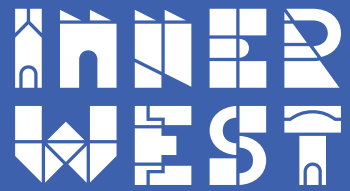




Inner West Council  
Six Monthly Report  
January – June 2022



# Contents

<b>Message from the General Manager .....</b>	<b>2</b>
<b>Integrated Planning and Reporting Framework.....</b>	<b>4</b>
<b>Measuring Progress – Summary .....</b>	<b>5</b>
<b>Progress By Service .....</b>	<b>6</b>
Children’s Services .....	6
Communications, Engagement and Corporate Strategy .....	6
Libraries and History .....	8
Community Venues.....	9
Community Wellbeing.....	9
Social and Cultural Planning .....	11
Living Arts.....	11
Events.....	13
Development Assessment.....	13
Strategic Planning.....	14
Economic Development .....	16
Building Certification.....	16
Environmental Health and Building Regulation .....	16
Parking and Ranger Services.....	17
Aquatic Services .....	17
Parks Planning and Recreation .....	18
Urban Sustainability .....	19
Resource Recovery Planning .....	22
Civil Maintenance .....	23
Parks and Streetscapes Operations.....	23
Capital and Major Projects .....	26
Engineering Services.....	28
Traffic and Transport Planning.....	29
Facilities Management.....	31
Urban Ecology.....	32
Urban Forest.....	34
Corporate Support Services.....	34
<b>Key Statistics.....</b>	<b>36</b>
Strategic Direction 1 – An ecologically sustainable Inner West.....	37

# Inner West Council – Six Monthly Report from January to June 2022

Strategic Direction 2 – Unique, liveable, networked neighbourhoods.....	37
Strategic Direction 3 – Creative communities and a strong economy.....	38
Strategic Direction 4 – Caring, happy, healthy communities .....	38
Strategic Direction 5 – Progressive local leadership.....	38

**Cover photo: Uluru Statement from the Heart forum**

## Message from the General Manager

**I'm proud to bring you this six-monthly report of our progress and achievements, which closes out Inner West Council's first Delivery Program 2018-22. I'm pleased to report that 87% of the 188 actions in the Operational Plan 2021-22 are on track or complete, as at 30 June 2022.**

Highlights from the period include:

- Introduced a series of **Local Matters Forums** which ward councillors and Council's Executive team attend to answer community questions and hear ideas and concerns
- Focused on **improving customer service** and responsiveness through a new Customer Experience Plan, including a series of monthly mobile customer service stalls and a new Customer Service Committee with community representatives
- Brought Annette Kellerman and Fanny Durack Aquatic Centres under Council management and developed a single **Inner West Lifestyle membership** so all five aquatic centres now share harmonised services and benefits
- Won the prestigious **President's Prize** at the 28<sup>th</sup> annual National Trust (NSW) Heritage Awards for Dawn Fraser Baths. Additionally, three of Council's major infrastructure projects won prestigious NSW Master Builders Excellence in Construction Awards – Haberfield Centre and Library, Dawn Fraser Baths and Ashfield Aquatic Centre were all recognised for Excellence in Construction.
- Hosted an **Uluru Statement From The Heart Forum**, featuring The Hon. Linda Burney MP, Senator Patrick Dodson, Dean Parkin, Campaign Director for The From The Heart Campaign, Cheree Toka who led the campaign to fly the Aboriginal Flag over the Harbour Bridge, and Inner West Mayor Darcy Byrne
- Celebrated the Inner West's **'Little Portugal'** at a special evening at Petersham Town Hall for Portuguese National Day, and launched the **'Little Greece'** precinct with a day of activation and a public artwork
- Opened the first stage of the **upgraded Tempe Reserve sporting grounds** including a new synthetic multi-purpose sports field, five turf fields with new irrigation, stormwater drainage and harvesting, flood lighting, four new cricket nets and two upgraded wickets, new pathways and tree planting
- Built on last year's **successful Inner West Fest** by delivering six weeks of community-led activations and the lighting of town halls in the remaining three wards
- Hosted an **Arts and Music Summit** which brought together musicians, performers, promoters, creative businesses and elected representatives to work on a blueprint for the local arts sector
- Recognised the extraordinary contributions people make in our community at the annual Citizens of the Year and Amy Large **volunteer awards** at a ceremony in Ashfield
- Achieved a **'leading' status** in a review of Council's procurement services

In February, the Inner West's new councillors were inducted. Councillors oversaw the review of the Community Strategic Plan *Our Inner West 2036* and in June, adopted a new suite of plans which outline Council's commitment to delivering on the community's vision over the next four years – Delivery Program 2022-26, Long Term Financial Plan 2022-32, Asset Management Strategy 2022-26 and Workforce Management Plan 2022-26.

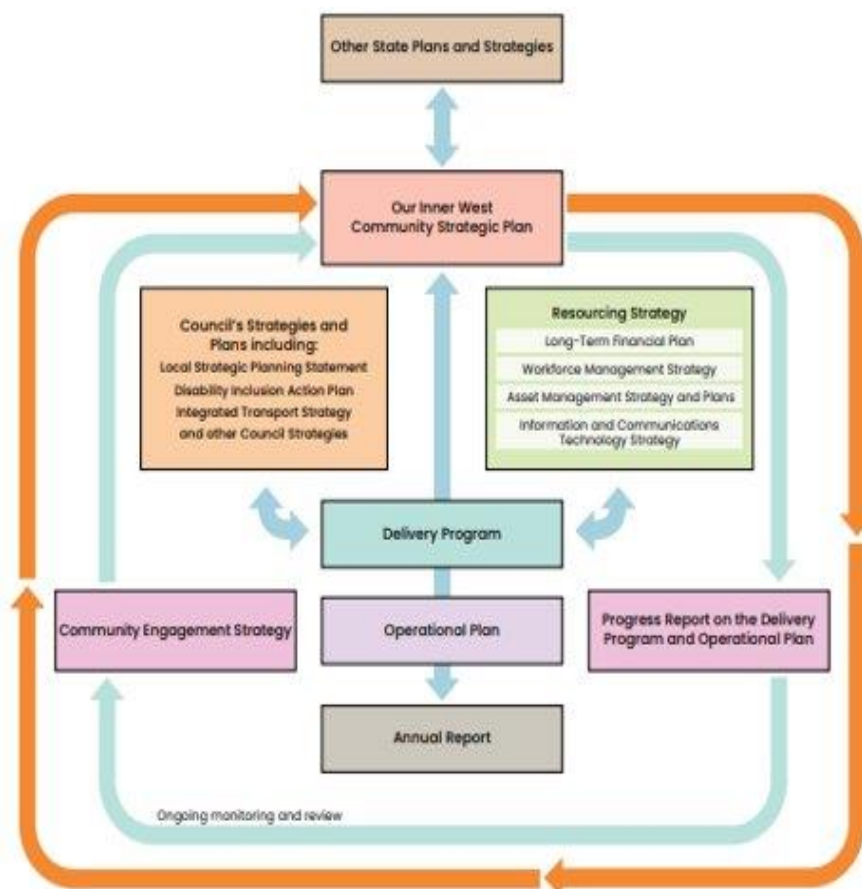
**Peter Gainsford**  
**Inner West Council General Manager**

## Integrated Planning and Reporting Framework

The NSW Local Government Act 1993 requires councils to develop a suite of plans called the Integrated Planning and Reporting (IP&R) Framework. The Inner West Community Strategic Plan *Our Inner West 2036* (CSP), identifies the community's vision for the future, long-term outcomes, strategies to get there and how Council will measure progress. The CSP has five strategic directions:

1. An ecologically sustainable Inner West
2. Unique, liveable, networked neighbourhoods
3. Creative communities and a strong economy
4. Caring, happy, healthy communities
5. Progressive local leadership

Council's commitment to delivering on the CSP is outlined in the four-year Delivery Program and Annual Operational Plan.



**The Integrated Planning and Reporting Framework**

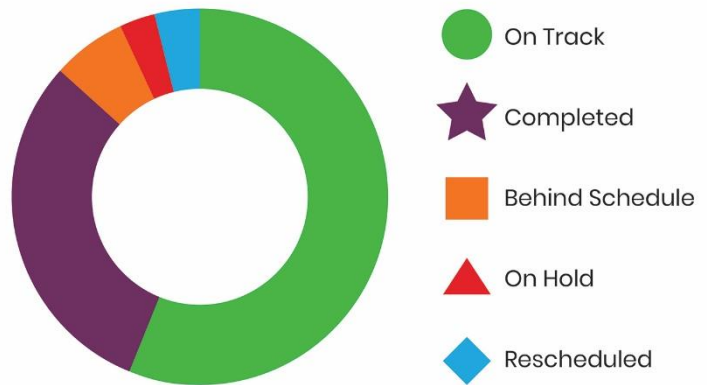
# Measuring Progress – Summary

The six-monthly report outlines progress against the 188 actions in the Operational Plan 2021-2022.

As of 30 June 2022:

- 87% of actions are on track or completed
- 13% of actions are behind schedule, on hold or rescheduled

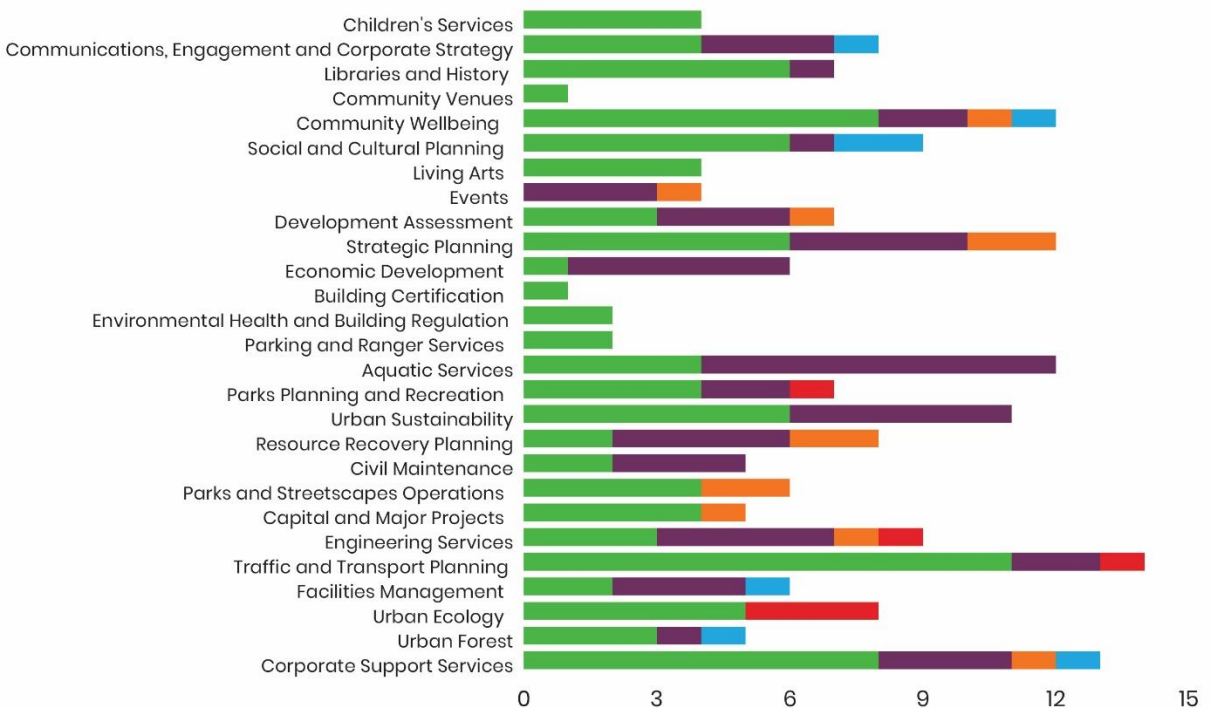
## Status of actions



### Status breakdown

- On track 106 (57%)
- Completed 57 (30%)
- Behind schedule 12 (6%)
- On hold 6 (3%)
- Rescheduled 7 (4%)





## Status of actions by Service






## Progress By Service

The following section contains detailed commentary on each action's progress and a traffic light symbol that shows status. The actions are listed by the Council service responsible for delivery.






### Children's Services

Directorate	Action	Comments	Traffic Lights
Community	Implement and align recommendations from the Inner West Council Occasional Care review with a transition to the NSW Govt's Pathways Program	Occasional Care re-opened June 2022 with utilisation at 30%. New condition letters to educators have been issued.	
	Provide Early and Middle Childhood services in Inner West	Council continued to provide services to more than 1600 children and their families across the Inner West.	
	Implement relevant and agreed recommendations from the Children's Services Review	Over 75% of the recommendations have been implemented and a project plan is underway for those remaining.	
	Opening / relocation of the Globe Wilkins Pre-School Service	The new Globe Preschool has been operational since April 2022. All licencing requirements have been met. All existing children continue to attend and new enrolments are being taken.	

### Communications, Engagement and Corporate Strategy

Directorate	Action	Comments	Traffic Lights
Community	Support the marketing of Inner West as a tourism destination and creative hub	Several initiatives have been completed as part of marketing the region, including support for programs such as the Pop-Up Music EOIs, EDGE GreenWay and Young Creatives.	
	Develop innovative methodologies to involve the community in decision-making processes	A program of Local Matters Forums which bring the Council out of the chamber and to the people was introduced. Two face-to-face forums were held in Stanmore/Damun and Marrickville/Midjuburi wards, with ward councillors and executive staff in attendance to listen and respond directly to community ideas and concerns.	
	Ongoing monitoring and review of the Local Democracy Group program	The Local Democracy Groups term ended on 30 June 2022. A recruitment process for the new term was developed. Mayoral	

# Inner West Council – Six Monthly Report from January to June 2022








	letters of thanks and certificates were issued to members.	
Develop and implement a performance monitoring system for a four-year Delivery Program reporting	The reconfiguration of the TechOne Performance Planning module is underway. The system will go live in September 2022 and align with reporting progress on the new Delivery Program.	
Review the CSP and develop the new suite of Integrated Planning and Reporting (IP&R) documents – Delivery Program, Operational Plan and Resourcing Strategy	The revised CSP and a new suite of IP&R Framework documents including the new Delivery Program, Operational Plan and Budget, and Resourcing Strategy were adopted in June following public exhibition.	
Review online engagement platform Your Say Inner West	The review of the Your Say Inner West platform was completed and a new platform provider selected with higher functionality and an improved user experience.	
Establish a Digital Asset Management System for Council’s photography and videography assets	This project was rescheduled as part of the new Digital Strategy	
Develop IWC’s video production function	Enhancement of video production capacity continued in this period.	



**Local Matters Forum – Marrickville Pavilion**



## Libraries and History

Directorate	Action	Comments	Traffic Lights
Community	Support the development of an Inner West Council Library and History Strategy	Library and History strategic objectives were integrated into the Cultural Strategy, adopted in May 2022.	
	Digitise and build on existing Inner West history collections	Community Archives have been relocated from four locations and consolidated into two. Identified hard copy material at risk of degradation is being digitised, treated or assessed. Staff are being trained in archival material to catalogue and make material available to the community. Work on the digitisation of the Marrickville Valuation books is progressing, with 645 valuation books treated and stored at Petersham Town Hall ready for digitisation.	
	Review and assess Library signage needs and begin implementation across the Inner West	The Library team is participating in the Wayfinding project, led by the Public Domain team. Libraries are now included in Inner West electronic signage messaging.	
	Support history research by the community through the provision of face-to-face history services for the community	Face-to-face appointments supporting local researchers and Community Grant recipients continued, including Balmain Association and local authors. The Community History team responded to one hundred enquiries a week.	
	Investigate feasibility of creating an Inner West History Centre and relocation of history services	Meetings took place to investigate and model a new approach to a dynamic history service. The community history review began in February 2022, looking at the overall service delivery, location of collections and location of staff.	
	Develop a comprehensive history of the Inner West	The team continued to source new information and build on the history collection.	
	Plan and deliver with capital projects a refurbished Balmain Library	Planning took place for the Balmain Library refurbishment community and staff engagement. Community consultation will occur alongside the Balmain Precinct consultation.	

## Community Venues


Directorate	Action	Comments	Traffic Lights
Community	Develop and implement the Inner West Council Venues and Facilities Marketing Strategy	The Marketing plan development commenced, using insights gained from stakeholder engagement. Development of information/guides to improve the customer experience when hiring a venue commenced. Negotiation with third party websites about requirements for venues listed on those sites took place.	

## Community Wellbeing










Directorate	Action	Comments	Traffic Lights
Community	Implement the Inner West Homelessness Policy	The annual Street Count was undertaken in February 2022, with 11 people counted in the Inner West, the lowest since 2017. Monthly outreach patrols and follow-up case management meetings were undertaken by IWHAC. Additional patrols were conducted by Wesley Mission, Missionbeat and Newtown Neighbourhood Centre, which provided the ability to respond to reports of rough sleeping received between monthly IWHAC patrols.	
	Support the development of an Inner West LGBTIQ Strategy	The LGBTQ Working group delivered the inaugural Queer Youth Prom at Marrickville Town Hall. Part of Council's Youth Week program, the event is a finalist for the Local Government Youth Week Awards for the most inclusive program. The LGBTQ Working Group commenced planning for WorldPride events and activations for 2023 and supporting the establishment of the Pride Centre at Newtown Town Hall	
	Continually monitor, improve promote the Refugee Welcome Centre to the community and key partners	Refugee community members were trained to facilitate sessions with the wider community online. The refugee-led Wellbeing creative leadership project delivered two activities, Stronger Together: a festival of Syrian culture and Through our Lens, a	

# Inner West Council – Six Monthly Report from January to June 2022


	mixed media exhibition of refugee artists. The Centre's operational plan was reviewed with improved communication and marketing.	
Lead prevention of family and domestic violence in Inner West	Council, in partnership with the City of Canada Bay and the Women's and Girls Emergency Centre (WAGEC) implemented four-week Bystander Training for the community to support someone experiencing domestic violence. The Gender Equity Committee worked with the Institute of Non-Violence to plan equity training. The Respectful Relationship Working Group delivered six Love Bites workshops and trained 20 new facilitators. The Inner West DV Committee is planning for the 16 Days of Activism - Walk Against DV.	
Implement, monitor and review the Inner West Council's Inclusion Action Plan for people with a disability 2017- 2021, and 2021-2025	During the 6-month period the plan has been reviewed and a community engagement program undertaken to inform the development of the next plan to be completed by the end of 2022	
Plan for a Pride Centre to be located in Newtown Town Hall	Work continued with the current tenant of the Newtown Town Hall on relocation. The Inner West World Pride Committee was established to plan activations for World Pride 2023.	
Gender Equity Strategy – develop indicators /measurements and implement action plan	The Gender Equity Advisory Committee continued to meet and drove initiatives in the action plan, including training and the inaugural walk against domestic violence. Development of indicators/measurements is in progress.	
Magic Yellow Bus – Develop and implement transition to Children's Services team	The transition was delayed due to harmonisation of the rest of Children's Services. Transition will occur in early 2023.	
Adopt and implement draft Healthy Ageing Strategy	Council has adopted the Healthy Ageing Strategy.	
Develop Reconciliation Action Plan	An Aboriginal Reconciliation Action Plan has been prepared for consideration by Council and public exhibition completed.	
Embed Aboriginal First Nations focus areas, including Closing the Gap, Uluru Statement from the	Actions are included in the draft Reconciliation Action Plan.	

Heart, Makarrata, First Nations Gender Justice		
COVID-19 Community Resilience Recovery	Staff continued to meet with local community organisations and networks to ensure appropriate operational responses	

## Social and Cultural Planning

Directorate	Action	Comments	Traffic Lights
Community	Support the creative communities through innovative cultural planning and the delivery of art and culture in public spaces	A Cultural Strategy and action plan has been prepared for consideration by the new Council	
	Develop and implement the Major Partners Program Policy	The Policy will be developed as part of the new Operational Plan 2022-2023.	
	Develop the Inner West strategies and action plans that promote wellbeing, inclusion and creativity	Healthy Ageing and Cultural Strategies have been adopted by Council. Online engagement and focus groups were held to inform development of the Disability Inclusion Action Plan.	
	Develop and implement an Aboriginal Belonging or Reconciliation Strategy	An Aboriginal Reconciliation Action Plan has been prepared for endorsement by Council.	
	Implement, monitor and review the Inner West Council's Inclusion Action Plan for people with a disability 2017-2021 and 2021-2025	During the period, the plan was reviewed and a community engagement program undertaken to inform the development of the next plan to be completed by the end of 2022	
	Develop and implement Council's Childsafe Framework	Whole of Council work continued to develop Child Safety Protocols.	
	Review Council's Artists in Residence Program	A stocktake of Council's cultural spaces in underway and recommendations will be brought to Council in early 2023.	
	Adopt and implement Draft Healthy Ageing Strategy and Draft Cultural Strategy	The strategies were adopted by Council and are being implemented.	
	Review the annual Major Partners Funding Program	The review has been rescheduled and will be undertaken as part of the 2022/23 Operational Plan.	

## Living Arts

Directorate	Action	Comments	Traffic Lights
Community	Support the creative communities through proactive partnerships	Twenty artists were commissioned for EDGE Art	





## Inner West Council – Six Monthly Report from January to June 2022

<p>that deliver arts and cultural opportunities for Inner West residents</p>	<p>Camp on the GreenWay in May 2022. Ten Perfect Match street artworks were completed. Three new major commissions on Parramatta Road are on track for completion.</p>
<p>Pilot Expression of Interest process to increase culturally and linguistically diverse cultural projects and programs</p>	<p>EDGE Inner West and EDGE artist in residence commissions were developed to support Culturally and Linguistically diverse communities and artists.</p>
<p>Develop Performing Art Survival Guide for emerging local performers and coordinate wellbeing support, mentoring programs and professional development workshops for creative enterprises in partnership with MakeShift and Creative +Business</p>	<p>Youth and Inclusive Performing Arts and Support Programs were incorporated to EDGE Spaces and Artist in Residency Programs to foster capacity building model. Thirty local artists and organisations participated in MakeShift and Creative + Business programs.</p>
<p>Consolidate existing creative spaces program in partnership with Properties team and the private sector to meet increasing demand for affordable production and performance rehearsal spaces</p>	<p>An audit of Creative Spaces, Council Facilities and opportunities is in progress through Council's Cultural Strategy.</p>










**EDGE GreenWay (Photo credit: Shane Rozario)**

## Events


Directorate	Action	Comments	Traffic Lights
Community	Conduct a Strategic Review of the Major Community Events Program to support a high-quality program that encourages community participation	The review was completed and presented to Councillors as part of FY23 budget planning.	
	Events Program	Inner West Fest was delivered in April 2022.	
	Scope and activate a Pride Centre	Work continued with the current tenant of the Newtown Town Hall on relocation. The Inner West World Pride Committee was established to plan activations for World Pride 2023.	
	Delivery of Inner West Fest event activation model in response to COVID-19 impacts	Inner West Fest was delivered in April 2022.	

## Development Assessment

Directorate	Action	Comments	Traffic Lights
Planning	Improve Development Application processing times	In 2021/22, the average processing timeframe and median processing timeframe increased for Development Applications. This was due to a 4% increase in application lodgements compared to the previous year and vacant positions.	
	Review, update and improve education materials, website information, application forms and guidelines	Website content was continuously reviewed to identify areas for improvement. Recent updates include upgrades to Council's Application Tracking System to view legacy applications and advice to the community in relation to telecommunication facilities	
	Increase provision of pre-lodgement planning and heritage advice by Council staff	The lodgement of Pre-DAs has increased in FY21/22	
	Management of the Architectural Excellence Design Review Panel	The Development Assessment team managed the operations of the panel to allow the panel to consider Development and associated applications.	
	Management of the Built Environment Awards	The Development Assessment team is planning the Built Environment awards to be held in October.	

Providing input into the review and preparation of Council's Planning Instruments	The Development Assessment team provided input to the Strategic Planning team to assist in the amendment and preparation of Council Planning Instruments.	
Provide expert advice in Land and Environmental Court Appeals	The Development Assessment team provided input and expert advice for Land and Environment Court appeals relating to development and associated applications.	

## Strategic Planning

Directorate	Action	Comments	Traffic Lights
Planning	Prepare an Inner West Local Environmental Plan (LEP) and Development Control Plan (DCP)	Work continued on LEP (Phase 2) which has been separated into three projects and will contain more substantive changes such as up-lifting areas around new infrastructure projects such as South-West Metro and Parramatta Road Corridor and is anticipated to be finalised in early 2023 (LEP phase 2A - Parramatta Road Corridor), 2023/2024 (LEP Phase 2B - Sydenham to Bankstown and Ashfield North, LEP Phase 2C (Camperdown). The Consolidated DCP will be developed in parallel with LEP (Phase 2), scheduled for completion in 2023. This Action also includes related projects such as the creation of a comprehensive Contributions Plan and Public Domain Guidelines.	
	Crown Land Act changes will transfer the Native Title management responsibility to Council from July 2018	Council has appointed an external Native Title Manager to manage the Native Title responsibility over Crown Land on behalf of Council	
	Prepare the Inner West Public Domain Study and Strategy	The Technical Working Group meets bimonthly. The Public Domain Design Guide, a high-level guide focusing on defining street types, palettes, blue green grid and building frontages and was completed. This will inform Technical Specifications to be prepared and completed in 2023.	

## Inner West Council – Six Monthly Report from January to June 2022

Develop and implement Master Plans for the public domain	Planning commenced for town centre masterplans for Rozelle, King Street Newtown, Marrickville and Dulwich which will be completed in 2023.	
Identify opportunities and / or lobby for additional open space in association with large development	Work continued on the LEP (Phase 2) and new comprehensive Development Control Plan controls along with the new Development Contributions Plan which will develop appropriate controls and funding for additional open space opportunities.	
Implement the GreenWay Master Plan ensuring that it is consistent with adopted and emerging GreenWay strategies and plans	Negotiations with potential contractors for the GreenWay In-corridor works took place in line with Council's resolution of March 2022. GreenWay high voltage works are partially completed but have been on hold since April 2022 due to Sydney Trains industrial action. Bay Run path and lighting upgrade works are in progress and are anticipated to be completed in February 2023. GreenWay on-road works have been completed.	
Affordable Housing Policy review	The Affordable Housing Policy review has been completed and adopted by Council.	
Advocate to the State Government on development contributions reforms	The Strategic Planning team reviewed legislative development contributions reforms led by the State Government and advocated on behalf of Council.	
Advocate for night time economy initiatives	The Strategic Planning team advocated to the State Government for night time economy initiatives such as the Special Entertainment Precinct Pilot Program.	
Facilitate and coordinate local democracy groups related to planning	The Strategic Planning team coordinated the operations of two local democracy groups, Planning & Heritage, and Housing & Affordability.	
Create Council's wayfinding strategy	The Strategic Planning team is on track to finalise this strategy for December 2022.	
Create Council's Local Approvals Policy	The Strategic Planning team is in the process of finalising this	




policy and it is anticipated to be finalised in 2023



## Economic Development

Directorate	Action	Comments	Traffic Lights
Planning	Coordinate and implement the Inner West Recovery Taskforce Recommendations	An Economic Summit will be held in early 2023. This will launch the development of the Economic Development Strategy to be developed by mid 2023. The remaining elements will be included in the Economic Development Strategy.	
	Women's Mentoring program and Women in Business	Women in Business workshops and mentoring were successfully implemented.	
	Provide support for business including provision of training and workshops to businesses	Twelve workshops were provided.	
	Investigate the feasibility of outdoor dining initiatives and use of public domain spaces for outdoor dining	The program has been created and implemented.	
	Spend (Experience) Local campaign	The Experience campaigns have been successfully implemented	
	Manage the Urban Centres Program (UCP)	The Urban Centres Program was managed across five areas.	



## Building Certification

Directorate	Action	Comments	Traffic Lights
Planning	Identify and develop a plan for the provision of information on the website and planning portal, including analysis on commonly asked questions	Information was periodically updated on website	









## Environmental Health and Building Regulation

Directorate	Action	Comments	Traffic Lights
Planning	Conduct audit of unauthorised premises across Inner West	All matters as lodged were investigated.	
	Develop and publish a suite of information about the regulation of land use and unauthorised building, environmental health and fire safety matters which fall within Council's jurisdiction	Information was periodically updated on website.	

## Parking and Ranger Services

Directorate	Action	Comments	Traffic Lights
Planning	Establish dog training waypoints on walkways that will provide a quick training exercise coupled with educational messages	Information was periodically updated on website	
	Certificate 4 Training of Companion Animal Officers to allow officers to begin training programs for community	The provision of Certificate 4 training is being confirmed.	

## Aquatic Services

Directorate	Action	Comments	Traffic Lights
Planning	Implement Centre and Council-wide child safety processes	The project commenced. Child safety protocols include a range of site-based controls including various programs and best practise processes.	
	Get approval for NDIS and develop and implement NDIS registered programs and services	The program for this initiative has been developed and is awaiting NDIS review and approval.	
	Develop a schedule for open days and events across all Aquatics Facilities	The schedule was developed and incorporated into the Recreational Strategy.	
	Open and relaunch the Dawn Fraser Baths including developing new program and services	Council held Wellness by the Water health and fitness programming at the Baths during the season. The Baths are closed for winter.	
	Commence specific planning for fees harmonisation	Fees harmonisation has commenced to progressively align fees across Inner West Council Aquatic centres.	
	Integrate Fanny Durack Aquatic Centre and Annette Kellerman Aquatic Centre into aquatic services suite	The integration of Fanny Durack Aquatic Centre and Annette Kellerman Centre is underway.	
	Promote and implement Lifestyle membership across all Aquatic Centre	The membership program, now called Fitness Pass, was implemented.	
	Ongoing planning and implementation of Leichhardt Park Aquatic Centre masterplan	The Leichhardt Park Aquatic Centre masterplan progressed. A project control and project working group was planned to manage the project.	

Implement the Aquatic Services Plan	Completed as per previous report	★
Upgrade and reopen Ashfield Aquatic Centre	Completed as per previous report	★
Prepare a master plan for Leichhardt Park Aquatic Centre	Completed as per previous report	★
Develop and implement Learn to Swim rolling term	Completed as per previous report	★



**Annette Kellerman and Fanny Durack Aquatic Centres were brought under Council management**

## Parks Planning and Recreation

Directorate	Action	Comments	Traffic Lights
Planning	Prioritise playground renewal and upgrade through a long-term Playground Strategy	Planning commenced for the Playground Strategy "Let's Play".	▲
	Develop and facilitate a range of recreation initiatives for disadvantaged communities in conjunction with relevant program partners	An Inclusion Swim Program has been developed and implementation is underway.	●
	Develop and implement a prioritised plan for Inner West parks Plans of Management and Master Plans	Completed and available on Council's website	★
	Establish the Callan Park Trust	Callan Park is not under Council's management. It is managed by the NSW Government which formed the Greater Sydney Parklands to manage Callan Park through a government appointed board.	★
	Create Watercraft website page	Content development for web pages commenced.	●
	Develop and implement Watercraft Management Policy and Protocol	Information was collated for the Policy which is in development.	●

Child Safety – facilitate and implement Council wide program

Whole of Council work continued to develop Child Safety Protocols.







Tempe sports field opening

## Urban Sustainability







Directorate	Action	Comments	Traffic Lights
Planning	Establish and maintain a Green Living Centre Program	The Green Living Centre program reached thousands of people through digital communications and over 400 attended workshops and webinars. People attended sessions on bike maintenance, energy efficiency for apartments, and electric vehicles, dealing with food waste, composting and plant propagation. Special activities were held for: Seniors Week around intergenerational climate action; Compost Week tours and workshops at three community gardens; Guided trips and cycling workshops for EDGE GreenWay; Winter Festival with Pocket City Farms. New thermal imaging cameras are regularly being borrowed through the program and used by residents to support energy savings.	





<p>Seek and maintain partnerships to support adaptation to urban heat</p>	<p>Council's partnerships informing adaptation to urban heat have included:</p> <ul style="list-style-type: none"> <li>- Macquarie and Western Sydney Universities through the 'Which Plant Where' project</li> <li>- Water Sensitive Cities Cooperative Research Centre</li> <li>- Resilient Sydney Network</li> <li>- Cities Power Partnership via the Climate Council</li> <li>- NSW Government's SEED database (Central Resource for Sharing and Enabling Environmental Data in NSW)</li> <li>- NSW Government's Adapt NSW program</li> </ul>	
<p>Seek and maintain research and on- ground partnerships around growing food in urban areas</p>	<p>Inner West Community Garden Network met face-to-face in June with a presentation from Council's Disability Programs Inclusion Officer on making gardens more accessible and inclusive. Community gardens on Council land have been supported through their agreement renewal process to be consistent with the Inner West Community Gardens Policy</p>	
<p>Develop and implement the Inner West Climate and Renewables Strategy</p>	<p>Climate and Renewables Strategy adopted in December 2019, and currently being implemented. Refer to other climate-related criteria in this report as these describe implementation.</p>	
<p>Pursue opportunities to drive an increase in renewable energy in the Inner West for Council and the community</p>	<p>Businesses, schools, homes and strata across the Inner West were supported to increase renewables including technical advice and recommendations to 150 homes, 43 strata properties and eight businesses. New large solar systems were installed on two strata, 19 homes and nine schools directly through Council's programs, Inner West schools have installed 1.23MW of new solar with support from Council since 2020. The solar rollout on Council buildings has continued with installations at Deb Little ELC and St Peters Depot. In addition, Council has secured an external supply of solar power and is now 100% renewable as of 1 July 2022.</p>	






	This is ahead of Council's public commitment to reach 100% renewable by 2025.	
Focus efforts to drive efficiency and manage demand for energy across Council operations and reduce corporate emissions	Council's energy efficiency programme has continued with installations of energy efficient lighting at various sites, as well as the solar PV installations detailed elsewhere. In addition, Council has undertaken detailed energy efficiency studies at the largest energy consumers in our portfolio (namely the aquatic centres). A team has been formed to translate the studies into a project, and procurement of detailed engineering design is underway.	
Update planning controls and agreements to maximise the uptake of renewable energy and installation of green infrastructure in new developments and clarify processes for existing buildings	Low carbon precinct study is under review to account for recent Federal Government initiatives. Once the review is finalised, it will encourage low carbon development through Council's key planning instruments.	
Develop and implement an Environmental Management System addressing Council Environmental Risk and Compliance	An Environmental Management System (EMS) aligned with international standard ISO14001 is being developed and implemented. Work this quarter included updates to the EMS manual and implementation of various environmental policies and projects within the EMS	
Urban Sustainability programs	The Inner West Sustainable Schools Network hosted face-to-face meetings in June. Participants learnt how to integrate sustainability in their lesson plans and create native gardens and outdoor learning areas.	
Establish the Green Living Centre at the Summer Hill Depot re-use hub	Green Living Centre activities are being redeveloped for delivery through Summer Hill Reuse Centre.	
Prepare a sustainable fleet-transition plan	Hybrid vehicles now comprise 50% of Council's passenger fleet. Council has secured eight electric vehicles for pilot testing beginning in 2022 and a consultant has been engaged to deliver the sustainable fleet transition plan.	

## Resource Recovery Planning



Directorate	Action	Comments	Traffic Lights
Planning	Increase reuse opportunities and develop a local reuse centre	Works were planned to commence on-site in August 2022 and an EOI resulted in a preferred tenant for the remaining space. A report is being prepared for the September Council meeting with recommendations. Due to the need for a modified DA, it is anticipated that the official opening of the site will be in the first six months of 2023, although an interim occupation certificate may allow limited activity on the site in late 2022.	
	Provide options for residents to divert organics at home, in the community and through a kerbside service	Compost collective – five compost bin deliveries to group composting locations, total of 170 resident engagements. Compost revolution – Inner West Council residents ordered subsidised compost bins (22), aerators (12), worm farms (65), worms (75), hungry bins (17) and green solar cones (18). Food recycling service in apartments collected 314 tonnes food organics from a total of 23,555 eligible units. 143 residents have been engaged in the champions program to work with council on improving food recovery in their building.	
	Collaborate with stakeholders to support delivery of the Inner West Zero Waste Strategy and Action Plan	The Zero Waste strategy engagement was completed and submitted to Council prior to endorsement on 3 August 2021. Implementation of the strategy is underway.	
	Undertake operational Service Reviews	Service reviews were completed, and service changes implemented. FOGO will be rolled out to all households within the next one-two years.	
	Development of a community Reuse Centre at Summer Hill depot incorporating Reverse Garbage and The Bower	See the response to the first action “Increase reuse opportunities and develop a local reuse centre” above.	
	Develop an Inner West Zero Waste Strategy and Action Plan	Complete per previous report	

Develop and operate a second Inner West Council community Recycling Centre for problem wastes	Complete per previous report	
Promote zero waste avoidance, reuse, recycling and repair	Complete per previous report	




## Civil Maintenance

Directorate	Action	Comments	Traffic Lights
Infrastructure	Renew and upgrade footpaths	Maintenance packages issued for 2021/22 were completed.	
	Renew and upgrade roadside furniture	Audits of business centres are complete. Staff worked to deliver the maintenance schedule for street furniture.	
	Renew local and regional roads	Funded Regional Roads projects at Balmain Road, Leichhardt, Moore Street, Leichhardt and Crystal Street, Petersham were completed. Priority local road projects (grant-funded & Capital Work) were completed	
	Civil Maintenance programs	The program is on track, and the maintenance plan was delivered in line with the budget.	
	Facilitate the implementation of field devices amongst the operational teams for scheduled and reactive maintenance works orders	New devices have been scheduled for implementation at the end of second quarter next year.	

## Parks and Streetscapes Operations

Directorate	Action	Comments	Traffic Lights
Infrastructure	Renew and upgrade seawalls in line with the Seawalls and Wharves capital program	Dobroyd Parade seawall construction works are complete. Balmain Rowing Club foreshore access project delivered by club, funded by Council on completion of works. Review of scope changes proposed by club completed. The Balmain Rowing Club Lease agreement is being amended for compliance with Development Application and funding agreement.	
	Continue LED Street lighting accelerated replacement program	The Program is 99.7% complete with fewer than 20 LED streetlight replacements remaining from the Residential LED Streetlight Replacement Program. Ausgrid	



	<p>will be replacing these outstanding luminaires on an ad-hoc basis as their crews move into certain areas for general maintenance.</p> <p>Council signed up to the Main Road Streetlight LED Replacement Program which is due to commence in late 2022 / early 2023. This includes all CFL streetlights in Residential Streets that were not included within the Residential LED Streetlight Replacement program.</p>	
<p>Prioritise shade sail renewal and upgrade through a Shade Sail Strategy</p>	<p>The shade sail works program endorsed by Council in March 2018 is complete, including additional aquatic centre projects at Annette Kellerman and Fanny Durack Aquatic Centres.</p> <p>2021-2022 Shade sail projects are in progress at</p> <ul style="list-style-type: none"> <li>- Ashfield Aquatic Centre (evaluation of RFQ submission in progress)</li> <li>- Leichhardt Park Children's Centre shade sail upgrades (Construction Certificate approved, installation in August).</li> </ul>	
<p>Enhance streetscapes and town centres</p>	<p>The artwork installation for Foxs Lane, Ashfield Town Centre is complete.</p> <p>The Marrickville Road (East) cycleway and streetscape upgrade design is continuing, with construction scheduled to commence in late FY 22/23.</p> <p>The Dulwich Hill Station Precinct Public Domain Improvements tender was released with contract awarded in June 2022. Construction due to be completed early 2023.</p>	
<p>Renew and upgrade parks in line with the Parks Capital Works Program</p>	<p>Completed works include Tempe Reserve sports field upgrade, opening event held 7 May 2022; Parks Footpath renewal; Pioneers Memorial Park Leichhardt playground upgrade; Gladstone Park playground upgrade, opening event March 2022; Algje Park playground upgrade, opening event April 2022</p> <p>Works in progress. Note works have been affected by weather</p>	

and Covid related delays. Works include Elliot Park lighting upgrade; Darrel Jackson Gardens upgrade; Footpath renewal at War Memorial Park and Gladstone Park

Design and approvals in progress include Hammond Park fencing upgrade DA submitted; Cahill Street community engagement and playground and public domain upgrade design; Yeo Park Upgrade design and heritage assessment; Simpson Park Lighting Upgrade design; Community engagement completed for 2022-23 playground projects at King George Park, Kendrick Park, Lion Street Playground, Rose Street Playground, John Paton Reserve, Rowe Playground, Kendrick Park and Mort Bay Park and North Street Playground; Hoskins Park Upgrade design; Mackey Park canoe launch access upgrade preliminary design and successful funding application completed; Ferris Lane Green Space Road closure; Henson Park Upgrade subsurface drainage procurement

Expand current Council staff verge mowing service to the former Ashfield council area of the Inner West LGA. Previous contract was terminated due to ongoing performance issues and the service has since been delivered by council staff. Report to go to Council



A report was presented to Council in May outlining various in-house service delivery proposals and resourcing needs. Council endorsed and approved the implementation of an in-house council staff delivered verge mowing service. The Operations team is working to resource this service with plant and equipment, staff and programmed works. Delays are expected in the turnaround of machinery due to global shortages of materials and available international logistical routes.





Verge mowing

## Capital and Major Projects

Directorate	Action	Comments	Traffic Lights
Infrastructure	Establish Lewis Herman Reserve, Ashfield	Grant funding was received under NSW Public Spaces Legacy program. The design consultant contract was awarded, and community engagement and detailed design completed. The tender documentation is in progress. Lewis Herman Reserve Masterplan and Plan of Management were completed and endorsed by Council 14 June 2022 for Transport for NSW (landowner) approval. The tender and construction to be completed 2022-23.	
	Upgrade King George Park Rozelle	Design consultant contract awarded for sports field, car park and storage upgrades in line with Council resolution 13 April 2021. Community engagement was completed. Sports field upgrade designs were completed, and tender undertaken in June-July. Car park and storage concept design is complete and tender	




	<p>documentation is in progress. Investigation of change room upgrades is in progress in line with Council resolution 14 June 2022. Sports field improvements to be complete March 2023 and other improvements completed June 2023. King George Park playground community engagement completed. Additional inclusive playground consultant review in progress following Council resolution of 10 May 2022. Works will be coordinated with King George Park Plan of Management, awaiting Crown Lands approval.</p>	
Upgrade Johnson Park, Marrickville	<p>Dulwich Hill Parklands Plan of Management was endorsed by Council and is awaiting Crown Lands approval. Design and construct procurement for Johnson Park improvements is in progress as part of GreenWay southern links project delivery, for contract award in Q1 FY22/23 due to on-going contract negotiations and associated approvals</p>	
Completion of Stronger Communities funded projects	<p>Final outstanding project status: Booth Street bridge due to be completed in Q1 FY22/23, completion delayed due to latent site conditions and COVID impacts on resources. GreenWay works are on track for completion to agreed revised schedule 2023.</p>	
Embed the IWC Project Management Framework into the Capital Works team	<p>Ongoing training and roll-out of Project Management Framework is taking place in conjunction with Service Transformation and Customer Experience team. Template and supporting documentation development is progressing.</p>	



**Gladstone Park Playground opening – community BBQ**

## Engineering Services










Directorate	Action	Comments	Traffic Lights
Infrastructure	Provide, renew and upgrade stormwater infrastructure	Stormwater upgrade and renewal projects were completed under Capital Works Program.	
	Audit and update park and foreshore asset data	A quote was obtained from contractor for playground inspections for the FY2022/23. The contractor will begin inspections in late July.	
	Implement Asset Management Improvement Program	The Road Asset Condition survey was completed in Q3.	
	Undertake road asset audit and condition survey for the entire LGA	Completed in Q3.	
	Implement a Defects Reporting request system	Damaged Asset Reporting system implemented with training continuing into Q1 of FY23.	
	Undertake a substantial review of the backlog calculation	Completed in Q2.	

methodology for 2020/21 Special Schedule 7		
Procure and undertake bridge condition survey	Completion delayed by issues gaining access to Sydney Water assets. To be completed Q1 of FY23.	
Develop the scheduled works orders within One Council and facilitate the rollout to the relevant operational teams	The work has been put on hold.	
Preparation of Engineering Code for development engineering	The draft was completed with finalisation to align with completion of DCP review.	


## Traffic and Transport Planning

Directorate	Action	Comments	Traffic Lights
Infrastructure	Develop and implement the Parramatta Road Urban Infrastructure Program works	The Parramatta Road Urban Infrastructure Program (PRUAIP) works are predominantly completed with final artwork to be installed in Leichhardt and Petersham.	
	Develop and implement traffic and parking management studies	Leichhardt West and Draft Rozelle North Precinct Parking Study reports were completed. Draft Rozelle North Local Area Traffic Management Plan (LATM) public exhibition period completed. Balmain LATM draft options were completed. Petersham North LATM and Newtown South LATM initial community engagement was completed. The final Tempe South LATM Study report is on public exhibition and is expected to be reported to Traffic Committee in September.	
	Develop and implement programs to promote road safety	The child restraint program operating bi-monthly as a home mobile fitting service was promoted and fully booked for 2 February, 6 April and 1 June 2022 with 60 vouchers issued to residents, enabling 71 car seats to be safely installed and correctly fitted. The parent workshop “Helping Learner Drivers Become Safer Drivers” was delivered online on 16 March 2022. There were 174 registrations and 102 logins during the workshop. Council promoted a proactive pedestrian and cyclist safety	






	<p>campaign, Operation Trance, which was conducted with Police on Tuesday 12 April. Police in high visibility vests and staff handed out free reusable carry bags, flyers and discussed road safety. Road safety was also promoted over the Easter long weekend and for Road Rules Awareness Week.</p> <p>Council supported National Road Safety Week with our fleet of trucks and cars displaying the trademark yellow ribbons and stickers in memory of all the lives lost and to encourage all our residents to take the pledge to always drive so others survive.</p>	
Provide, renew and upgrade traffic and pedestrian safety facilities	<p>Designs and Local Traffic Committee approvals are in progress for 2021-2022 program at multiple locations. Unwins Bridge Road crossing near Tillman Park is awaiting Transport for NSW signal design approvals and construction is planned for next financial year pending approvals.</p> <p>Warren Road one way treatment civil and traffic signal works are completed. The raised pedestrian crossing Toothill Street, Lewisham works are complete.</p> <p>The raised pedestrian crossing at Bland Street is complete.</p>	
Provide and upgrade cycleway infrastructure	<p>Regional Route 7 Section 1 Lewisham to Petersham works are complete. Section 2 Petersham to Newtown was completed 2020-2021.</p> <p>Local Route 3 Livingstone Road cycleway Section 1 Marrickville Road to Marrickville Park works is complete. The contract was awarded for Section 2 Marrickville Road to Randall Street.</p> <p>Marrickville Road (East) streetscape and cycleway improvements design review are in progress for design engagement and construction in 2022-2023 pending utility and Transport for NSW approvals, and successful funding.</p>	

	Local Route 02 West Street Petersham, design review is in progress.	
Prepare the DCP Parking and DCP Transport	The project is driven by Strategic Planning. Preparation currently underway for initial stage of consultation.	
Prepare Dobroyd Canal (Iron Cove Creek) Active Transport Link masterplan	Consultants were commissioned and the project is underway with a draft due by December.	
Research and develop the Speed/Volume policy to trigger traffic counts	A draft policy was prepared and is awaiting Council endorsement for public exhibition.	
Research and develop an IWC pedestrian crossing warrants policy	A draft policy was prepared and is awaiting Council endorsement for public exhibition.	
Harmonise or retire former Council policies - Traffic Calming Policy (L), Signs policy (M), Traffic and Transport policy (M). Develop appropriate IWC policies	The former policies are to be retired with the adoption of the Speed/Volume policy.	
Research and submit responses to State Government infrastructure projects, including WestConnex, Western Harbour Tunnel, Sydney Metro, informed by Councillor and community submissions	Responses are submitted as each State project reaches a new stage and additional input is required.	
Replace the existing parking meters with pay by plate parking meter technology, including suitable community engagement	A contractor was engaged to undertake replacement.	
Undertake area based strategic traffic management and parking studies, based on prioritised need and community engagement	The final Leichhardt West Parking Study and Rozelle North Parking Study were completed and approved by Council. Initial community consultation was completed for Newtown South LATM and Petersham North LATM. Balmain LATM and Princes Highway Parking Study are behind schedule due to completing of previous studies.	
Develop Traffic and Transport Needs Study	Completed per previous report	





## Facilities Management

Directorate	Action	Comments	Traffic Lights
Infrastructure	Finalise the specification for a Trades Panel and advertise the Request for Tender (RFT)	The trades panel tender was completed, and responses are being reviewed.	








Replacement of soft fall within identified Children and Family Services Centres as part of scheduled annual Christmas shut down works	An RFQ for Ashfield early learning was prepared to go to market 29 July 2022, with the remaining works scheduled for December.	
Integrate IWC contractors onto the IWC maintenance works portal	Contractors have been trained and are using the portal to complete work orders.	
Standardise a vendor panel for the delivery of reactive hydraulic services	Due to large volume of response for the trades and electrical panel this has delayed hydraulic services.	
Complete a condition audit, and develop maintenance strategy for rainwater harvesting in line with sustainability deliverables	An audit was completed, and reports are in preparation.	
Work with the TfNSW Sydney Gateway to handover the leachate treatment plant in working order	Completed per previous report	

## Urban Ecology





Directorate	Action	Comments	Traffic Lights
Planning	Develop Urban Ecology strategies and policies and plans, including the Urban Forest Policy and Street Tree Master Plan	Urban Ecology service is under review and the section will recommence substantial policy and planning work once the review is complete.	
	The Inner West Urban Ecology Education and Incentives Programs continue	Outdoor staff in the Urban Ecology area have provided a limited rainwater tank rebate scheme and ongoing resources for programs such as National Tree Day and schools tree programs. Community engagement and education work around biodiversity is planned to be undertaken at the Summer Hill site.	
	The Inner West Urban Ecology volunteer programs continue	Volunteering programs including Bushcare, Nurseries, Citizen Science and Birdos have resumed full activity. Fauna surveys and regional activities were promoted to residents. A significant new volunteering opportunity in the Rozelle Eco-corridor project is emerging and is in the planning stage.	
	Maintain, protect and enhance the Inner West's current ecological assets	Projects such as the GreenWay continued to be supported. Subcatchment Planning will recommence later in 2022, and the team continues to collaborate with Council's	

	<p>strategic planners to progress policy work such as riparian corridor mapping and biodiversity planning in the DCP. Urban Ecology's Volunteer and Projects team continued their work restoring ecosystems in Council's natural areas. Additional land, including wetlands, has been added to Council's register of natural areas under management and planning for the ongoing management of these will be a focus going forward.</p>	
Partner with regional stakeholders on catchment and waterway health	<p>Membership and collaboration with SSROC, Sydney Coastal Councils Group, Parramatta River Catchment Group and Cooks River Alliance continued, and new Councillor appointees have been nominated to major catchment committees. Council has actively participated in catchment management working groups through these organisations for the Cooks and Parramatta Rivers.</p> <p>A major grant for the Callan Park swim site is being targeted with a Project Control Group and State stakeholder group established.</p>	
Urban Ecology programs	<p>Bushcare, nurseries and citizen science programs have returned to full operation after significant disruption during Covid. Ecology policies and community education programs will recommence in later in 2022.</p>	
Review Sustainable Streets program across IWC	<p>A draft Verge Gardens policy was presented to the Environment Advisory Committee and is due to be presented to Council for endorsement of public exhibition in late 2022.</p>	
Review Urban Ecology Policy	<p>Completion of the Urban Ecology service review will realign and synergise the service delivery with deliverables by other teams and following this, policy and planning work will recommence later in 2022.</p>	

## Urban Forest

Directorate	Action	Comments	Traffic Lights
Infrastructure	Undertake the street tree planting and establishment program	The planting phase of the 2021-2022 Street tree plan has finished and the maintenance period commenced.	
	Work with Ausgrid for appropriate pruning standards for street trees, including the adoption of an Inner West Local Precinct Plan	Council joined an Ausgrid working group for vegetation management to discuss pruning standards for street trees. Ausgrid is no longer proceeding with local precinct plans.	
	Design and implement prioritised green infrastructure in the public domain	The Addison Road Community Centre Raingarden project is ongoing and will be a significant piece of green infrastructure that provides valuable water sensitive urban design outcomes.	
	Develop and implement an Urban Forest Policy and Street Tree Master Plan	The Urban Forest Policy and Street Tree Master Plan has been programmed in 2023.	
	Trees on Private Land Fact Sheet and website refresh	The project will commence post endorsement of the Tree DCP 2022.	

## Corporate Support Services

Directorate	Action	Comments	Traffic Lights
Corporate	Support mobility by allowing community and staff to interact with Inner West Council systems anywhere, anytime	Mobility options analysis was completed, capturing business areas' requirements. In-vehicle mobility solutions for the operations teams including waste collection are being delivered.	
	Improve analytics and reporting within and across Council information	The Data and Analytics platform was built. Business intelligence priorities were identified and dashboards were implemented.	
	Expand the information available to the community online and encourage online collaboration	Enhancements to the customer portal were implemented.	
	Create an organisation which is able to interact and transact digitally	Enhancements of MS Teams as internal collaboration platform took place by integrating with document management systems and deployment of 'Kanban boards' as an agile delivery management tool for staff.	

## Inner West Council – Six Monthly Report from January to June 2022

Operate Council's Information and Communication Technology in a sustainable and efficient manner	The migration of workloads to cloud continued. ICT Protocols and Standards were updated in alignment with NSW Cyber Security policy.	
New and upgraded Council projects have effective Information and Communication Technology services on opening	The Haberfield Library project, Dawn Fraser Baths project, Globe Preschool New Building project and Annette Kellerman Aquatic Centre Phase 1 projects were all completed within the reporting period. This included public wifi and corporate wired networks, IT infrastructure, point of sale systems and AV systems, all of which were fully operational at opening of each facility.	
Develop and implement a sustainable fleet and procurement strategy	Council commenced work on the Sustainable Fleet Transition Plan and engaged specialist consultants.	
Optimise organisational efficiencies through amalgamation	Work on the review of Children and Family Services was completed as planned and handed back to the business. Planning has been completed for a service transformation team to support continual improvement across the organisation and improve customer experience. Work on assessing the organisation against the Australian Business Excellence Framework was postponed and will commence with the establishment of the new team.	
Integrate Council functions and services	Waste management booking system Phase 1 (Customer Portal) and Phase 2 (Reporting tool) were finalised for the resource recovery team. Phase 3 of the waste management system (In-vehicle solution) is on track and is due to be launched in mid-September 2022. Work Health and Safety (WHS) Strategy was developed and handed back to the business. WHS incident reporting system is on track to go live across the organisation in August 2022. Council's Project Management Framework based on the Prince2 methodology was developed and rolled out to the Executive,	



	senior managers and project managers.	
Implement the Inner West Council Long Term Land and Property Strategy	The Land and Property Strategy was developed and implemented in 2018. The first four-year action plan was for the period 2018 to 2022. A review will now be undertaken to assess the outcomes, identify any outstanding actions and develop the next four-year plan.	★
Coordinate 2021 Local Government Election	Complete per previous report	★
Prepare non-residential roll	Complete per previous report	★
Develop a Council portal to create one place to interact online with Council	Rescheduled	◆



Customer service stall - Haberfield

## Key Statistics

The following key statistics for the period January – June 2022 are set out under the five strategic directions of the Community Strategic Plan *Our Inner West 2036*.

### Strategic Direction 1 – An ecologically sustainable Inner West

- Total waste stream to landfill per resident – Total garbage for this period was 18,991 tonnes equating to 95.1kg per resident
- Percentage of bulky household items picked up by Inner West Council reused, recycled or recovered – 2,906.88 tonnes clean-up was collected; 2664 tonnes was general clean-up and taken to a facility for post sorting to recover materials and 242.94 tonnes was metals and whitegoods
- 90% of e-waste and chemical waste was recovered, recycled or safely disposed – 98% e-waste and 90% chemicals collected through the community recycling Centres and drop-offs were reused and recycled
- Tonnes of waste collected from illegal dumping – 7,426 incidents of dumped rubbish were reported in this period
- Kg of residential waste collected in red-lid bins that could be recycled (other than organic matter) – 242.94 tonnes of food waste was collected through the food recycling service this period
- Percentage of residential waste collected in red-lid bins that is food and garden organic matter – 39% (determined by audits) of the garbage/red lid bin is made up of food and garden organics that could otherwise be recycled, equating to 96.1kg per person for this period
- Kg of green waste (garden organics) recovered from the waste stream per resident each year– 3,372.45 tonnes of garden organics collected in this period equating to 16.9kg of garden organics recycled per resident
- Percentage of Council's operational energy from renewable sources including onsite solar generation – 25%. Council has secured an agreement for 100% renewable electricity supply from 1 July 2022
- Number of plants supplied each year from community native plant nurseries for planting within Inner West – plants provided for projects in Inner West were 3,468 and for giveaways 1,053 respectively
- Tonnes of carbon emissions generated by Inner West Council – Council has reduced its carbon emissions by 30% on the 2016/17 baseline figure of 23,000 tonnes CO<sub>2</sub>

### Strategic Direction 2 – Unique, liveable, networked neighbourhoods

- Increase percentage of Development Applications that have a formal pre-DA applications to 30% – 31% during the period.
- Information for all parks available on website – Achieved
- Increase or maintain (12.3m<sup>3</sup> in 2017) area of Council open space, excluding golf courses, per resident – Achieved

## Inner West Council – Six Monthly Report from January to June 2022

- Minimum two forums held per year to engage the Inner West Sports Forum key stakeholders in the recreation and open space planning processes – Achieved
- 100% of seasonal and casual sports fields allocations made in accordance with the Sporting Grounds Allocation Policy 2018 – 100%.
- 0 % Inner West Council investment in fossil fuels – Achieved

### Strategic Direction 3 – Creative communities and a strong economy

- Maintain 25 exhibitions per year at Chrissie Cotter Gallery – Six exhibitions presented at Chrissie Cotter Gallery and two artworks in Newtown Art Seat. EDGE Art Camp on the GreenWay (May 2022) and EDGE Sydenham on track for delivery profiling the Inner West as Creative Capital of Australia
- Maintain 30 participants in Open Studio Trail – 30 Creative businesses or artists participated in EDGE Art Camp on the GreenWay on site or tours; and 30 Creative Spaces on track to participate for EDGE Sydenham 2022
- Number of visits to Your Say Inner West website – 30,200 visits were made to Your Say Inner West website during this period
- Number of Inner West Council social media followers (Facebook, Instagram, Twitter): Facebook: 26,741, Instagram: 12,267, Twitter: 6935, and LinkedIn: 8098
- Number of Inner West Council website page views – 2,994,860
- Number of projects on Your Say Inner West on which the community has the opportunity to engage – 28 new projects were opened during this period
- Number of training and workshops to businesses – 12 workshops were provided during the period

### Strategic Direction 4 – Caring, happy, healthy communities

- Number of History Week and Heritage Festival participants – History talks and Heritage Festival 2022 delivered a Total of 23 events with 2,200 attendees
- Number of items in the Inner West History Collection digitised – During this period, total pages of documents digitised include: 637 volumes of Marrickville Valuation books (Approx 240,000 pages), 100 maps and publications Ashfield Mayors, Alderman pictures; Ashfield enquiries (2000 pages); Ashfield Vertical files of 5 Maps and Plans; 14 boxes of heritage studies from Marrickville; 72 Leichhardt Valuation Lists books Scanning (28,800pages); Large Photos in frames; 179 Historic Slides and Negatives of 556 page Letter Book
- Number of e-resources loans/uses each year – 93,739
- Percentage of grant recipients meeting acquittal requirements – 98%
- Percentage of social and cultural policies harmonised – 100%

### Strategic Direction 5 – Progressive local leadership

- Customer calls answered within sixty seconds – Council received 95,160 calls, answering 52% within 60 seconds impacted by recurring staff absence due to Covid 19
- Average wait time at customer service counter – Council served 12,752 customers in-person in this period, with an average wait time of 8 minutes and 3 seconds

## Inner West Council – Six Monthly Report from January to June 2022

- Customer calls answered in 120 seconds – Council received 95,160 calls in the six months to 30 June 2022, answering 60% within 120 seconds
- Customer contact issue resolved at first point of contact – Council received 95,160 calls in the six months to 30 June 2022, resolving 90% on first contact
- Percentage of eligible staff who have a Performance Plan completed or reviewed – 92%



**Little Greece celebrations**