2020/21 capital works.	
1.4.1.3.1	Focus efforts to drive efficiency and manage demand for energy across Council operations and reduce corporate emissions	50	Progressing – on track	New Ashfield Aquatic Centre solar live Successful grant for solar and energy efficiency upgrade at Newtown Neighbourhood Centre's new location – New Wattwatchers solar monitoring systems installed – Leaseback fleet vehicles being transitioned from petrol to hybrid at time of renewal following lease-back fleet policy update	










Code	Action	%	Status	Comment	Traffic Light
1.4.1.4.1	Update planning controls and agreements to maximise the uptake of renewable energy and installation of green infrastructure in new developments and clarify processes for existing buildings	50	Progressing – on track	Processes and guidance for renewable energy on existing buildings on Council website (refer Development approvals for solar webpage). Environment Advisory Committee received presentation from Urban Ecology on Blue/Green Grid Strategy which will inform new DCP controls on Green Infrastructure.	
1.4.2.1.1	Deliver the Plant Replacement Program for 2020/2021 and finalise a sustainable fleet and procurement strategy	40	Progressing – on track	Purchase of Hybrid vehicles for those cars that are due to be changed over has commenced. There has been longer delays on delivery times Due to Covid 19 and shipping restriction, staff will monitor this over the next quarter.	
1.5.1.1.1	Develop an Inner West Zero Waste Strategy and Action Plan	90	Progressing – on track	Zero Waste Strategy, service transition plan and ten year budget drafted for Councillor briefing on 16 February 2021.	
1.5.2.2.1	Promote zero waste avoidance, reuse recycling and repair	50	Progressing – on track	<p>Recycling & safe disposal</p> <ul style="list-style-type: none"> - Household Chemicals and e-waste drop off event on 14 Nov with 979 drop offs and 20.85 tonnes chemicals - Community sharps promotion in November to safely dispose of sharps and needles - Expired marine flare collection in November - National Recycling Week 9-15 Nov – social media campaign with recycling myth busting and online order form for bin signs <p>Reuse – Garage Sale Trail 21 & 22 Nov – 344 stalls registered. 24 tonnes waste avoided. 30 residents participated in three online workshops: responsible decluttering, mending, second hand styling.</p> <p>Repair – online repair workshops with The Bower: 28 Nov Clothing repair, 5 Dec Furniture repair and 12 Dec Electronics repair.</p> <p>Avoidance – 'eco tips for Christmas' campaign focussed on waste reduction. 13 videos created with the community for the community and played on IWC website during December and natural Christmas tree recycling collection promotion via web, app, social and newsletter.</p>	
1.5.2.3.1	Increase reuse opportunities and develop a local reuse centre	50	Progressing – on track	IWC is working through planning a reuse hub at one of it's council owned sites with local reuse organisations the Bower and Reverse Garbage.	
1.5.3.1.1	Provide options for residents to divert organics at home, in the community and through a kerbside service	50	Progressing – on track	<p>Home composting – 9 residents attended a composting workshop and 8 residents attended a worm farming workshop.</p> <p>Compost Revolution – subsidies on purchasing equipment and education – 35 Compost bins, 15 Aerators, 76 Worm farms and 84 packs worms.</p> <p>Compost Collective – small apartments engaged in communal composting through engagements and provision of composting tools</p> <ul style="list-style-type: none"> - during October through to December sixty-eight engagements with residents and 4 compost bins delivered. A residents contributed a composting video for IWCs 'eco tips for Christmas' <p>FOO – ongoing communications and engagement with residents and buildings managers in the South area and North area, mainly requests about new service rollout, bags and 10 new buildings joined the service in Leichhardt. Project planning for Ashfield area service commencement.</p> <p>Food Waste Avoidance – collaboration with Cornersmith 'eco tips for Christmas' – food waste avoidance video and updates to website information.</p>	











Code	Action	%	Status	Comment	Traffic Light
2.1.1.3.1	Prepare an Inner West Local Environmental Plan (LEP) and Development Control Plan (DCP)	25	Progressing - on track	The LEP program has been divided into a number of phases. LEP (Phase 1) is a housekeeping amendment that was adopted in June 2020. LEP (Phase 2) will contain more substantive changes such as up-lifting areas around new infrastructure projects such as South-West Metro and Parramatta Road Corridor and is scheduled for public exhibition September/ October 2021 (LEP Phase 2A - Parramatta Road Corridor) and June 2022 (LEP Phase 2B - Sydenham to Bankstown + Ashfield North, LEP Phase 2C (Camperdown)). The Consolidated DCP will be developed in parallel with LEP (Phase 2), scheduled for completion in June 2022. This Action also includes related projects such as the creation of a comprehensive Contributions Plan and Public Domain Guidelines.	
2.1.1.4.1	Identify and develop strategies for better education in areas of high community interest, or risk, such as Development Application advice	50	Progressing - on track	On-going update to forms and guidelines to reflect mandatory use of NSW Planning portal as well as updates to Council's on-line self service have been made. Updates also made to 'Information to Neighbours' section of the website to assist with information on notification and making submissions. Updates to web page to incorporate updated information relating to solar, business, notification requirements are currently being drafted.	
2.1.1.4.3	Identify and develop strategies for better education in areas of high community interest or risk such a food safety, companion animals or asbestos awareness	40	Progressing - on track	Educational material to support community and industry on various environmental issues developed.	
2.1.2.3.1	Develop and implement the Parramatta Road Urban Infrastructure Program works (Undertake Parramatta Road Urban Amenity Improvement Program)	25	Progressing - on track	The detailed design is 98% complete. The Tender has been awarded for Leichhardt North and South Streets; Petersham St Plaza; Dot Lane and Wigram Rd; Johnstons Creek Pedestrian and Cycleway. Construction to commence early January 2021 and to be completed at the end of 2021.	
2.1.3.1.1	Prioritise playground renewal and upgrade through a long term Playground Strategy	20	Progressing - on track	The Playground Strategy-Lets Play has commenced.	
2.1.3.2.1	Shade sails provided in accordance with the shade sail program	50	Progressing - on track	Final FY20 program works at Tempe Reserve completed. Procurement for shade sails at Annette Kellerman and Fanny Durack Aquatic Centres completed for installation early 2021. Shade sail for Elizabeth Street Playground scheduled for early 2021.	
2.2.1.1.1	Increase provision of pre-lodgement planning and heritage advice by Council staff in line with the Inner West Council Development Advisory and Assessment Policy	50	Progressing - on track	Development Assessment staff continue to provide efficient and value adding advice through Pre-DA's and heritage advice. Application of the Development Advisory and Assessment Policy has recommenced (after the leeway applied in response to Covid) in endeavours to improve efficiencies in the determination of development and associated applications. There has been a 30% increase in the lodgement of Pre-DA's in Q1 and Q2 in comparison to 2019-2020.	
2.3.1.1.1	Prepare the Inner West Public Domain Study and Strategy	65	Progressing - on track	Project initiated in April 2020 and a Technical Working Group has been created that meets bimonthly. Public Domain Study is focussing on defining street types, palettes, blue green grid and building frontages. Scheduled for completion in coordination with LEP Phase 2.	









Code	Action	%	Status	Comment	Traffic Light
2.3.1.3.1	Enhance streetscapes and town centres in line with the capital program for streetscape improvements.	50	Progressing – on track	Foxs Lane, Ashfield Town Centre and Telstra Plaza, Balmain works in progress. Alex Trevallion Plaza, Marrickville contractor has been appointed for works commencing early 2021.	
2.3.1.5.1	Support the Creative Communities, Public Art and Place Making Framework	60	Progressing – on track	Development of a Cultural Strategy for the Inner West will be brought to Council for consideration, and public exhibition in April 2021.	
2.3.2.1.1	Identify opportunities for additional open space in association with large development in line with the LEP/DCP project	25	Progressing – on track	The LEP (Phase 2) and new comprehensive DCP controls along with the Contributions Plan will develop appropriate controls and funding for additional open space opportunities. These projects are on track for completion in June 2022.	
2.3.3.1.1	Establish the Callan Park Trust	15	Progressing – on track	Council continues to advocate for the establishment of the Callan Park Trust.	
2.4.3.1.1	Implement the Inner West Homelessness Policy	50	Progressing – on track	Outreach data and experience from past two years of operation of multi-agency outreach collaboration, incorporated into the Review of the Terms of Reference completed (to be circulated to partners by Department of Communities and Justice for adoption). After many months of minimal rough sleepers, reports of homelessness started to increase again in December. Inner West Protocol for flagging rough sleepers prepared. Wesley Mission supported to accept lead in conducting Ashfield Outreach patrols.	
2.6.1.2.1	Develop and implement traffic and parking management studies in line with the Integrated Transport Strategy	50	Progressing – on track	Local Area Traffic Management Scheme reviews for the Rozelle North is progressing to the draft reporting stage, with Tempe South study currently assessing the submissions from the public exhibition, for a final report. Initial consultation for the Balmain LATM study, including data collection has now closed. Public exhibition for both Lilyfield and Balmain East Precinct Parking Studies have been completed in preparation for the final report. Initial community engagement for the Leichhardt West and Rozelle North Precinct Parking studies have now closed with a parking occupancy and duration survey completed in December 2020.	
2.6.1.3.1	Implement the GreenWay Master Plan ensuring that it is consistent with adopted and emerging GreenWay strategies and plans	50	Progressing – on track	Construction of Richard Murden Reserve path and lighting upgrade was completed in December 2020. Local Roads upgrades commenced construction in December and will run until April 2021. Dobroyd Point Seawall upgrades anticipated to commence construction in February 2021 and run until July 2021. Detailed design for high voltage electrical relocation and Bay Run upgrade in progress, with tender documentation due for completion by February. Revised concept designs for in-corridor works completed and environmental assessment in progress.	







Code	Action	%	Status	Comment	Traffic Light
2.6.3.1.1	Deliver the 20/21 Road Safety Program in line with the Integrated Transport Strategy	50	Progressing – on track	Our first online workshop for parents of learner drivers was delivered with 67 in attendance. The child restraint program operating as a home mobile fitting service was promoted and 103 vouchers were issued to residents, enabling 138 car seats to be safely installed and correctly fitted. Pedestrian safety was promoted on Council's communication platforms and 230 stickers were applied to 115 commercial main street bins promoting 'Look out before you step out' in the lead up to Christmas. Council's speed radars continue to be operating at entry points to the Inner West LGA reminding drivers to check their speeds while also acknowledging safe driving. Changes to NSW's mobile speed camera program and drink & drug driving laws were promoted on council's media platforms in addition to double demerits and safe driving for December & January. Road Safety investigations are continuing, including around schools.	
2.6.3.3.1	"Deliver the 20/21 capital program for road renewal and improvements.	50	Progressing – on track	Civil works preparation completed for road resurfacing works. Resurfacing program contractor appointed and works in progress. Scoping for additional stimulus funded road resurfacing completed. Upgrades at Fred Street, Lewisham; Holden Street, Ashbury completed. Drynan Street, Summer Hill upgrade works in progress. Dalhousie Street, Haberfield road reconstruction procurement in progress.	
2.6.3.4.1	Deliver the 20/21 capital program for footpath renewal and upgrade	50	Progressing – on track	Works completed at Saywell Street Marrickville, Napier Street Petersham, Macarthur Parade Dulwich Hill, Edgar Street Tempe, Thompson Street Marrickville, John Street Tempe, Fitzroy Street Marrickville, Hunter Street Lewisham, Vincent Street Marrickville. Scoping completed and procurement in progress for additional stimulus funded projects for implementation Q3.	
2.6.3.5.1	Deliver the 20/21 capital program for traffic and pedestrian facilities in line with the Integrated Transport Strategy	50	Progressing – on track	Designs completed for improvements at Kintore Street, Ann to Booth Street, Wardell Road and Warren Road and Croydon Road. Design in progress for Unwins Bridge Road pedestrian crossing near Tillman Park and Toothill Street, Lewisham. Works completed for Mullens / Montague Street at Beattie Street upgrade, Smith Street Summer Hill pedestrian refuge and Elswick Street Leichhardt raised pedestrian crossing.	
2.6.3.6.1	Deliver the 20/21 capital program for cycleway infrastructure	50	Progressing – on track	Local Route 3 Livingstone Road procurement in progress for works commencing early Q3. Regional Route 7 Stage 2 Petersham to Newtown works in progress following successful Transport for NSW Pop Up Cycleway funding. Stage 1 Lewisham to Petersham procurement in progress following successful Transport for NSW Active Transport funding. Design in progress for Lilyfield Road cycleway. Project substantially on hold awaiting concept development of Rozelle Parklands by Westconnex.	
2.6.3.7.1	Deliver the 20/21 capital program for roadside furniture	50	Progressing – on track	No works FY20. Furniture renewal budget and works deferred to FY22 to enable development of overall furniture renewal program and detailed scoping and planning for efficient project delivery in FY22.	

Code	Action	%	Status	Comment	Traffic Light
3.1.1.1	Support the marketing of Inner West as a tourism destination and creative hub	25	Progressing - on track	In this quarter a 'Support Local' campaign focused on 'Eat Drink Shop' and 'Play Make Create' which further positioned the Inner West as a destination and for tourism and creativity. This was teamed with a follow up TimeOut feature to drive visitation to the less well-known areas.	
3.1.2.1	Digitise existing Inner West history collections in line with the local history and archives digitisation strategy	10	Progressing - on track		
3.2.1.1	Support the creative communities through proactive partnerships that deliver arts and cultural opportunities for Inner West residents	20	Progressing - on track	Cultural Strategy in development with Living Arts input . EOIS for Chrissie Cotter Gallery with 20 selected exhibitions scheduled for 2021. 7 Artist residencies on track. Two new works installed at Newtown ArtSeat, Period 1 October 202 to 1 February 2021. Perfect Match on track for 20 new works completed end 20/21 FY. Living Arts Grants assessed and awarded; Planning in process for EDGE 2021 and Creative Trails, with consideration of COVID19. Nine major commissions in process of installation as part of Marrickville Metro Inner West Council public art partnership. Three Major Commissions on track for delivery in Sydenham as part of WestConnex upgrade. EOIS for Public Art on the Greenway on track for release February 2021.	
3.3.1.4.1	Develop and implement the Major Partners Program Policy	60	Progressing - on track	Council will begin developing a Wellbeing Strategy in 2021 which will include evaluation of the results achieved through the Major Partners Program.	
3.3.2.2.1	Improve Development Application processing times	50	Progressing - on track	As in previous quarter, WFH adjustments and issues with One Council continue to impact on DA processing and communication. Manual work-arounds have been designed for the most critical administrative and procedural issues. The DA Acceleration Panel continues to improve DA processing times and the DA Leadership team has a focus on accelerated processing for 2021. Some staff have undertaken refresher training in One Council and a gradual return to working in-office has assisted in easier processing of some administrative tasks. Opportunities to improve One Council and to broaden the scope of the Acceleration Panel are continuing to be identified to assist in reducing DA processing times.	
3.3.3.1	Support mobility by allowing community and staff to interact with Inner West Council systems anywhere, anytime	50	Progressing - on track	Current workforce mobility initiatives have been delivered. Focus is now on optimising and enhancing the remote working experience.	
3.4.2.1.1	Continue to provide traineeship opportunities for 2020/21, including targeted EEO groups	40	Progressing - on track		
4.1.1.1	Develop the Inner West strategies and action plans that promote wellbeing, inclusion and creativity	80	Progressing - on track	Creation of a new Disability Inclusion Action Plan to commence form 1 July 2022 will begin in 2021, during the final year of the current plan.	

Code	Action	%	Status	Comment	Traffic Light
4.1.2.1.1	Develop the Inner West LGBTIQ Strategy	55	Progressing – on track	A process of recruiting new members was undertaken during the second quarter. Eight new members were selected and attended the first meeting in December. A 'Get to know your neighbour' video was produced focussing on creating connections with people despite differences. The video will be released to coincide with Mardi Gras 2021. The working group has also commenced preparations for Mardi Gras in 2021 and are researching alternatives for a physical event due to COVID restrictions.	
4.1.2.2.1	Scope and activate a Pride Centre	10	Progressing – on track	A Pride Centre Advisory Group has been established. The Expression of Interest for the Pride Centre at Newtown Town Hall will be distributed in Feb 2021.	
4.1.3.1.1	Implement, monitor and review the Inner West Council's Inclusion Action Plan for people with a disability 2017-2021, and 2021-2025	90	Progressing – on track	Creation of a new Disability Inclusion Action Plan to commence from 1 July 2022 will begin in 2021, during the final year of the current plan.	
4.1.3.2.1	Continually monitor, improve promote the Refugee Welcome Centre to the community and key partners	60	Progressing – on track	The Community Refugee Welcome Centre has continued to connect with community through online means. Projects have included; My Plate Your Plate: Melody of Humanity - video that was launched in December 2020. A graphic Anthology of works created by refugee community from story telling which is being developed into a book called ONbeing, this work is nearly completed and will be launched in 2021. Planning is underway on Serene Sublime an art exhibition that will showcase local Inner West artists work of Callan Park in partnership with the centre and the artist community which will be held in September 2021. The CRWC reference group met twice during this period.	
4.1.3.3.1	Lead prevention of family and domestic violence in Inner West	60	Progressing – on track	IWC in the partnership with the Inner West Domestic Violence Liaison Committee implemented a series of initiatives as part of the 16 Days of Activism. This included a sector forum with over 150 attendees; bystander training - one for the community and a targeted workshop for the Vietnamese community, and the development and distribution of a DFV resource to effectively support women experiencing domestic and family violence. Through the respectful relationships working group, Wesley Mission and WAGEC have agreed to be lead agencies in the delivery of Love Bites across the Inner West. Staff have facilitated 4 community conversations to gather valuable input in the development of the gender equity strategy.	
4.1.3.4.1	Develop and facilitate a range of recreation initiatives for disadvantaged communities in conjunction with relevant program partners	40	Progressing – on track	This work is being imbedded in the Recreation Strategy currently being developed.	
4.1.4.1.1	Support history research by the community through provision of face to-face history services	25	Progressing – on track		
4.1.4.3.1	Develop a comprehensive history of the Inner West	10	Progressing – on track		
4.2.4.1.1	Develop and implement an Aboriginal Belonging or Reconciliation Strategy	60	Progressing – on track	An Aboriginal Reconciliation Action Plan will be considered by Council, and brought to public exhibition in 2021.	

Code	Action	%	Status	Comment	Traffic Light
4.3.1.1.1	Implement the Inner West Recreation Strategy and Policy	90	Progressing – on track	A revision of the draft recreation strategy is currently underway with reporting to Council expected in March.	
4.3.1.7.1	Audit and update park and foreshore asset data	50	Progressing – on track	The audit is progressing in line with resource availability	
4.3.1.11.1	Renew and upgrade parks in line with the Parks Capital Works Program	50	Progressing – on track	Planning and design in progress – Birchgrove Park fencing renewal DA in progress, Leichhardt Park Skatepark REF in progress, Procurement in progress – Bain Reserve, Hammond Reserve and Crammond Park playgrounds upgrade; Bell Reserve new park Croydon. Contractor appointed / works in progress – Birchgrove Park lighting upgrade, sportsfield control system upgrade; Tempe Reserve sportsfield upgrade, Henson Park Upgrade Works completed – HJ Mahoney Reserve youth facilities and landscape works, Elizabeth Street playground, Simpson Park upgrade and bespoke playground; house demolition for new open space 3 Cahill Street Annandale; Lambert Park, Leichhardt lighting upgrade.	
4.3.1.16.1	Upgrade Johnson Park, Marrickville	25	Progressing – on track	The Capital Works Team are currently in the procurement stage to engage a design consultant for the upgrade. *The design stage commencement pending Johnson park Plan of Management and Masterplan adoption by council in 2021.	
4.4.2.1.1	Support the development of an Inner West Council Library and History Strategy	25	Progressing – on track		
4.4.2.3.1	Refurbish Haberfield Library including ongoing design, collection and operations planning	25	Progressing – on track		
4.4.3.3.1	Implement and align recommendations from the Inner West Council Occasional Care review with a transition to the NSW Government's Pathways Program	50	Progressing – on track	The Occasional Care service has transitioned to NSW Education's new Start Strong Pathways programme. The Occasional Care review was put on hold to be included as part of the current overall operational review of Children's Services.	
4.4.3.4.1	Implement recommendations from the Inner West Council Family Day Care review	85	Progressing – on track	Some of the recommendations of the FDC review have been implemented, such as co-location; harmonised protocols and procedures; majority of fees have been aligned. The remaining recommendations were put on hold to be included as part of the current operational review of Children's Services review.	
5.1.1.1.1	Improve analytics and reporting within and across Council information	20	Progressing – on track	Developing and testing new analytics solutions for internal use.	
5.1.1.2.1	Expand the information available to the community online and encourage online collaboration	15	Progressing – on track	Enhancements to on line services are currently being developed and will be tested and released by quarter 3. Work is underway to design and implement an on demand digitisation service for property records.	

Code	Action	%	Status	Comment	Traffic Light
5.1.1.5.1	Develop innovative methodologies to involve the community in decision making processes	25	Progressing – on track	Short video presentations for projects were introduced on Council's online engagement hub, Your Say Inner West, replacing drop-in sessions during Covid-19. A rates calculator was developed for use in the Rates Harmonisation Engagement. A pavement QR code sticker campaign promoted the Pedestrian Access and Mobility Plan, the engagement methods for which utilised sophisticated mapping technology to collect diverse voices.	
5.1.1.7.1	Ongoing monitoring and review of the Local Democracy Group program	25	Progressing – on track	Recruitment was finalised for four groups and official meetings commenced again online. Local Democracy Group administrative and process templates were updated in line with the review conducted last year, and lodged in Council's records system ECM. ECM training commenced with group convenors and planning has commenced for Young Leaders group recruitment.	
5.2.3.1.1	Completion of Stronger Communities funded projects	50	Progressing – on track	Program mostly completed. Active projects on track for delivery FY21 or to agreed time frames (Greenway).	
5.3.1.1.1	Implement Asset Management Improvement Program	30	Progressing – on track	A 10-year budget for the asset condition audit and valuation program has been finalised. A RFT has gone out to engage an external organisation to carry out a Footpath and Kerb & Gutter condition audit during FY 2020/21	
5.3.2.1.1	Policies and processes are in place to support Councillors	25	Progressing – on track		
5.3.2.3.1	Develop and implement an Environmental Management System addressing Council Environmental Risk and Compliance	35	Progressing – on track	Updates to existing draft Environmental Policy and Manual and alignment with WHS Management System project.	
5.3.3.1.1	Optimise organisational efficiencies through amalgamation	80	Progressing – on track	Vendor in currently setting up IWC's Venues and Facilities in the booking system customer portal. This includes descriptions, images, videos and locations of venues and facilities. Customer portal is due to go live to customers at the end of April 2021.	
5.3.3.2.1	Implement the Inner West Council Long Term Land and Property Strategy	20	Progressing – on track	starting to review needs studies and strategy with consultant	
5.3.3.5.1	Support a strong collaborative Inner West Council staff culture	25	Progressing – on track	In this quarter, a collaborative response to briefs received from internal Council service units streamlined the experience for internal customers. The Traffic team was supported to move all local projects to Council's online engagement hub, new processes were developed, transparency, efficiency and record keeping were improved. Staff across Council upskilled in Zoom webinar techniques for external stakeholder meetings and event delivery.	
5.3.3.8.1	Enable a connected Council supported by network connectivity	25	Progressing – on track	Wide area network implementation has commenced. Roll out will include additional capacity and redundancy	

Code	Action	%	Status	Comment	Traffic Light
5.3.3.9.1	Integrate Council functions and services	70	Progressing – on track	The Children & Family Services Review is progressing with a final draft report due at the end of January. Staff consultation has been thorough including one on one consultations and facilitated staff workshops. The Steering Committee will review in full draft report in February.	
5.3.3.10.1	Enable new methods and ideas in line with industry trends	20	Progressing – on track	Automation and integration options are still at feasibility assessment stage.	
5.3.3.11.1	Create an organisation which is able to interact and transact digitally	30	Progressing – on track	New on line booking solution is on track for completion in quarter 3. Commenced project to design and build a new internal collaboration platform.	
5.3.3.13.1	Ongoing operation of Council Information and Communication Technology in a sustainable and efficient manner	40	Progressing – on track	Operational activities are managed to agreed service levels. Some components of Governance, Risk and Compliance management framework based on ISO 27001 has been implemented.	
5.3.3.14.1	New and upgraded Council projects have effective Information and Communication Technology services on opening	40	Progressing – on track	Technology solutions for Dawn Fraser Baths are scheduled to be completed on time and to agreed design. Discussions and technology design elements have commenced on other Council facility upgrades scheduled for this Financial year.	
5.3.3.16.1	Consolidate Work Health and Safety policies and procedures	30	Progressing – on track	The approach to Council's WHS System has been reviewed resulting in a new project to construct a best practice WHS & Wellbeing System. Risk workshop are currently being conducted with each functional work group to assess existing risks and controls. An additional WHS Specialist has been recruited and will commence in January. The focus of this project is to build a fit for purpose Safety Management System that results in improved safety outcomes for staff and the community.	
5.3.3.18.1	Develop and implement an Inner West Council permanent salary system	0	Progressing – on track		